



## FAQs

- **Why do I need a SMART phone and access to the internet?**  
The AANT application and consultation is an online process. A SMART phone is needed for the secure Microsoft authenticator QR code. Be assured that no personal data will be accessed or stored on the phone.
- **I don't have a work SMART phone. Can I use my personal SMART phone?**  
Yes. You can use your personal mobile phone as no data is stored.
- **I've had an AANT before. Can I request another?**  
Yes, you can request a second AANT. However, the expectation is that you will use the learning from your previous AANT. Your early years advisor/worker will need to discuss any additional AANTs with you before you submit a request.
- **Can I discuss more than one child during the AANT?**  
No, the AANT consultation is only for one child at a time.
- **Can I request an AANT for a child who already has an EHCP?**  
Yes, you can request an AANT for a child who already has an EHCP.
- **Can I request an AANT for a child who I am going to request an EHCP for?**  
Yes, we would still advise you discuss this with your early years advisor/worker before making a request. The AANT summary report can be included in your EHCP request paperwork.
- **Do I need to seek parental consent for an AANT?**  
Yes, you will need to provide a parent email for consent and the AANT system will request their views. Details of this can be found in part 3 of the [AANT.online](#) consultee quick start user guide.
- **Can a parent/carer attend the online consultation?**  
No, the consultation is for the setting and EP only. You can share the outcomes of the consultation should you wish.
- **How much will the AANT cost?**  
An Early Years AANT is currently fully funded by the EYCS and the Suffolk Virtual School. You will not incur any costs.
- **The named consultee has left the setting or is off sick, can someone still access the AANT?**  
Yes, you will need to contact [aantsupport@suffolk.gov.uk](mailto:aantsupport@suffolk.gov.uk) to change the user. Only one user can have access to the AANT system at any one time.

For further advice, contact [aantsupport@suffolk.gov.uk](mailto:aantsupport@suffolk.gov.uk)