

SEND - Suffolk

A breakdown of various SEND related data and general activity linked to young people. This includes nationally published data by NHS Digital and also local NSFT, Suffolk County Council and Norfolk & Waveney ICB reporting.

If you require a demo of the dashboards please contact a member of the team via the link below.

[Contact Us](#)

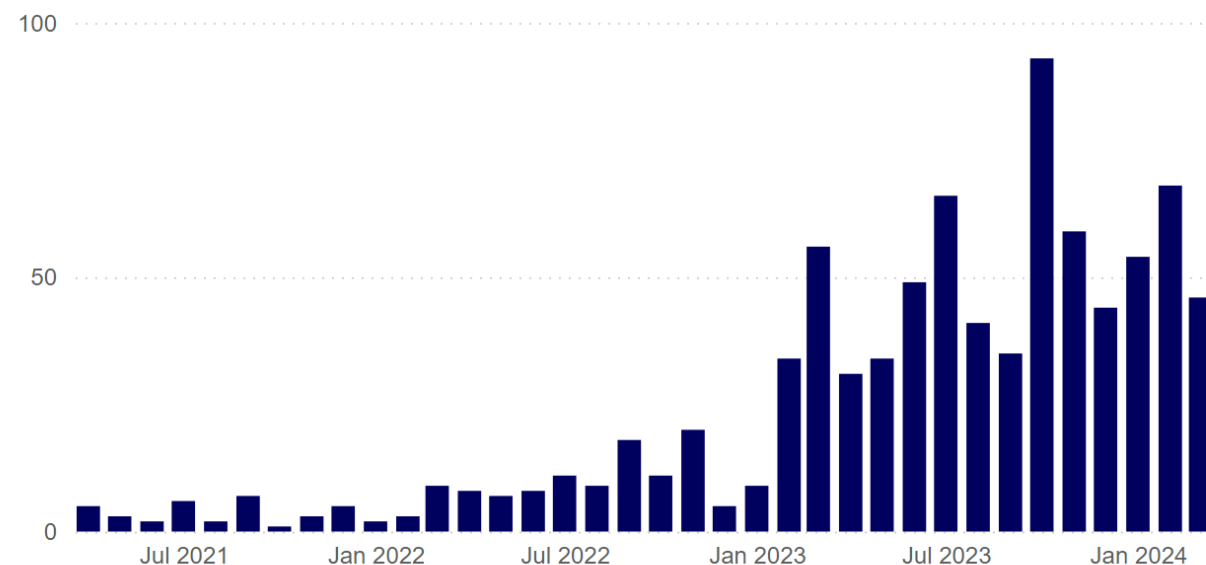
- 1.0 SEND Identified (Section 23)
- 2.0 EHCNA Advice Requests
- 5.0 Emotional Wellbeing IAPT Outcomes
- 6.0 LD Annual Health Checks
- 7.0 NSFT Waiting Times
- 8.0 SNEE ADHD Assessment Waiting Times
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- 8.3 SNEE 18+ ASD Assessment Waiting Times
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- 9.0 RTT Paediatric Services
- 9.1 Community Paediatric Contacts
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- 9.5 Waveney Physio Waiting Times
- 10.0 Dynamic Support Registers (DSR)
- 10.1 Tier 4 Admissions
- 11.0 Personal Health Budgets

1.0 Health services are required to make a Section 23 notification to the Local Authority if they believe a child under school age has, or is likely to have, special educational needs or a disability (SEND)

Data Source: Suffolk County Council

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
2021/22	5	3	2	6	2	7	1	3	5	2	3	9	48
2022/23	8	7	8	11	9	18	11	20	5	9	34	56	196
2023/24	31	34	49	66	41	35	93	59	44	54	68	46	620

Total S23s Submitted



Organisation	2021/22	2022/23	2023/24
Suffolk County Council		90	257
ICPS	16	50	70
Health Visiting Team		12	87
Children and Young People			29
Thurston Health Visiting		5	21
CYP Health		2	19
Stowmarket Health Visiting Team		1	20
SCC North/East Ipswich Health Visiting Team			20
Forest Heath Health & Childrens Centre		6	9
South Ipswich Health Visiting Team			11
The Oaks Family Hub			11
Butterflies Children's Centre	7	3	
Newberry Child Development Centre	9	1	
Total	48	196	620

Child primary area of need	2021/22	2022/23	2023/24
Speech Language Communication	10	144	180
Autistic Spectrum Disorder	20	29	58
ASD, including Asperger's Syndrome and Autism			101
Speech Language & Communication Need (SLCN)			86
ASD including Asperger's Syndrome and Autism			64
Global Development Delay	11	10	30
Speech; Language and Communication Need (SLCN)			37
Complex Health Needs	4	9	15
Total	48	196	620

Note: this data is sourced from Suffolk County Council and therefore covers the full Suffolk area, including Waveney

1.0 Health services are required to make a Section 23 notification to the Local Authority if they believe a child under school age has, or is likely to have, special educational needs or a disability (SEND)

Commentary

Section 23 notifications

Community Health Children and Young People, Suffolk County Council:

- There has been a concerted effort within the 0-19 service to increase the awareness of the need for staff in Health Visiting and School Nursing to make a Section 23 referral at the first opportunity and to capture this activity for monitoring purposes
- This endeavour has been supported by strong partnership working with the Early Years Service
- This important notification need has been delivered to all staff in a variety of open forums where any implementation concerns and queries can be raised and addressed
- Any external service issues with completion of Section 23 notifications are alerted to the 0-19 lead who ensures that the SEND leads in Health Visiting and School Nursing support to address these issues robustly
- A SEND training day has recently been delivered to all staff in the 0-19 service and the importance of completing S23s was emphasised again in this arena
- The success of this focused communication initially produced a sharp incline in the number of Section 23s being completed by the 0-19 service and this continues to contribute to a gradual increase in our S23 completion numbers, although this is also influenced by the growing prevalence of SEND needs

Integrated Community Paediatric Services:

- The data highlights an increase in numbers of notifications being sent. This is representative of an overall increase in demand within our preschool complex needs pathway

2.0 Report of number of EHCNA advice requests received by health provider responded to within 6 weeks of receipt

Data Source: Suffolk Community Services Monthly Report Pack/NSFT

Integrated Community Paediatric Services SEND Advice Requests

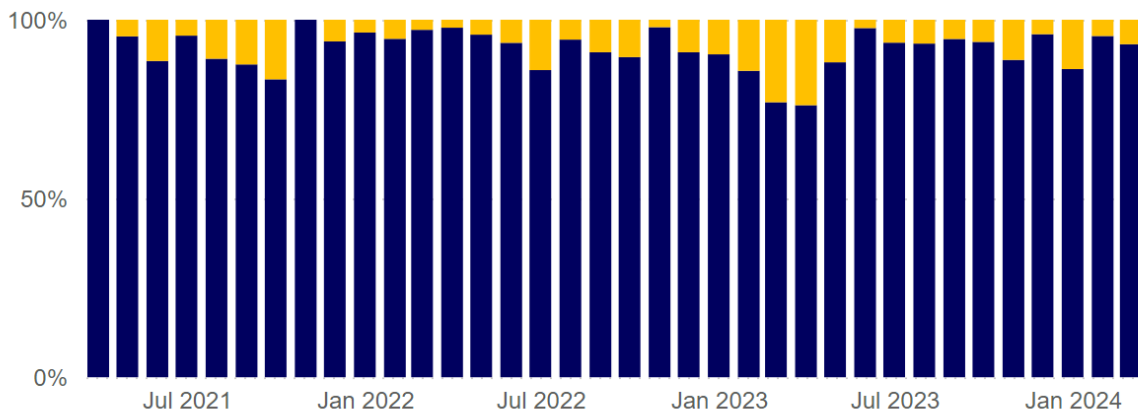
Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
2021/22	84	95	90	105	79	62	43	11	80	113	57	100	919
2022/23	94	89	102	81	125	76	85	109	114	99	50	76	1,100
2023/24	29	144	145	102	153	158	139	135	87	197	114	123	1,526

Integrated Community Paediatric Services SEND Advice Responses

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
2021/22	59	43	52	45	55	48	48	26	66	56	75	71	644
2022/23	45	72	62	71	72	66	67	48	77	62	49	52	743
2023/24	46	42	86	78	90	93	113	89	99	87	44	73	940

ICPS Advice Responses

● % Responses submitted within 6 weeks ● % Responses not submitted within 6 weeks



NSFT SEND Advice Requests

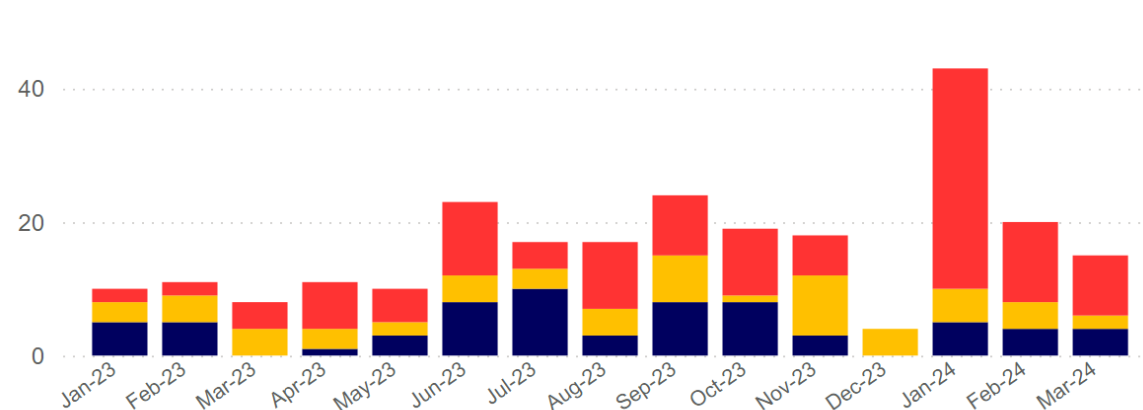
Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
2022/23										10	11	8	29
2023/24	11	10	23	17	17	24	19	30	12	43	20	20	246

NSFT SEND Advice Responses

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
2022/23										8	9	4	21
2023/24	4	5	12	13	7	15	9	12	4	10	8	6	105

NSFT Advice Responses

● Responded within 6 wks ● Responded after 6 wks ● No Response/Overdue



Note: NSFT advice request data contains incomplete response dates and hence may change over time as responses are sent and dataset is updated

2.0 Report of number of EHCNA advice requests received by health provider responded to within 6 weeks of receipt

Data Source: Suffolk Community Services Monthly Report Pack/NSFT

Commentary

Education, Health and Care Plan Needs Assessment (EHCNA) Advice Requests

Integrated Community Paediatric Services, West Suffolk NHS Foundation Trust (SNEE):

- There continues to be an increasing number of requests coming through to ICPS teams, in addition to the team receiving all EHCNA early warning notifications which places additional burden on the clinical team admin staff locally
- Compliance can be a challenge in those months when there has been a higher number of requests sent to teams. Most ICPS services are compliant with 6 weeks with challenges to meet full compliance seen in Medical and Paediatric Speech and Language teams. SLT and Paediatricians receive more advice requests and are the services under most operational pressure currently with high service demand

Suffolk CFYP, Norfolk and Suffolk NHS Foundation Trust (SNEE ICB):

- In the period January – April 2024 605 early warning notifications were processed. These are time consuming for the administrators as each child must be manually inputted to ascertain if known
- There are currently 21 advice requests overdue for the period
- We have experienced pressure due to the increase of demand without increase of capacity and sickness affecting our ability to send reminders
- We continue to find a few examples of advice requests being sent direct to clinicians which prevents effective tracking and timely response
- Implementation of the ADHD care plan as standard has increased compliance for the ADHD teams
- Overdue advice peaks in teams under highest acuity and medic requests

5.0 Emotional wellbeing and mental health services have a positive impact for SEND

Data Source: NHS Digital - Quarterly Talking Therapies data/local Waveney data

Alliance	Jun-21	Sep-21	Dec-21	Mar-22	Jun-22	Sep-22	Dec-22	Mar-23	Jun-23	Sep-23	Dec-23	Mar-24
Ipswich & East Suffolk												
16 to 17												
Percentage Deterioration	15						18					
Percentage Improvement	46	41	72	62	51	53	57	57	55	46	55	63
Percentage Recovery		34	56	34	34	42	39	29	31	32		50
Percentage Reliable Recovery	34	34	56	28	31	33	36	29	29	27		50
18 to 25												
Percentage Deterioration	5	5	7	8	6	6	7	9	5	6	6	8
Percentage Improvement	57	62	66	60	63	60	67	71	63	64	62	60
Percentage Recovery		42	47	41	42	40	48	46	39	46	37	41
Percentage Reliable Recovery	39	38	45	39	40	36	45	43	37	43	34	39
Waveney												
16 to 17												
Percentage Improvement	63	43	57	50	38	25	30	67	40	43	24	43
Percentage Recovery	50	20	43	22	50	50	29	50	33	33	33	40
18 to 25												
Percentage Improvement	26	25	21	22	16	12	18	17	14	15	17	13
Percentage Recovery	44	40	36	40	36	46	30	45	40	33	50	25
West Suffolk												
16 to 17												
Percentage Deterioration		22	24									
Percentage Improvement	57	61	44	59	61	54	57	67	67	65	50	100
Percentage Recovery		36	29	53	50	28	41	40	30	35		
Percentage Reliable Recovery	41	36	25	47	44	28	33	35	26	35		
18 to 25												
Percentage Deterioration	5	7	6	11	11	6	7	6	6	4	7	5
Percentage Improvement	66	66	60	56	62	66	66	71	63	65	59	64
Percentage Recovery		45	43	43	39	50	47	46	45	47	40	43
Percentage Reliable Recovery	45	42	39	40	37	46	44	43	40	42	37	41

Definitions

Deterioration

The number of referrals ending the period having finished the course of treatment where the following is true:

- there are two or more PHQ-9 scores and two or more ADSM scores (known as 'paired scores').
- where there is an increase from the first to the last score on either the PHQ-9 measure or the ADSM measure, or both, that is greater than the reliable change threshold for that measure.
- neither the PHQ-9 measure nor the ADSM measure has a decrease from the first to the last score that is greater than the reliable change threshold for that measure.

Improvement

There is a clinically significant improvement in condition following the course of treatment. Measured based on first and last scores on patient questionnaire

Recovery

A referral has moved to recovery if they were defined as a clinical case at the start of their treatment (at 'caseness') but not when they finish the course of treatment

Reliable Recovery

A referral is reliably recovered if they meet the criteria for both the improvement and recovery measures

Note: the above percentages are calculated from figures where those lower than 5 have been suppressed and should therefore be applied cautiously

Percentages within given groups will not add up to 100 as a single patient may have one or all three of improvement, recovery and reliable recovery recorded

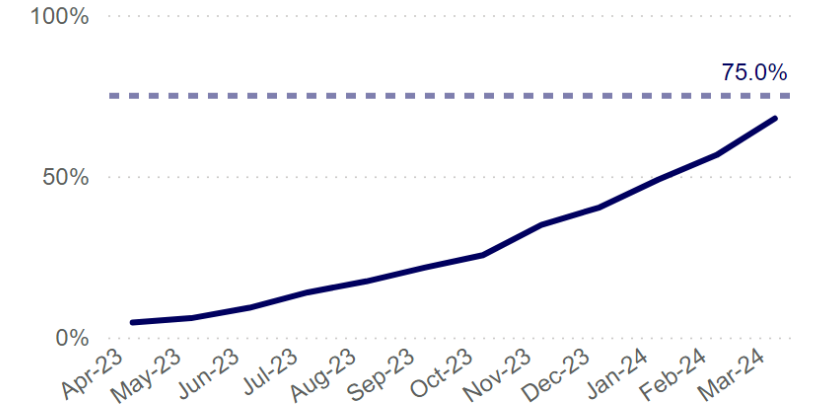
6.0 Number of young people aged 14-25 with learning disability receiving annual health check

Data Source: NHS Digital

Summary - 14 to 17 Year Olds

	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Checks (Cumulative)	16	21	33	51	64	81	98	134	155	188	224	271
Register	347	352	359	365	368	374	384	384	384	384	396	399
Uptake	4.6%	6.0%	9.2%	14.0%	17.4%	21.7%	25.5%	34.9%	40.4%	49.0%	56.6%	67.9%
Declined (Cumulative)	0	0	1	3	2	2	3	8	11	19	29	43
Action Plan Achievement	100.0%	100.0%	90.9%	92.2%	92.2%	92.6%	92.9%	93.3%	94.2%	96.3%	95.1%	95.9%

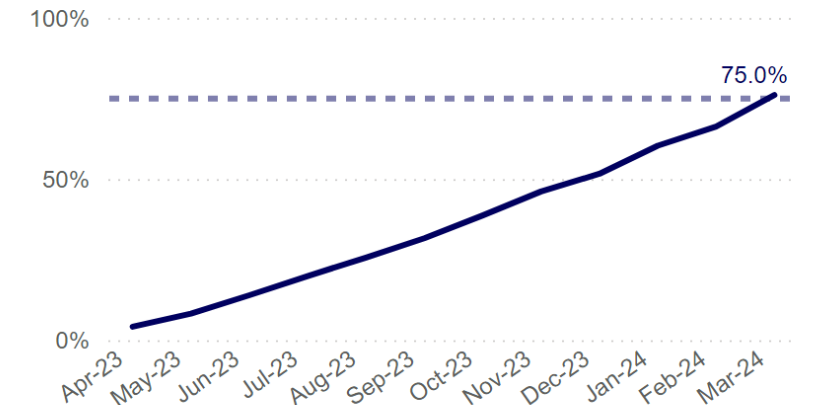
Health Checks Uptake % (cumulative)



Summary - 18+ Year Olds

	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Checks (Cumulative)	177	348	589	841	1,085	1,341	1,642	1,957	2,189	2,559	2,925	3,311
Register	4,200	4,207	4,219	4,223	4,227	4,237	4,240	4,240	4,240	4,240	4,411	4,352
Uptake	4.2%	8.3%	14.0%	19.9%	25.7%	31.6%	38.7%	46.2%	51.6%	60.4%	66.3%	76.1%
Declined (Cumulative)	2	4	11	19	28	35	54	84	102	154	255	389
Action Plan Achievement	82.5%	87.4%	90.0%	91.3%	90.5%	90.8%	90.9%	92.2%	93.2%	94.7%	96.0%	97.3%

Health Checks Uptake % (cumulative)



Note: There is a national issue with the number of people on the QOF LD register being inflated due to incorrect SNOMED codes used from Nov-23 onwards. As a proxy we have used the Oct-23 LD registers between Nov-23 and Jan-24. Feb-24 reporting normally

6.0 Number of young people aged 14-25 with learning disability receiving annual health check

Data Source: NHS Digital

Commentary Page 1 of 2

Learning Disability Annual Health Checks

SNEE ICB:

- The SNEE LD AHC patient experience survey is currently being co-produced. The aim is to push this out through practices via the 'Let's Talk SNEE' platform so that people receive a link after they have had their LD Annual Health Check. This is due to be launched early June 2024.
- LD Liaison Nurses are providing more information which will be incorporated onto the Local Offer website to promote LD AHCs as well as associated screening
- A dedicated learning disability health check support area for primary care health professionals is now live on the SNEE ICB website. A collection of nationally produced and locally adapted easy read documents, videos, toolkits, guidance documents and links and contact details to the Suffolk LD Liaison team
- SNEE LD annual health check steering group has been established and has developed a 'Don't miss out' poster which highlights annual health checks and health action plans. Digital copies and posters have been distributed, and the DCO team have ensured this information has made its way to Education colleagues via SENCO Forum, Local Offer and 'Suffolk Headlines' website
- Several quality improvement projects are underway. These include the LD friendly practice pilot with 3 GP surgeries in Ipswich & East Suffolk and West Suffolk, and the LD deep dive into GP registers
- Peer educator programme continues whereby peer educators (people with a learning disability) talk to their peers through annual health check workshop about the importance of an annual health check. The peer educators will start visiting special schools/colleges in 2023/24 with the school nursing team
- The EHCP Annual Review paperwork has been refreshed in consultation with LD Liaison Nursing team and launched in May 2024. This contains more information regarding LD AHCs and helpful links for schools/settings to share with young people and their families

6.0 Number of young people aged 14-25 with learning disability receiving annual health check

Data Source: NHS Digital

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Learning Disability Annual Health Checks

N&W ICB:

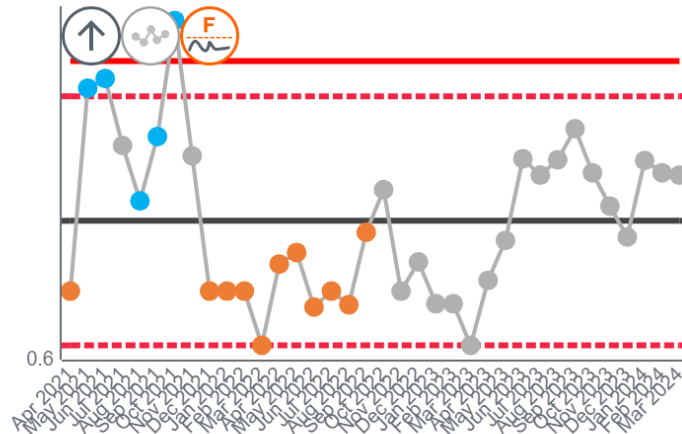
- We are working with Opening Doors to introduce a pathway for LD AHC patient feedback and will probably include a paper and electronic version.
- A survey of General Practice staff regarding their experience of delivering LD AHCs is taking place which will be is planned to be feedback in the November LD&A Board.
- Working closely with ICB primary care locality colleagues in GY&W to provide a detailed breakdown of performance data by Practice and targeted additional support that is available
- DCO attendance at SENCO Forum in North Suffolk to discuss and promote LD AHCs
- For a Suffolk-wide audience, booking is open for a repeat online session for parents, carers and young people with a learning disability. Hosted by SENDIASS and presented by ACE Anglia's Peer Educators, this explains what an annual health check is, how to prepare and resources to help. This is an evening session to make it easier for young people to take part. The presenters will send one-page-profiles so the young people know who to expect to see
- The EHCP Annual Review paperwork has been refreshed in consultation with LD Liaison Nursing team and launched in May 2024. This contains more information regarding LD AHCs and helpful links for schools/settings to share with young people and their families

7.0 Children and young people have access to emotional wellbeing and mental health services within expected time frames

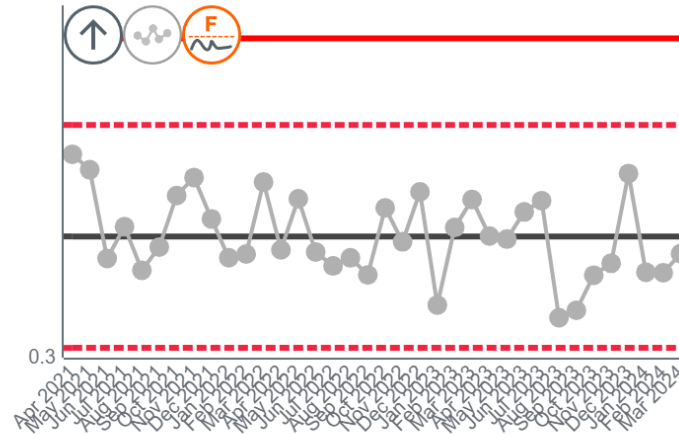
Data Source: NSFT

Indicator Name	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Under 18 Emergency referrals assessed within 4 Hours	68.0%	72.9%	83.0%	81.0%	82.9%	86.7%	81.3%	77.1%	73.3%	82.8%	81.3%	81.0%
Under 18 Routine referrals assessed within 28 days	52.4%	51.7%	57.6%	60.0%	34.8%	36.4%	43.9%	46.5%	65.9%	44.6%	44.4%	48.6%
Under 18 Referrals treated within standard (18 weeks)	56.8%	47.7%	66.3%	75.4%	61.7%	58.3%	54.5%	76.6%	68.8%	67.6%	62.8%	50.0%
Referrals for service users aged 18 and over treated within standard: CFYP Service Line	90.0%	50.0%	76.3%	95.2%	84.0%	75.0%	96.6%	81.5%	90.0%	55.6%	92.3%	56.0%

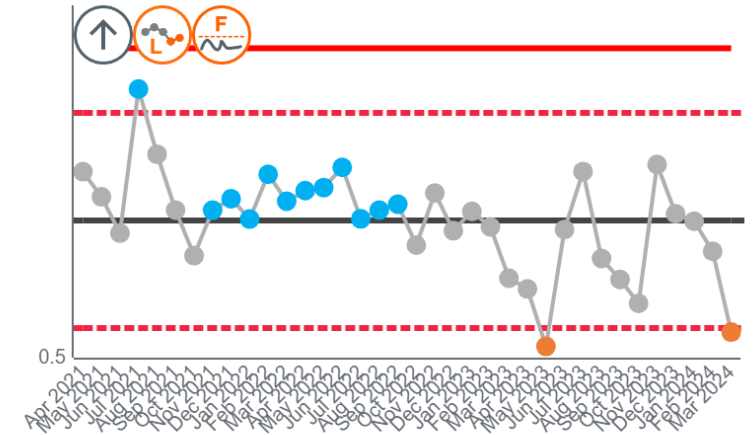
Emergency Referrals <4hrs (U18s)



Routine Referrals <28 days (U18s)



Referrals within standard (U18s)



7.0 Children and young people have access to emotional wellbeing and mental health services within expected time frames

Data Source: NSFT

Commentary Page 1 of 3

Suffolk CFYP, Norfolk and Suffolk NHS Foundation Trust (SNEE ICB):

- Progress made with final adaptations to current DBT model, all staff have undertaken 2 days essential DBT training, which will enable them to undertake DBT informed activity. 2-day DBT essentials training has been sourced for Bands 4 – 7 staff of whom most completed it and that will enable them to deliver DBT-informed work. Full DBT training for 4 identified staffs is being sourced.
- Patient flow included in the team's business meeting to ensure the patient journey is reflective of the new patient pathways and the CAMHS Process map.
- Duty SOP updated to enable greater breadth of the Team can undertake duty activities. Band 5s currently undertake Duty tasks with Supervision.
- Interface meetings with Early Intervention Team being updated so they are in line with the locality model East and West, this will enable more focus discussion for each locality to enable more patients to be discussed in the meeting.
- Within the months of March and April both SCAMHS teams have continued focusing on reducing long waits from 52 weeks to 41 weeks with good effect. Utilising the Therapeutic offer from Barnardo's 43 referrals made in total, Clinical Psychologist reviewing the long waits and identifying opportunity for Barnardo's referrals. Meeting Barnardo's twice weekly to monitor referral rates, issues and learning.
- Still awaiting final meeting in progress with external provider to support teams with setting up Feedback Kiosk to ensure that providing feedback is quicker, more accessible and targeted appropriately YPs and their parents/carers who are accessing our services.
- The East Team completed SNOMED training, and West to complete. This will support increasing outcome data to improve service developments.

7.0 Children and young people have access to emotional wellbeing and mental health services within expected time frames

Data Source: NSFT

Commentary Page 2 of 3

Suffolk CFYP, Norfolk and Suffolk NHS Foundation Trust (SNEE ICB):

Assessment:

- Number of waiting assessments is higher in East SCAMHS and that is reflective of receiving higher volume of referrals.
- Within the month March East team has received 31 referrals of which 12 were urgent, when comparing West Team has received 18 referrals of which only 2 were urgent.
- Recording issues being addressed by additional Lorenzo training, DBSM providing 1:1 training sessions. Weekly review of recording by team to maintain oversight.

Treatment:

- New starters in post will have a positive impact on volume of treatment available. There will be a wider range of therapies i.e. CBT Therapist, IPT Therapist. DBT program being developed, and training provided.

Crisis:

- Crisis pathways currently being reviewed.

7.0 Children and young people have access to emotional wellbeing and mental health services within expected time frames

Data Source: NSFT

Commentary Page 3 of 3

Norfolk and Waveney ICB:

Under 18 Emergency referrals assessed within 4 Hours

Emergency referrals are assessed by CAIST (Children's Assessment and Intensive Support Team) in Waveney. Performance has steadily improved across N&W over the last 6 months from 65% to 81%. Over the last 18 months the CAIST team has had significant pressures with increased acuity and complexity of referrals and a significant increase in number of referrals during and post covid. As a result the ICB invested an additional £400K to increase senior leadership within the team to ensure clinicians felt supported and safe. To protect team members from burn out, the decision was made to reduce service delivery from 8am – 8pm 7 days a week to 9-5 Monday to Friday. CAIST has made great progress over the last 6 months, the team has filled many vacancies and will return to standard hours in January 2024.

Under 18 Routine referrals assessed with 28 days

Performance against this standard in Norfolk and Waveney is 43% (July 23). A significant number of referrals for people into NSFT across Norfolk and Waveney could have their needs met by other providers within the system. As a result, the N&W system is developing an integrated front door (IFD) to ensure all requests for support are allocated to the right pathway and service provider to meet need the first time. This will ensure that NSFT has more capacity to assess all routine referrals within 28 days. The IFD is due to go fully live in April 2024 and the N&W system is currently exploring how the interim arrangements for the IFD can support the triaging function within NSFT prior to April 24.

Under 18 referrals treated within standard (18 weeks)

Great Yarmouth and Waveney performance August 2023 - 90%. The ICB has funded YMCA to support CYP and families on waiting lists to access appropriate support sooner. The ICB has also commissioned a professional therapeutic pathway, which provides a range of alternative therapeutic treatments to support system waits.

Referrals for service users aged 18 and over treated within standard: CFYP service line

Great Yarmouth and Waveney performance August 2023 - 66%. NSFT and the ICB has funded a range of waiting list initiatives to provide access to therapeutic interventions, including Think CBT, UKCN and The Matthew Project. There has also been a focus on improving access to Talking Therapies for CYP aged 16-25 and 16-25 year olds accessing support within primary care through the roll out of enhanced recovery workers and Primary Care Workers, funded by Adult Community Transformation.

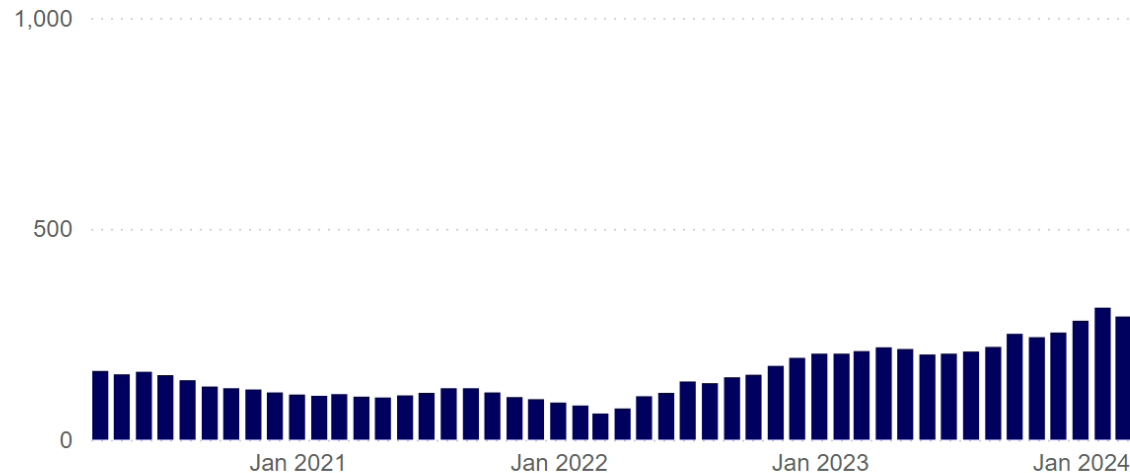
8.0 Children and young people have access to ADHD assessment within expected timeframes

Data Source: NSFT

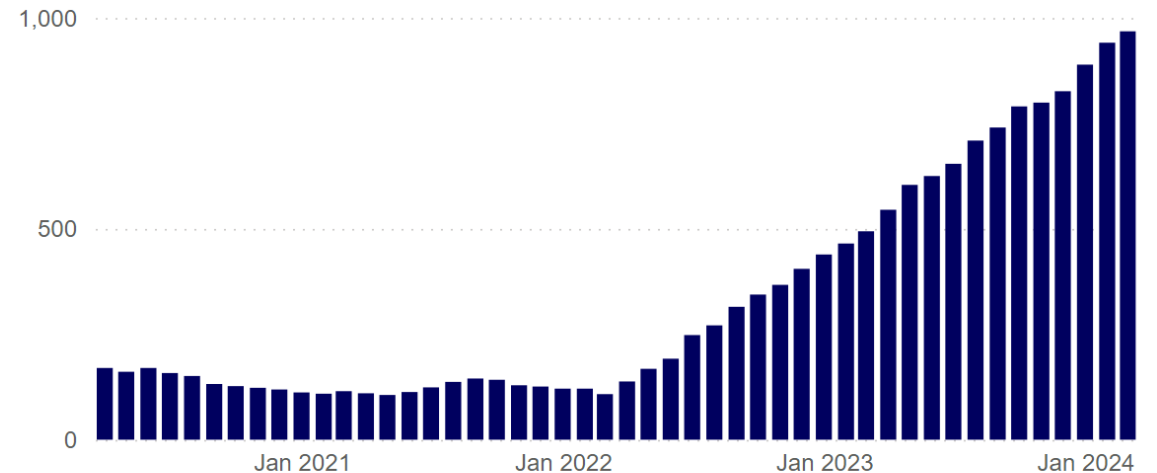
ADHD (RTA) - Under 25s

Age Band		Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
5-9	RTA - Incomplete	124	125	118	117	121	115	113	108	102	104	103	92
	Average Weeks Waited	20.9	21.5	22.3	22.1	25.0	28.2	30.7	31.1	33.4	34.4	34.1	35.0
10-15	RTA - Incomplete	86	81	78	80	82	95	121	114	125	146	170	159
	Average Weeks Waited	18.8	20.6	21.5	23.0	25.0	22.6	19.1	20.9	21.8	20.4	20.2	26.3
16-17	RTA - Incomplete	9	9	6	7	6	10	17	21	27	32	40	41
	Average Weeks Waited	24.4	28.8	36.4	35.5	42.1	22.9	16.2	17.0	16.2	17.8	17.5	22.0
18-24	RTA - Incomplete	326	389	423	450	500	520	539	556	572	607	628	676
	Average Weeks Waited	27.1	26.2	27.7	30.0	31.0	32.9	35.0	37.7	40.2	41.4	43.2	44.3
Total	RTA - Incomplete	545	604	625	654	709	740	790	799	826	889	941	968
	Average Weeks Waited	24.4	24.5	26.0	27.8	29.4	30.7	31.5	33.9	35.8	36.3	37.0	39.5

ADHD (RTA - Incomplete) - Under 18s



ADHD (RTA - Incomplete) - Under 25s



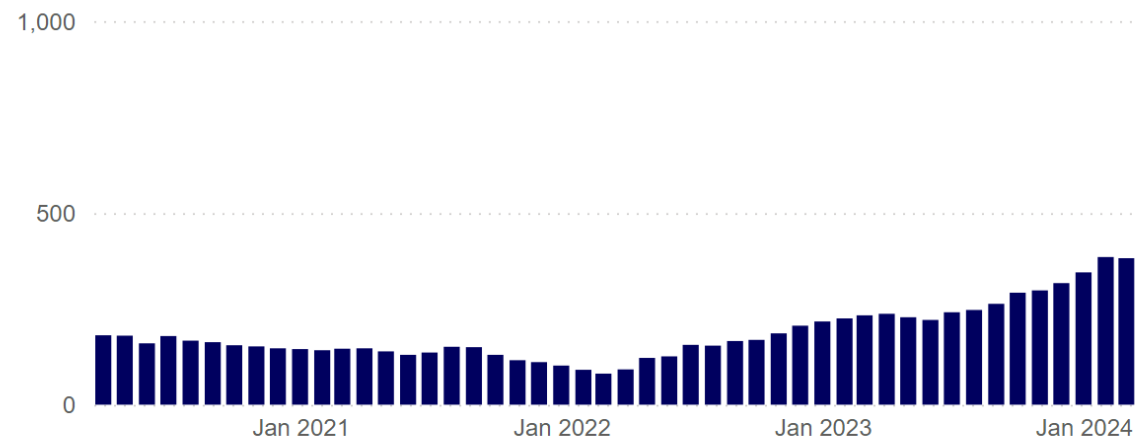
8.1 Children and young people have access to ADHD treatment within expected timeframes

Data Source: NSFT

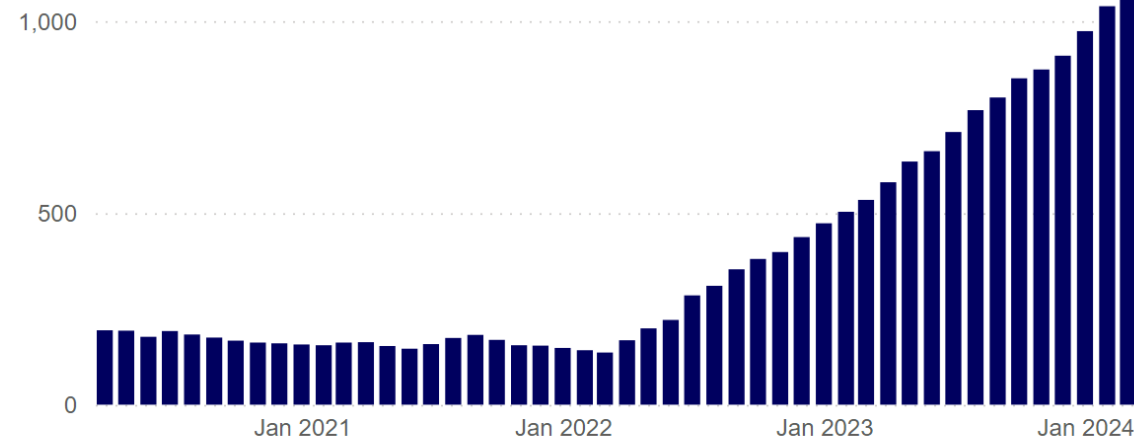
ADHD (RTT) - Under 25s

Age Band		Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
5-9	RTT - Incomplete	133	131	128	138	140	134	132	134	135	140	145	145
	Average Weeks Waited	21.6	22.0	23.8	25.6	28.2	31.7	33.8	35.8	39.3	41.7	43.1	46.7
10-15	RTT - Incomplete	93	87	85	94	98	117	141	141	152	171	198	194
	Average Weeks Waited	19.4	21.3	22.3	24.1	26.3	25.2	22.1	24.8	26.4	24.7	25.1	31.8
16-17	RTT - Incomplete	11	10	8	9	9	12	19	23	30	34	42	43
	Average Weeks Waited	22.6	27.5	31.0	31.9	35.6	23.7	17.9	18.7	18.3	19.2	18.9	23.4
18-24	RTT - Incomplete	343	406	440	470	521	538	559	576	593	629	654	703
	Average Weeks Waited	28.7	27.8	29.2	31.5	32.3	34.1	36.3	38.7	41.2	42.4	44.1	45.2
Total	RTT - Incomplete	580	634	661	711	768	801	851	874	910	974	1039	1085
	Average Weeks Waited	25.5	25.7	27.3	29.4	30.8	32.3	33.1	35.5	37.7	38.4	39.3	42.1

ADHD (RTT - Incomplete) - Under 18s



ADHD (RTT - Incomplete) - Under 25s



8.0 Children and young people have access to ADHD assessment within expected timeframes

8.1 Children and young people have access to ADHD treatment within expected timeframes

Commentary Page 1 of 2

Under 18's ADHD, Suffolk CFYP, Norfolk and Suffolk NHS Foundation Trust (SNEE):

- 1,272 open referrals to the whole of the ADHD Team (East and West Suffolk)
- This is an increase of 100 service users since last month
- Due to the backlog of referrals to be registered we believe this figure to be a lot higher
- Business Support now in position to register new referrals
- The NDD screening work with Barnardo's was discontinued in December. Since then, a business case has been agreed with the ICB for additional funding of £370k for the ASD referrals in Barnardo's to be transferred to NSFT and screened, the assessments will then be outsourced and procurement of this has commenced
- A Business case for additional money to support the triage and ADHD back log of cases has submitted to the ICB, which has been agreed by the ICB for a recurrent investment of £800K, this required formal acceptance by NSFT Exec prior to mobilisation of this work. A decision is pending regarding this plan
- There have been numerous challenges with receipt of direct referrals and general demand upon the team in respect to medication shortages, staff sickness and increased demand in queries particularly relating to the backlog which NSFT have not been able to respond to due to not holding clinical responsibility for this caseload

8.0 Children and young people have access to ADHD assessment within expected timeframes

8.1 Children and young people have access to ADHD treatment within expected timeframes

Commentary Page 2 of 2

Adult ADHD Service, Suffolk Care Group, Norfolk and Suffolk NHS Foundation Trust (SNEE):

- ADHD – referral rates continue to rise with limited capacity to undertake timely assessments. We are managing referrals by priority and we have introduced a waiting well strategy to support those on the waiting list. Our waiting well strategy includes an update to the patients wait, alongside the offer of bespoke courses through the recovery college.

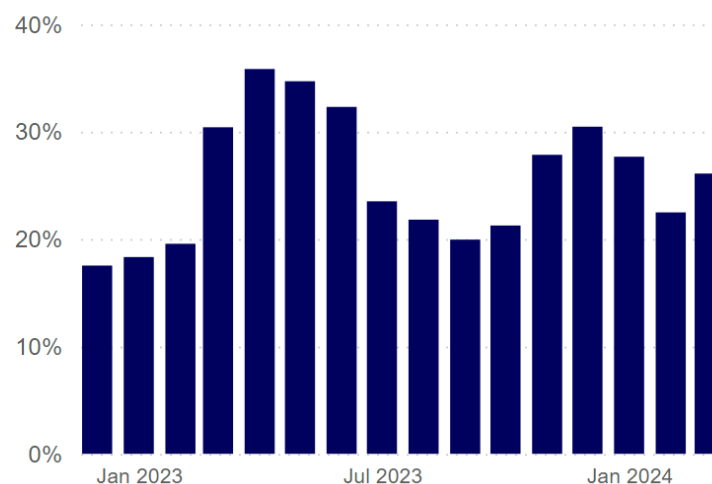
8.2 Children and young people have access to ASD assessment within expected timeframes

Data Source: Integrated Community Paediatric Services (ICPS)

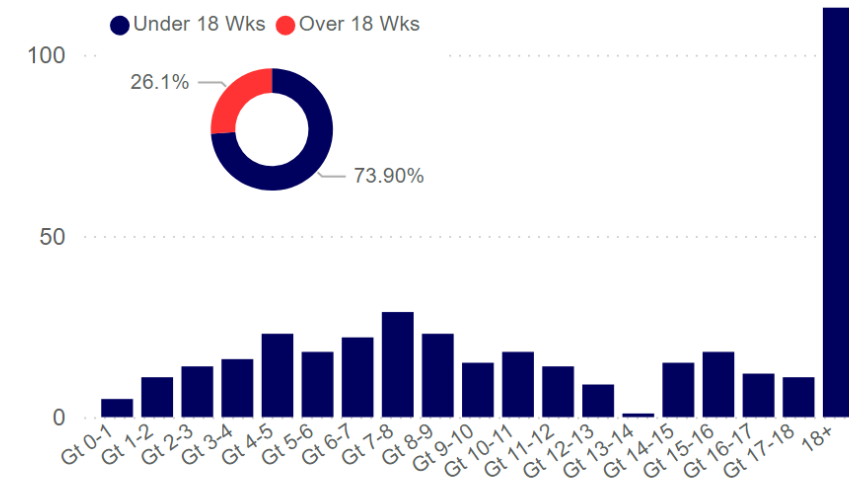
Patients identified as having Socio-Communication difficulties (Under 11s)

Month	Total Waiting	Max Waiting Time (wks)	Average Waiting Time (wks)	No. Waiting over 18 Weeks	% Wait over 18 Weeks
Apr-23	360	47.6	14.6	129	35.8%
May-23	343	49.3	14.4	119	34.7%
Jun-23	356	50.0	14.5	115	32.3%
Jul-23	370	50.0	13.3	87	23.5%
Aug-23	399	54.4	13.7	87	21.8%
Sep-23	381	58.7	13.8	76	19.9%
Oct-23	381	50.0	13.1	81	21.3%
Nov-23	334	52.3	12.9	93	27.8%
Dec-23	325	50.7	14.3	99	30.5%
Jan-24	300	55.1	13.8	83	27.7%
Feb-24	387	86.4	12.1	87	22.5%
Mar-24	387	90.9	13.7	101	26.1%

% Waiting Over 18 Weeks



U11s Waits by Weeks (latest month)



Data Source: NSFT

Youth Autism (11-17s) - Weeks Waiting for Assessment

Month	Current ASD Waitlist	Average Wait of those on the Waitlist not yet Assessed (weeks)	Maximum Wait in Weeks not yet Assessed	Average Wait Time from Referral to Assessment (weeks)	Maximum Wait in Weeks from Referral to Assessment
Sep-23	223	42	98	55	85
Oct-23	233	45	106	55	90

8.2 Children and young people have access to ASD assessment within expected timeframes

Commentary

Under 11's ASD Assessment, Integrated Community Paediatric Services, West Suffolk NHS Foundation Trust (SNEE):

- The graph reflects the number of children referred with socio-communication difficulties requiring formal assessment for possible ASD with Paediatrician or the multidisciplinary team
- The long wait profile seen is highlighting the impact of the transfer of the backlog of referrals from the coordination function. A recovery plan is in place with support from external providers to address this backlog.
- The community paediatricians and multidisciplinary team continue to focus on assessments alongside other pathways and caseload management. The Paediatric medical team continues to experience pressure across all clinical pathways due to growing demand, complexity and high caseload numbers, above core service capacity.

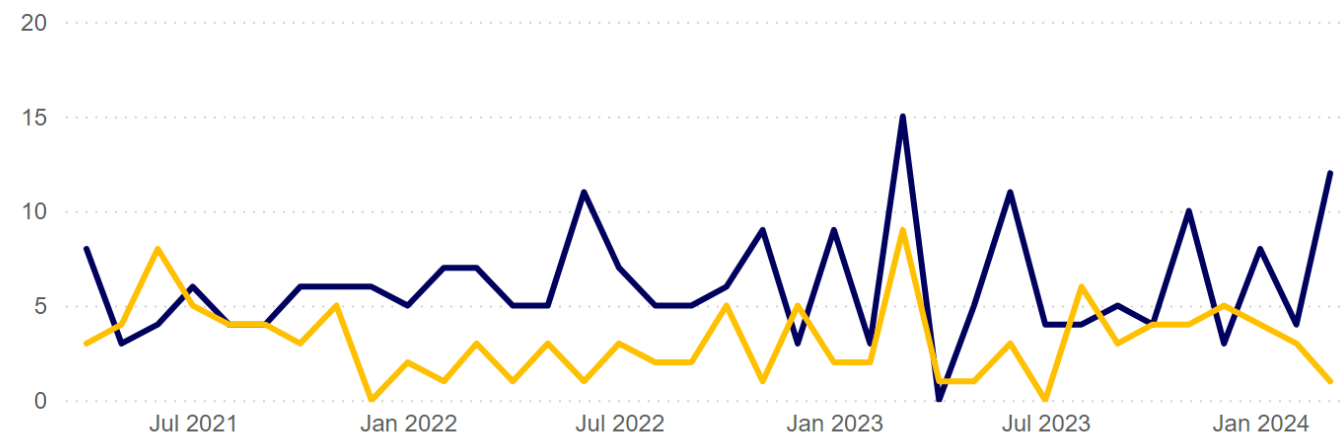
8.3 Children and young people have access to ASD assessment within expected timeframes

Adult Autism (Suffolk)

Data Source: NSFT

Adult Autism - Number of NICE compliant assessments

● Ipswich & East Suffolk ● West Suffolk



Autism (18+) - Weeks Waiting for Assessment

Month	Current ASD Waitlist	Average Wait of those on the Waitlist not yet Assessed (weeks)	Maximum Wait in Weeks not yet Assessed	Average Wait Time from Referral to Assessment (weeks)	Maximum Wait in Weeks from Referral to Assessment
Sep-23	783	44	100	71	126
Oct-23	833	46	232	74	126

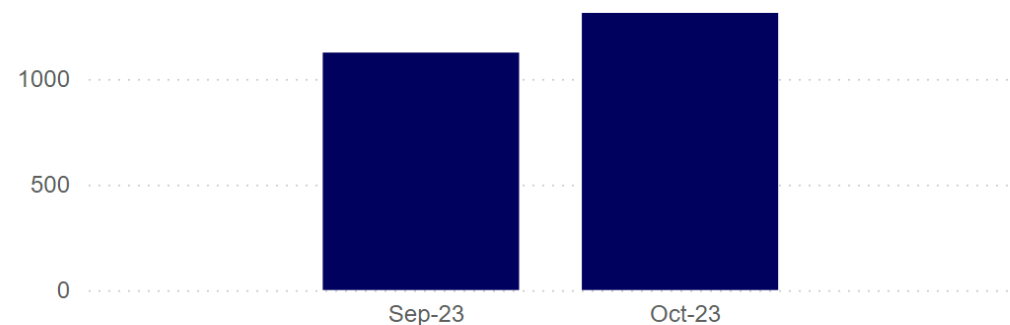
Ipswich & East Suffolk

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
2021/22	8	3	4	6	4	4	6	6	6	5	7	7
2022/23	5	5	11	7	5	5	6	9	3	9	3	15
2023/24	0	5	11	4	4	5	4	10	3	8	4	12

West Suffolk

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
2021/22	3	4	8	5	4	4	3	5	0	2	1	3
2022/23	1	3	1	3	2	2	5	1	5	2	2	9
2023/24	1	1	3	0	6	3	4	4	5	4	3	1

Autism (18+) - ASD Waitlist



8.3 Children and young people have access to ASD assessment within expected timeframes

Commentary

Adult ASD Service, Suffolk Care Group, Norfolk and Suffolk NHS Foundation Trust (SNEE):

- ASD – referral rates remain in line with expectations, but there is reduced capacity to manage the demand. We re managing referrals by priority and we have introduced a waiting well strategy to support those on the waiting list. Our waiting well strategy includes an update to the patients wait, alongside the offer of bespoke courses through the recovery college.

8.4 Children and young people have access to ASD assessment within expected timeframes

Data Source: Norfolk & Waveney ICB

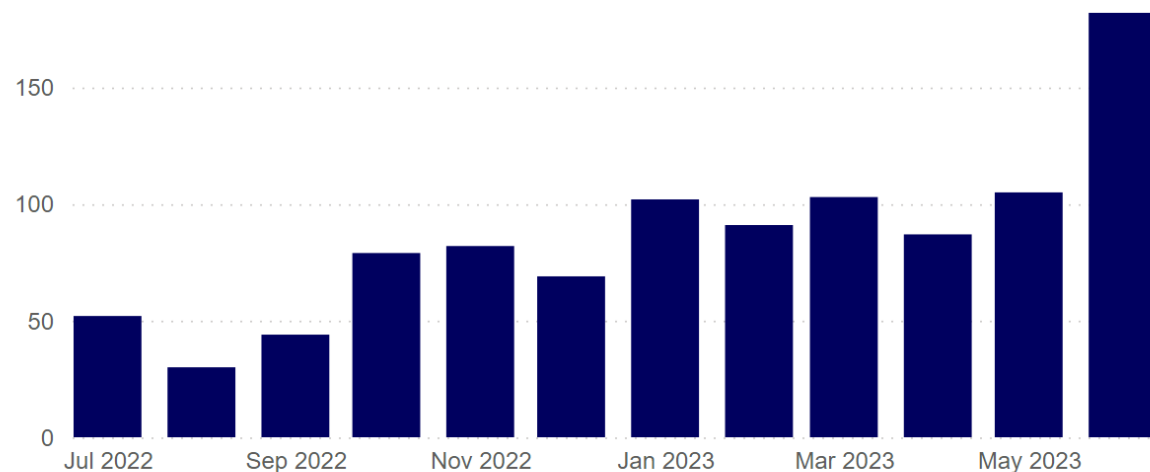
Gt Yarmouth & Waveney NDD/Community Paediatric Service

Performance Indicator	Breakdown	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23
Total number of CYP waiting on the pathway		892	927	986	1043	1179	1121	1182	1249	1305	1344	1406	1408
	Waveney approximate 48%	428	445	473	501	566	538	567	600	626	645	675	676
Number of patients having their 1st action (where that action was during the month specified)	Total	79	36	58	103	113	82	119	101	122	110	119	209
	wait <18 weeks	27	6	14	24	31	13	17	10	19	23	14	27
	wait >=18 weeks	52	30	44	79	82	69	102	91	103	87	105	182
Number of patients being discharged (where discharge was during the month specified)	Total	28	44	24	24	39	34	40	26	18	35	38	59
	wait <18 weeks	0	1	1	0	1	1	5	3	1	1	1	3
	wait >=18 weeks	28	43	23	24	38	33	35	23	17	34	37	56

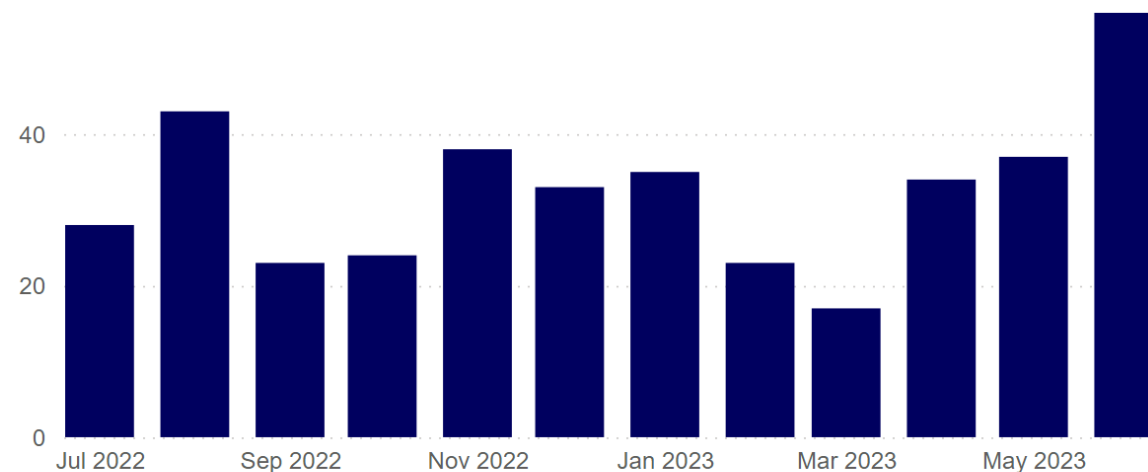
Number of patients having their 1st action - **wait is measured from referral date to date of first action on waiting list**

Number of patients being discharged - **wait is measured from referral date to close date of waiting list**

Number of patients having their 1st action - 18+ week waiters



Number of patients being discharged - 18+ week waiters



8.4 Children and young people have access to ASD assessment within expected timeframes

Commentary

Great Yarmouth & Waveney NDD Community Paediatric Service:

- Newberry clinic has observed a significant change to pathway performance since 2020/21.
- At that time, waits to discharge for ASD/ADHD diagnosis was 26 weeks. Following the retirement of the Community Paediatrician, a reduction in weekly clinics and a marked increase in monthly referrals, average waits to first appointment are 16 months with waits to discharge of up to 2.5 years.
- Newberry has recently commenced transfers to independent providers as part of a waiting list initiative and continues to work with the ICB on its transformation programme.

9.0 Children and young people have access to Therapies and Community Paediatric Services

Data Source: Suffolk Community Services Monthly Report Pack

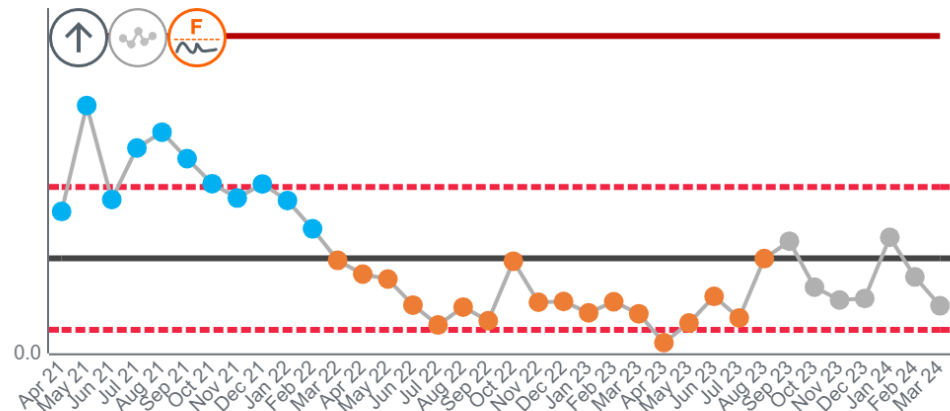
Consultant-Led Paediatric Services (Target 95%)

	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Seen within 18 weeks	3	9	15	12	21	28	17	18	13	37	21	9
Total Seen	45	73	75	87	68	78	75	95	67	100	82	52
% Seen within 18 weeks	6.67%	12.33%	20.00%	13.79%	30.88%	35.90%	22.67%	18.95%	19.40%	37.00%	25.61%	17.31%

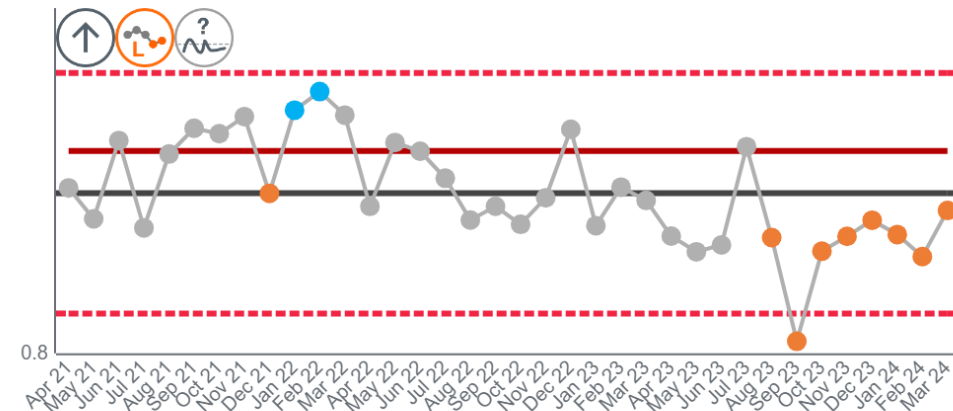
Non-Consultant-Led Paediatric Services (Target 95%)

	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Seen within 18 weeks	191	273	222	245	136	155	281	267	208	232	251	292
Total Seen	216	313	253	257	154	193	322	302	232	262	289	323
% Seen within 18 weeks	88.43%	87.22%	87.75%	95.33%	88.31%	80.31%	87.27%	88.41%	89.66%	88.55%	86.85%	90.40%

Consultant-Led Referrals (% within weeks)



Non-Consultant-Led Referrals (% within weeks)



Note: Please note the figures presented relate to all paediatric contacts regardless of whether the patient has SEND identified

9.0 Children and young people have access to Therapies and Community Paediatric Services

Data Source: Suffolk Community Services Monthly Report Pack

Commentary

Paediatric Medical Team (Consultant-led Paediatric Services), Integrated Community Paediatric Services, West Suffolk NHS Foundation Trust (SNEE):

- Paediatric capacity continues to be impacted by sustained demand and high caseload numbers requiring medical management of complex needs. There is a part time locum in place covering a full-time vacancy. Another full-time consultant vacancy will be seen at the end of June adversely impacting on capacity further. A formal review of capacity and demand started in June to consider options to respond to current levels of service pressure.
- Due to service capacity and demand, 18wk compliance within the service will remain static overall.
- Commentary for non-consultant led services follows from 9.2

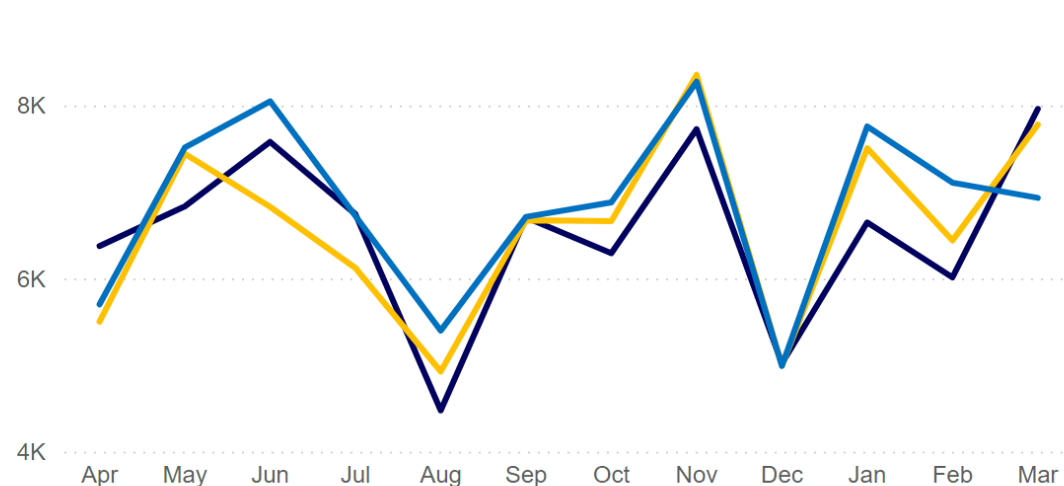
9.1 Contacts (number and method) of community paediatric services with children and young people

Data Source: Suffolk Community Services Monthly Report Pack

Service	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Paediatric Speech & Language Therapy	2,067	3,111	3,699	2,708	1,720	2,709	2,973	3,952	1,992	3,513	2,974	3,240
Community Children's Nursing Team	1,747	1,948	1,911	1,792	1,867	1,577	1,817	1,882	1,599	1,936	2,075	1,860
Paediatric Physiotherapy	726	1,020	1,040	829	713	1,029	875	1,018	637	1,018	815	796
Paediatric Occupational Therapy	534	610	577	598	484	683	577	623	353	558	549	473
Audiology	349	409	481	382	389	308	226	311	152	328	298	217
Paediatric Psychology	233	349	283	353	197	354	341	452	217	348	326	278
Suffolk Communication Aids Resource Centre	45	66	56	59	27	52	69	36	39	55	69	67
Total	5,701	7,513	8,047	6,721	5,397	6,712	6,878	8,274	4,989	7,756	7,106	6,931

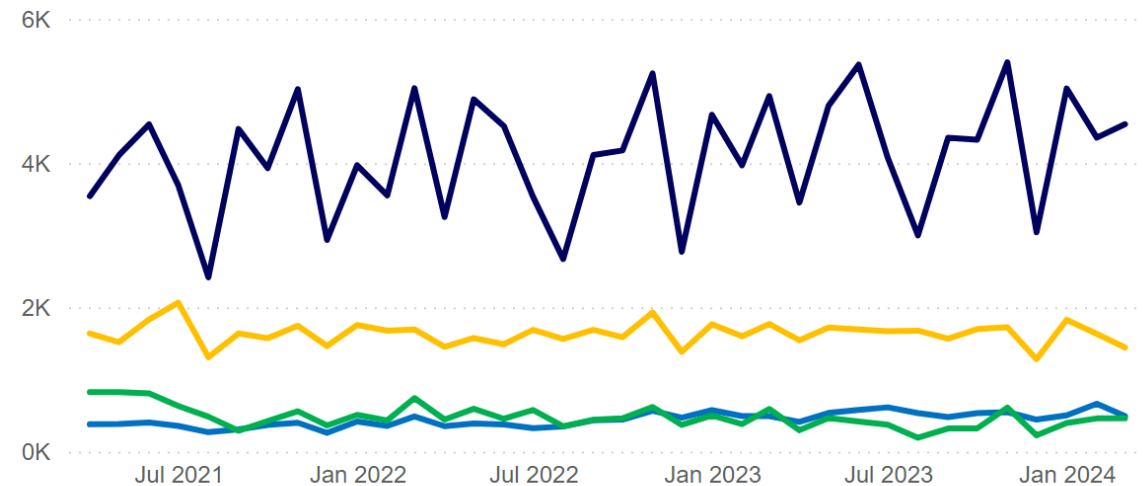
Contacts by Year

● 2021/22 ● 2022/23 ● 2023/24



Contacts by Method

● Email ● Face to Face ● Telephone ● Video



Note: Please note the figures presented relate to all paediatric contacts regardless of whether the patient has SEND identified

9.1 Contacts (number and method) of community paediatric services with children and young people

Data Source: Suffolk Community Services Monthly Report Pack

Commentary

Integrated Community Paediatric Services, West Suffolk NHS Foundation Trust (SNEE):

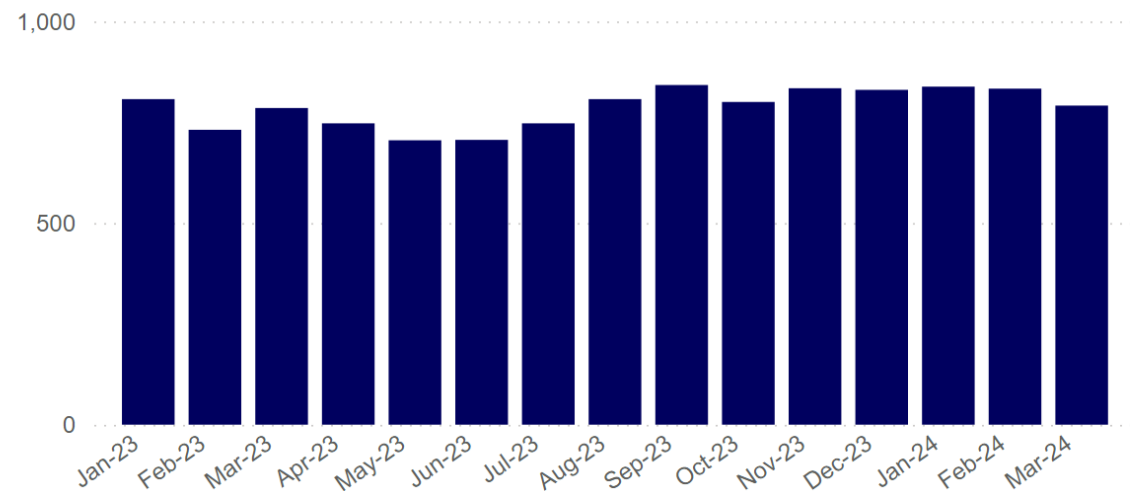
- This chart highlights all clinically relevant activity undertaken in the ICPS services, not only SEND
- Activity continues to across services in line with clinical complexity being seen within teams

9.2 Children and young people have access to Therapies within expected timeframes

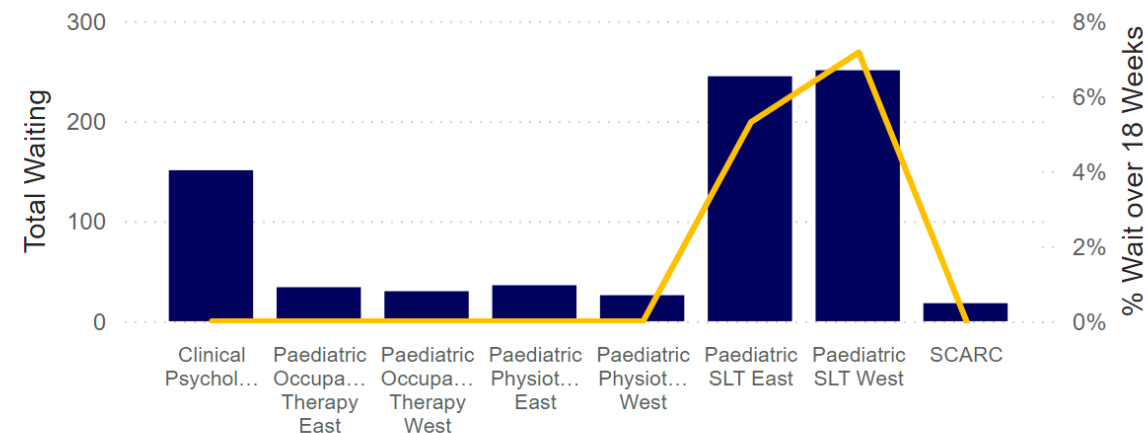
Data Source: Integrated Community Paediatric Services (ICPS)

Therapy	Total Waiting	Max Waiting Time (wks)	Average Waiting Time (wks)	No. Waiting over 18 Weeks	% Wait over 18 Weeks
Clinical Psychology	151	24.71	7.56	0	0.00%
Paediatric Occupational Therapy East	34	17.43	6.41	0	0.00%
Paediatric Occupational Therapy West	30	15.57	6.32	0	0.00%
Paediatric Physiotherapy East	36	10.43	5.01	0	0.00%
Paediatric Physiotherapy West	26	14.57	7.48	0	0.00%
Paediatric SLT East	245	35.71	9.86	13	5.31%
Paediatric SLT West	251	35.57	9.84	18	7.17%
SCARC	18	10.43	4.98	0	0.00%

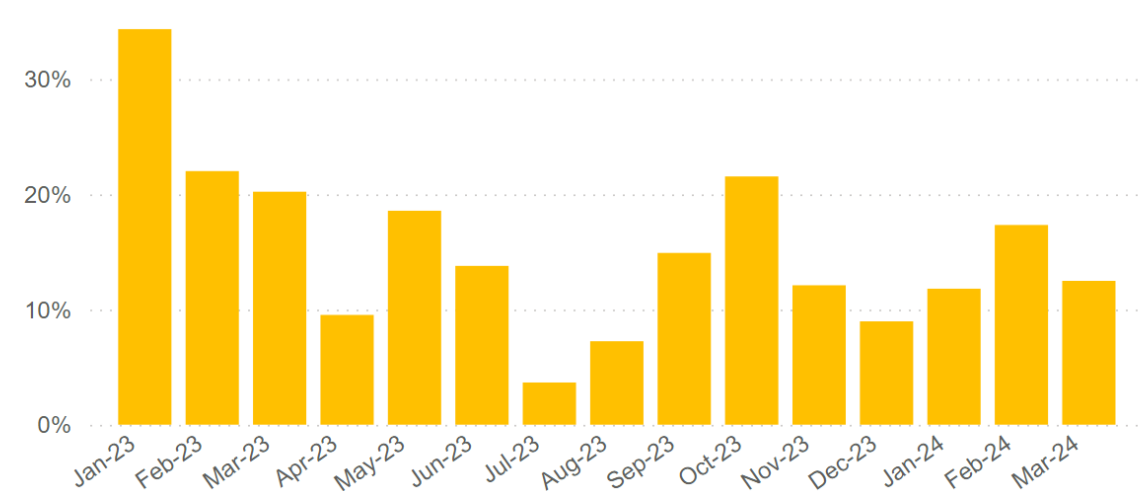
Total Waiting



Total Waiting % Wait over 18 Weeks



% Waiting Over 18 Weeks



9.2 Children and young people have access to Therapies within expected timeframes

Commentary

Integrated Community Paediatric Services, West Suffolk NHS Foundation Trust (SNEE):

- Therapy services are seeing sustained levels of activity and complexity, but most are meeting 18 weeks compliance levels. Compliance levels within Speech and Language Therapy are lower due to sustained referral rates, high caseloads which is exacerbated by vacancies (turnover and maternity leave) in some pathways. The Trust is implementing investment received from Suffolk County Council in response to increased need/places within special schools/specialist units (not reflected in this data).
- Speech Therapy caseload numbers and demand remain higher than expected and above capacity of the service. Caseload numbers within the SLT service is at an all-time high with the service currently supporting just over 4800 children across the four main service pathways.

9.3 Children and young people have access to Therapies within expected timeframes

Data Source: Norfolk & Waveney ICB

Norfolk & Waveney Speech and Language Therapy Service

Performance Indicator		Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23
% of CYP seen within 12 weeks of assessment for intervention	Numerator	3	9	4	2	1	1	6	7	5	8	5	5
	Denominator	3	9	4	2	2	2	7	9	5	10	5	8
	%	100.0%	100.0%	100.0%	100.0%	50.0%	50.0%	85.7%	77.8%	100.0%	80.0%	100.0%	62.5%
% of CYP waiting <18 Weeks for a SaLT assessment	Numerator	9	68	52	57	47	50	59	50	43	74	87	75
	Denominator	124	157	149	146	151	144	163	150	126	169	181	180
	%	7.3%	43.3%	34.9%	39.0%	31.1%	34.7%	36.2%	33.3%	34.1%	43.8%	48.1%	41.7%
% of parents who report high level of satisfaction with elements of Specialist intervention delivered by the Service	Numerator	2	2	3	1	2	1	38	3	5	6	4	3
	Denominator	2	2	3	2	8	1	46	3	6	6	4	3
	%	100.0%	100.0%	100.0%	50.0%	25.0%	100.0%	82.6%	100.0%	83.3%	100.0%	100.0%	100.0%
Existing information for EHC needs assessment requests: within 2 weeks of request	Numerator	86	51	61	81	115	58	68	90	79	91	95	115
	Denominator	89	56	63	81	119	65	68	107	83	97	99	122
	%	96.6%	91.1%	96.8%	100.0%	96.6%	89.2%	100.0%	84.1%	95.2%	93.8%	96.0%	94.3%
New advice and information for the EHC needs assessment: within 6 weeks of request	Numerator	17	29	7	5	14	24	8	12	6	13	14	30
	Denominator	48	61	45	40	46	48	38	55	38	53	49	62
	%	35.4%	47.5%	15.6%	12.5%	30.4%	50.0%	21.1%	21.8%	15.8%	24.5%	28.6%	48.4%
Number of open referrals in service		384	391	363	380	372	349	387	406	369	418	413	384
Number of calls into the service		5	9	9	10	5	6	10	16	7	15	22	15

9.3 Children and young people have access to Therapies within expected timeframes

Data Source: Norfolk & Waveney ICB

Commentary

Norfolk and Waveney ICB, Speech and Language Therapy:

- Speech & Language Therapy Service waits to initial assessment and treatment are steadily increasing.
- In 2021, the average wait for a new referral was in excess of two years, reflective on multiple waiting lists and a legacy of conflicting contracts across the footprint. The shift to a single provider model has had a good impact on children and young people.
- Average waits in 2023 are now 15 months and although too long, show a positive change. From Q1 (August 23 onwards) CCS is doubling its target trajectory of waits under 18 weeks from 30% to 60% and will increase the treatment target from 50 to 70%. These temporary targets, which represent a natural conflict in managing new demand and meeting existing EHCP provision, will continue to increase over time.

9.4 Children and young people have access to Therapies within expected timeframes

Data Source: Norfolk & Waveney ICB

Gt Yarmouth & Waveney Occupational Therapy Service

Performance Indicator	Breakdown	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23
Total number of CYP waiting on the pathway		7	6	10	14	19	16	16	21	2	6	6	10
Number of patients having their 1st action (where that action was during the month specified)	Total	34	15	16	12	23	28	16	18	51	29	43	38
	wait <18 weeks	25	13	11	6	12	17	6	12	27	8	29	28
	wait >=18 weeks	9	2	5	6	11	11	10	6	24	21	14	10
Number of patients being discharged (where discharge was during the month specified)	Total	40	26	19	20	20	29	15	27	45	35	21	23
	wait <18 weeks	0	2	2	3	0	4	0	2	11	0	3	3
	wait >=18 weeks	40	24	17	17	20	25	15	25	34	35	18	20

Number of patients having their 1st action - **wait is measured from referral date to date of first action on waiting list**

Number of patients being discharged - **wait is measured from referral date to close date of waiting list**

9.4 Children and young people have access to Therapies within expected timeframes

Data Source: Norfolk & Waveney ICB

Commentary

Norfolk and Waveney ICB, Occupational Therapy:

- Occupational Therapy Service - Newberry clinic has observed a significant change to pathway performance since 2020/21.
- Focus of work for 18 months has been creation of a digital universal library on JON. Professional platform went live in the Spring with Parent access to follow in the Autumn 23/24.
- Additional therapists are being recruited and staff trained in Sensory Integration Therapy. Families receive advice while waiting.

9.5 Children and young people have access to Therapies within expected timeframes

Data Source: Norfolk & Waveney ICB

Gt Yarmouth & Waveney Physiotherapy Therapy Service

Performance Indicator	Breakdown	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23
Total number of CYP waiting on the pathway		15	26	29	39	27	26	23	21	25	28	12	22
Number of patients having their 1st action (where that action was during the month specified)	Total	50	41	44	45	57	37	64	41	39	41	28	34
	wait <18 weeks	29	25	24	28	35	24	31	12	17	13	18	14
	wait >=18 weeks	21	16	20	17	22	13	33	29	22	28	10	20
Number of patients being discharged (where discharge was during the month specified)	Total	18	26	29	14	50	18	90	51	24	39	33	38
	wait <18 weeks	5	6	6	4	8	5	10	6	2	2	0	5
	wait >=18 weeks	13	20	23	10	42	13	80	45	22	37	33	33

Number of patients having their 1st action - **wait is measured from referral date to date of first action on waiting list**

Number of patients being discharged - **wait is measured from referral date to close date of waiting list**

9.5 Children and young people have access to Therapies within expected timeframes

Data Source: Norfolk & Waveney ICB

Commentary

Norfolk and Waveney ICB, Physiotherapy:

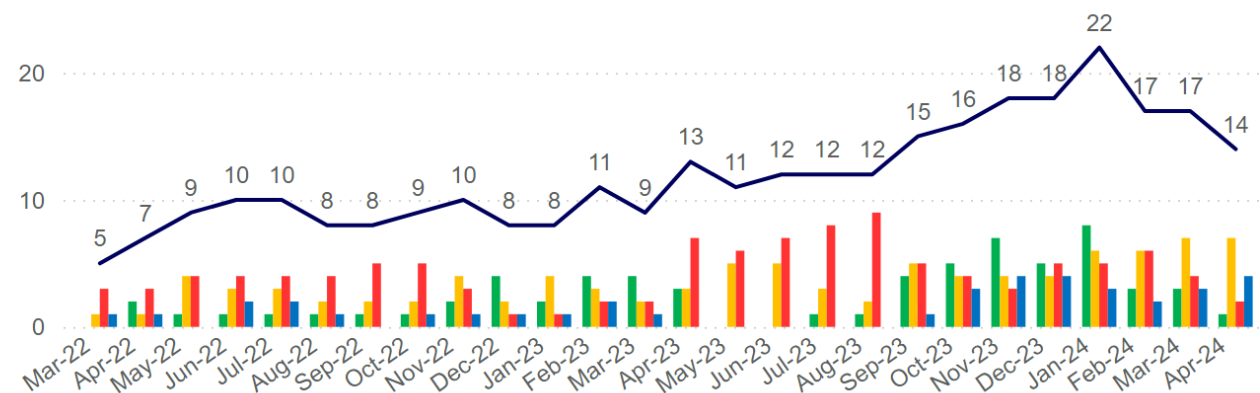
- Great Yarmouth & Waveney Physiotherapy Service has not been a key area of development although further co-production with families is planned to develop and create resources for families referred.

10.0 Children and young people (0-18) with SEND have a holistic and independently led review of their needs where accessing Tier 4 care

Data Source: SNEE ICB/Norfolk & Waveney ICB/NHS England

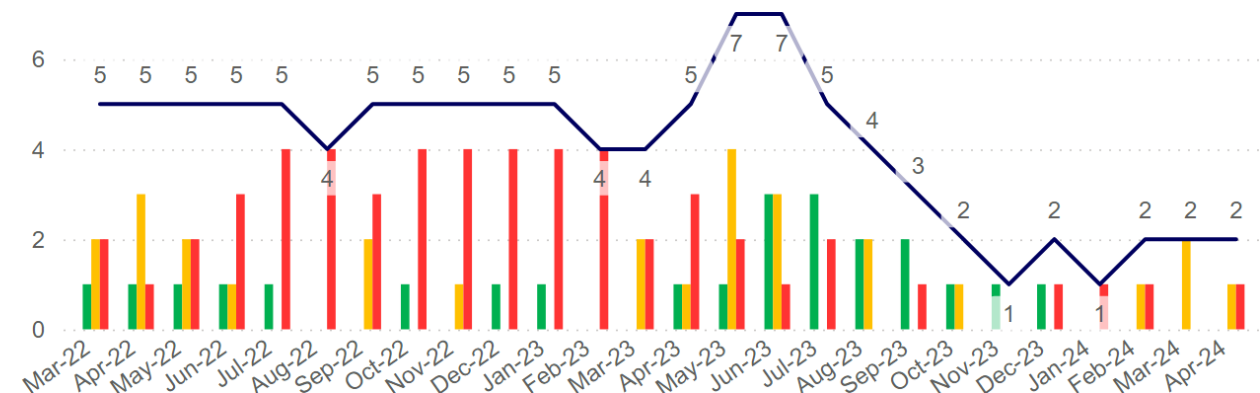
Dynamic Support Register (DSR) RAG Ratings (Suffolk - SNEE)

● Green ● Amber ● Red ● Blue ● No. of CYP on DSR



Dynamic Support Register (DSR) RAG Ratings (Waveney)

● Green ● Amber ● Red ● Blue ● No. of CYP on DSR



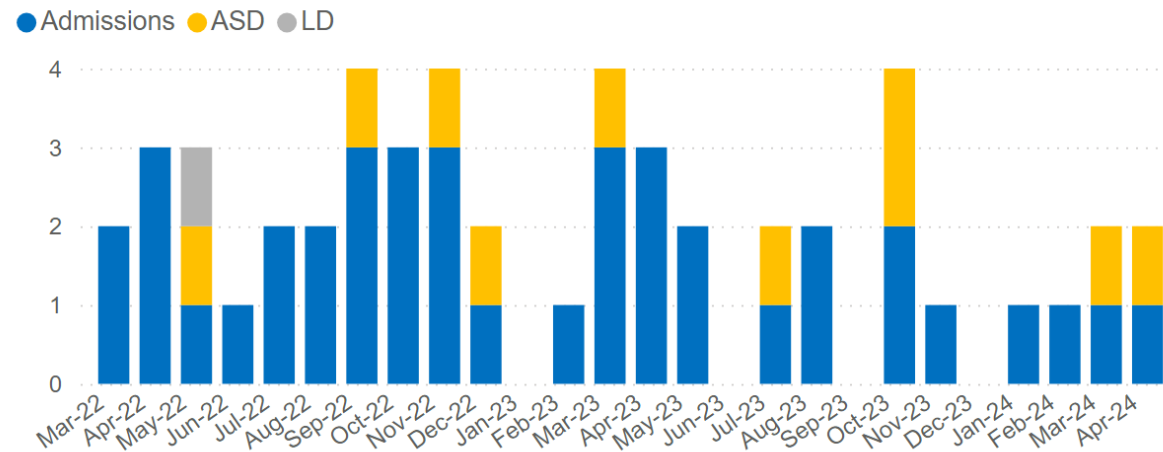
Immediate risk of person being admitted to a mental health hospital.	<ul style="list-style-type: none"> A C(E)TR must take place Referral to the keyworker service for children and young people.
Immediate risk that the person will be admitted to a mental health hospital without urgent intervention.	<ul style="list-style-type: none"> Multi-agency meeting and/or C(E)TR must take place Referral to the keyworker service for children and young people.
Some risks that could lead to the person being admitted or re-admitted to a mental health hospital; but currently these risks are being effectively managed.	<ul style="list-style-type: none"> Clear identification of partners who would need to be involved in a C(E)TR if required.
A separate rating must identify children, young people and adults currently in mental health hospitals.	<ul style="list-style-type: none"> Use to identify people needing commissioner oversight visits and inpatient C(E)TRs.

* Please note in April 2023 the Cheshire and Wirral's risk stratification tool; the Children and Young People Dynamic Support Database Clinical Support Tool (CYP DSD-CST), was introduced as part of the DSR review. This led to some CYP's RAG ratings changing and subsequently the number of those rated red increased.

10.1 Children and young people with SEND have a holistic and independently led review of their needs where accessing Tier 4 care

Data Source: SNEE ICB/NHS England

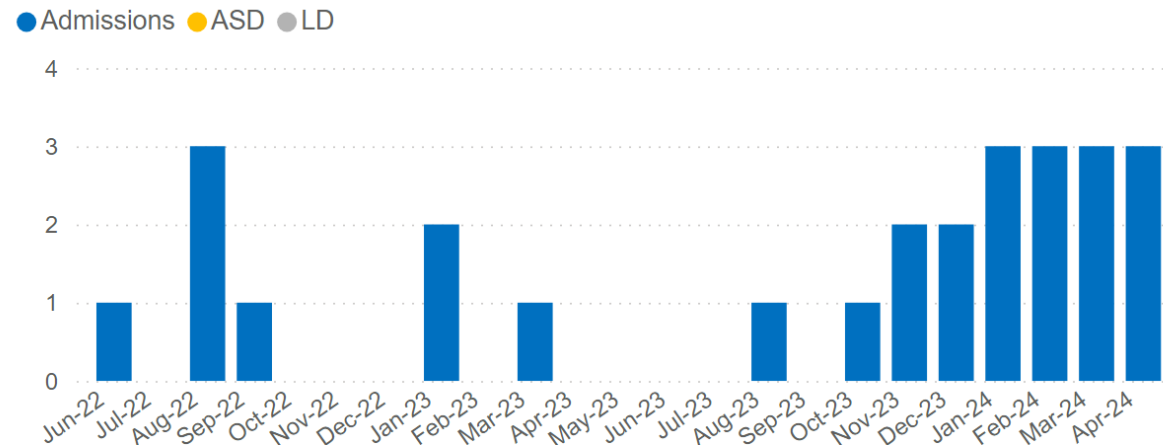
Tier 4 & TCP Admissions (Suffolk - SNEE)



Of the 6 TCP admission:

- 5 CYP were admitted to a Tier 4 mental health provision
- 1 CYP was admitted in October 2023 and readmitted in March 2024
- 1 was a planned admission (October 2023)
- 4 followed the Blue Light protocol due to level of risk and/or need for urgent action. Of the 4, 3 had pre-admission community CETR and those who did not went on to have an inpatient CETR as per policy guidance
- 1 CYP did not consent to TCP pathway prior to admission. Consent was later obtained whilst as an inpatient whereby inpatient CETR took plan. YP has also consented to inclusion on the DSR.
- TCP admissions are approximately 27% of all tier 4 admissions.

Tier 4 & TCP Admissions (Suffolk - Waveney)



10.1 Children and young people with SEND have a holistic and independently led review of their needs where accessing Tier 4 care

Data Source: SNEE ICB/NHS England

Transforming Care Navigator team

Commissioning body: NHS Norfolk and Waveney Integrated Care Board

Provider: NHS Norfolk and Waveney Integrated Care Board

Since the data submission the number of young people admitted has reduced by one. NHS Norfolk and Waveney ICB remains in line with the NHSE trajectory.

Navigator capacity is good with work planned to use the team to support universal provision. The planned implementation of the Mental Health Navigator team is expected to positively impact those without an autism diagnosis, who may be waiting for assessment and at risk of admission.

The working group, in place to develop a local policy and guidance regarding review and oversight of CYP diagnosed with global development delay has drafted a Toolkit for trial implementation across the system. Separately, the current learning disability annual health check action plan has seen improvements in line with associated increased visits to schools.

The ICB has also co-designed guidance and other training materials to support settings to better understand and enable partners to make reasonable adjustments. This has now been approved for publication, with a training plan for the system planned for early Autumn.

Plans for the next quarter:

- Develop sustainability plans with the trust to ensure additional capacity is protected

- Work with the trust to agree outcome measures in line with FLOURISH Outcomes framework

- Finalise the Reasonable Adjustments training plan

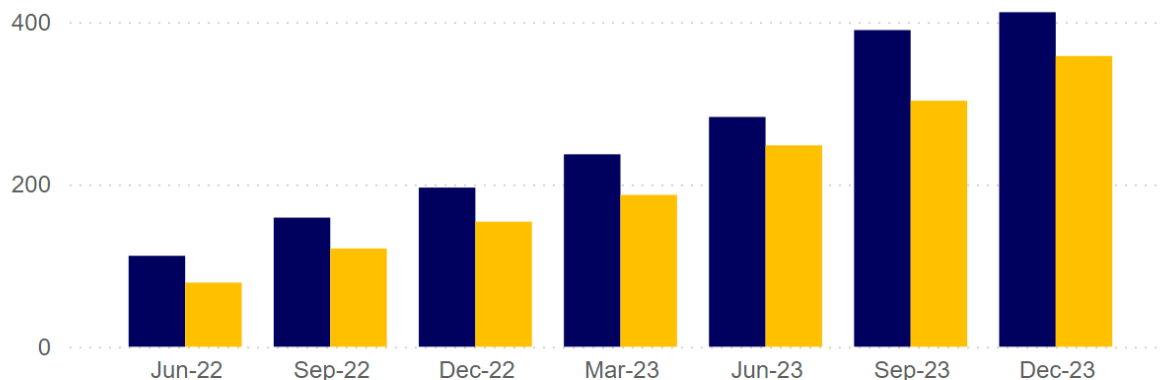
11.0 Number of young people (U18s) accessing a health funded personal health budget

Data Source: NHS Digital/Local Data

PHB Metric	Total number	Direct payment	Third party budget	Notional budget
Total number of children and young people with a personal health budget YTD	412	44	73	297
How many children receiving continuing care had a personal health budget YTD	46	42	0	4
How many children and young people with education, health and care plans had a personal health budget YTD	49	34	0	15
How many children with a learning disability and/or autism had a personal health budget in the YTD	54	35	0	19
.....of those, how many children were eligible for section 117 aftercare under the Mental Health Act?	1	0	0	1
How many children who have a primary mental healthcare need had a personal health budget YTD	48	0	0	48
.....of those how many children were eligible for section 117	8	0	0	8
How many children have a personal wheelchair budget YTD	255	2	7	248
How many other children had a personal health budget YTD	66	0	66	0

No. of children/young people with a personal health budget (YTD)

● Suffolk (incl. Waveney) ● Suffolk (SNEE)



No. of children/young people with a personal health budget (YTD)

● Waveney

