

# SEND - Suffolk

A breakdown of various SEND related data and general activity linked to young people. This includes nationally published data by NHS Digital and also local NSFT, Suffolk County Council and Norfolk & Waveney ICB reporting.

If you require a demo of the dashboards please contact a member of the team via the link below.

[Contact Us](#)

## SEND Identified

Parents identified that there is SEND identified in under school age child

[Click Here](#)

## LD Health Checks

Showing the learning disability register, health checks carried out, declined health checks and action plan by month split by 14-17 and 18+ years.

[Click Here](#)

## NSFT Waiting Times

Waiting times for all under 18 routine and emergency referrals

[Click Here](#)

## ASD/ADHD Waiting Times

RTA/RTT incomplete waiters and average weeks waiting

[Click Here](#)

## Community Paediatric Contacts

Community contacts for paediatric therapies by month and contact method. Also includes % waiting over 18 weeks

[Click Here](#)

## Personal Health Budgets

The number of young people accessing a health funded personal health budget

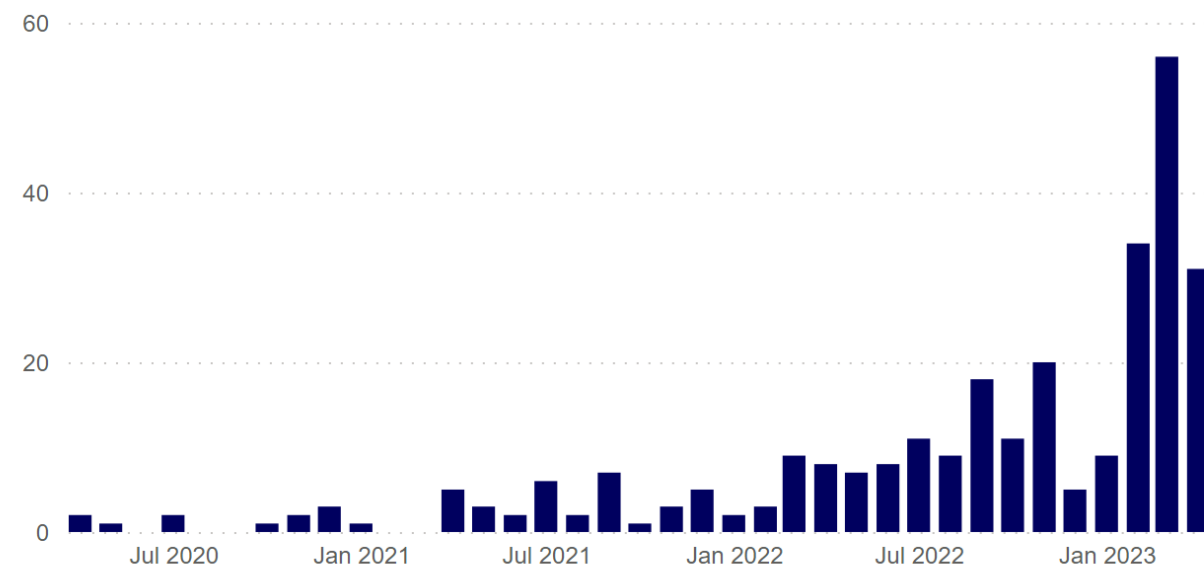
[Click Here](#)

1.0 Health services are required to make a Section 23 notification to the Local Authority if they believe a child under school age has, or is likely to have, special educational needs or a disability (SEND)

Data Source: Suffolk County Council

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
2020/21	2	1		2			1	2	3	1			12
2021/22	5	3	2	6	2	7	1	3	5	2	3	9	48
2022/23	8	7	8	11	9	18	11	20	5	9	34	56	196
2023/24	31												31

Total S23s Submitted



Organisation	2020/21	2021/22	2022/23	2023/24
Suffolk County Council			90	23
ICPS	5	16	49	
Health Visiting Team			12	4
Butterflies Children's Centre		7	3	
Newberry Child Development Centre		9	1	
Thurston Health Visiting			5	4
James Paget Univeristy Hospital	2		5	
Forest Heath Health Visiting Team			6	
Bury Health Visiting Team			5	
Community Child Health		5		
Debenham Children's Centre	1	3	1	
High Suffolk Family Hub			5	
Kirkley Children's Centre		2	2	
<b>Total</b>	<b>12</b>	<b>48</b>	<b>196</b>	<b>31</b>

Child primary area of need	2020/21	2021/22	2022/23	2023/24
Speech Language Communication		10	144	22
Autistic Spectrum Disorder		20	29	7
Global Development Delay		11	10	
Complex Health Needs		4	9	
	12			
Social, Emotional, Mental health Difficulties			2	2
Hearing Impairment		2		
Specific Learning Difficulties		1	1	
Moderate Learning Difficulties			1	
<b>Total</b>	<b>12</b>	<b>48</b>	<b>196</b>	<b>31</b>

Note: this data is sourced from Suffolk County Council and therefore covers the full Suffolk area, including Waveney

1.0 Health services are required to make a Section 23 notification to the Local Authority if they believe a child under school age has, or is likely to have, special educational needs or a disability (SEND)

## Commentary

### Section 23 notifications

Community Nursing, Children and Young People's Service, Suffolk County Council:

- The increase in the number of Section 23 notifications made has been sustained as can be seen from the data. This is mainly attributable to the increased number of Section 23 notifications being made by Suffolk Health Visiting teams, which is the result of work the teams have done in refreshing their comms to staff
- Closer links have been made with the Early Years Team at Suffolk County Council regarding Section 23 notifications
- Senior managers have encouraged Operational Leads to discuss at team meetings to remind teams of responsibilities, and a more sustained focus on the SEND pathway and Section 23 notifications within Health Visiting teams

## 2.0 Report of number of EHCNA advice requests received by health provider responded to within 6 weeks of receipt

Data Source: Suffolk Community Services Monthly Report Pack/NSFT

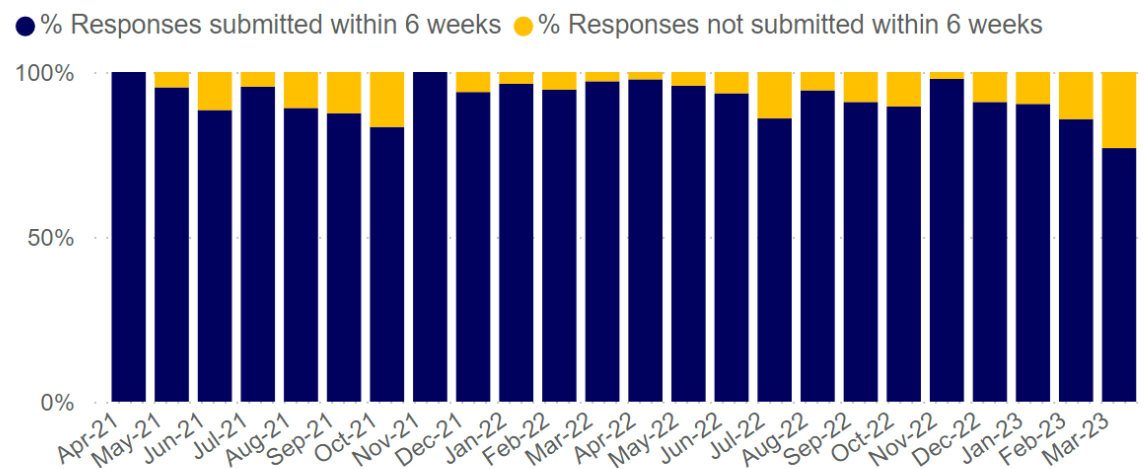
### Integrated Community Paediatric Services SEND Advice Requests

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
2021/22	84	95	90	105	79	62	43	11	80	113	57	100	919
2022/23	94	89	102	81	125	76	85	109	114	99	50	76	1,100

### Integrated Community Paediatric Services SEND Advice Responses

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
2021/22	59	43	52	45	55	48	48	26	66	56	75	71	644
2022/23	45	72	62	71	72	66	67	48	77	62	49	52	743

### ICPS Advice Responses



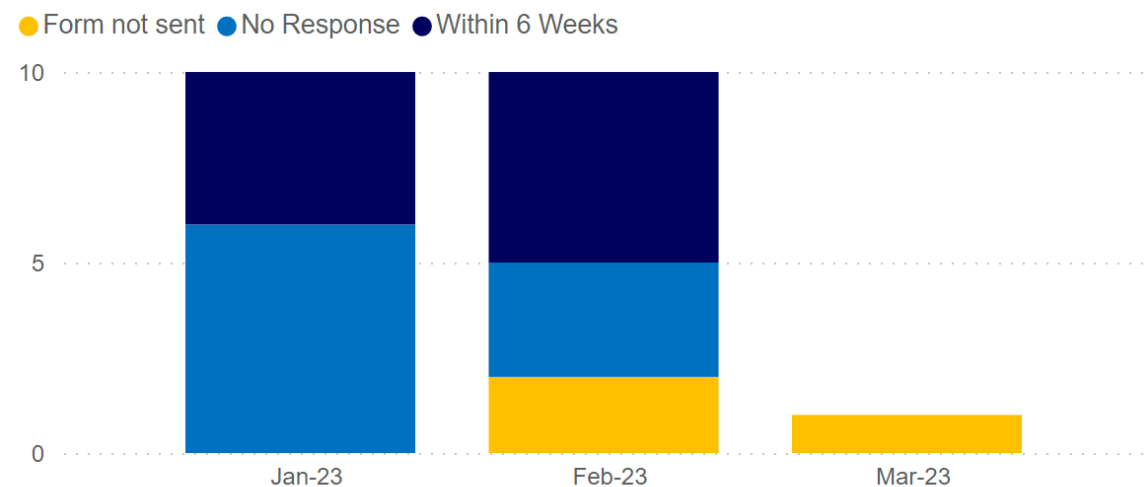
### NSFT SEND Advice Requests

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
2022/23										10	10	8	28

### NSFT SEND Advice Responses

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
2022/23										4	5		9

### NSFT Advice Responses



Note: NSFT advice request data contains incomplete response dates and hence may change over time as responses are sent and dataset is updated

## 2.0 Report of number of EHCNA advice requests received by health provider responded to within 6 weeks of receipt

### Commentary

#### Education, Health and Care Plan Needs Assessment (EHCNA) Advice Requests

##### Integrated Community Paediatric Services, West Suffolk NHS Foundation Trust:

- The number of advice forms requested and returned has increased compared to last year.
- Reports are needed more commonly from Speech and Language Therapists with the next discipline needing to respond being Paediatric Medical Team. Both of these services are under sustained level of pressure with high caseloads and demand on capacity which can impact on response times for advice submission

##### Norfolk and Suffolk NHS Foundation Trust:

- NSFT have revised the process for EHCNA advice requests and have now managed to commit clinical time to the management alongside dedicated admin.
- This has been working for the past 8 weeks. We now have clear oversight of the requests coming in and improved our data collection methods.
- The outstanding requests are largely due to having to manage a backlog that developed at the end of 2022 when we were unable to cover the work adequately.
- ADHD team have developed a new care plan which will support the timely response to requests in their service which represents a significant proportion.

## 5.0 Emotional wellbeing and mental health services have a positive impact for SEND

Data Source: NHS Digital - Quarterly IAPT data

Alliance	Oct-20	Jan-21	Apr-21	Jul-21	Oct-21	Jan-22	Apr-22	Jul-22	Oct-22
<b>Ipswich &amp; East Suffolk</b>									
<b>Under 18</b>									
Percentage Deterioration			15						18
Percentage Improvement	42	62	46	41	72	62	51	53	57
Percentage Recovery		38		34	56	34	34	42	39
Percentage Reliable Recovery		38	34	34	56	28	31	33	36
<b>18 to 25</b>									
Percentage Deterioration	4	6	5	5	7	8	6	6	7
Percentage Improvement	66	64	57	62	66	60	63	60	67
Percentage Recovery	45	47		42	47	41	42	40	48
Percentage Reliable Recovery	44	45	39	38	45	39	40	36	45
<b>West Suffolk</b>									
<b>Under 18</b>									
Percentage Deterioration				22	24				
Percentage Improvement	45	69	57	61	44	59	61	54	57
Percentage Recovery		44		36	29	53	50	28	41
Percentage Reliable Recovery		31	41	36	25	47	44	28	33
<b>18 to 25</b>									
Percentage Deterioration	10	6	5	7	6	11	11	6	7
Percentage Improvement	68	60	66	66	60	56	62	66	66
Percentage Recovery	51	42		45	43	43	39	50	47
Percentage Reliable Recovery	49	39	45	42	39	40	37	46	44

### Definitions

#### Deterioration

The number of referrals ending the period having finished the course of treatment where the following is true:

- there are two or more PHQ-9 scores and two or more ADSM scores (known as 'paired scores').
- where there is an increase from the first to the last score on either the PHQ-9 measure or the ADSM measure, or both, that is greater than the reliable change threshold for that measure.
- neither the PHQ-9 measure nor the ADSM measure has a decrease from the first to the last score that is greater than the reliable change threshold for that measure.

#### Improvement

There is a clinically significant improvement in condition following the course of treatment. Measured based on first and last scores on patient questionnaire

#### Recovery

A referral has moved to recovery if they were defined as a clinical case at the start of their treatment (at 'caseness') but not when they finish the course of treatment

#### Reliable Recovery

A referral is reliably recovered if they meet the criteria for both the improvement and recovery measures

Note: the above percentages are calculated from figures where those lower than 5 have been suppressed and should therefore be applied cautiously  
Percentages within given groups will not add up to 100 as a single patient may have one or all three of improvement, recovery and reliable recovery recorded

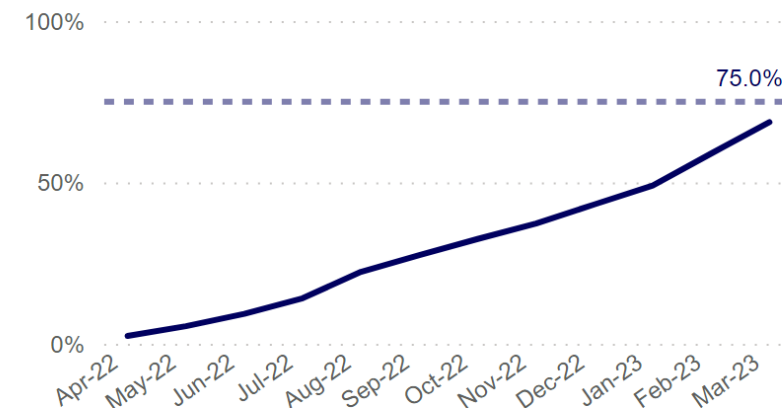
## 6.0 Number of young people aged 14-25 with learning disability receiving annual health check

Data Source: NHS Digital

### Summary - 14 to 17 Year Olds

	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
Checks (Cumulative)	7	17	29	45	72	94	113	129	152	175	211	252
Register	292	312	313	319	323	342	348	346	352	357	358	367
Uptake	2.4%	5.4%	9.3%	14.1%	22.3%	27.5%	32.5%	37.3%	43.2%	49.0%	58.9%	68.7%
Declined (Cumulative)	0	0	1	1	4	6	6	6	7	8	12	19
Action Plan Achievement	71.4%	82.4%	75.9%	73.3%	81.9%	83.0%	83.2%	86.8%	86.2%	87.4%	90.0%	92.5%

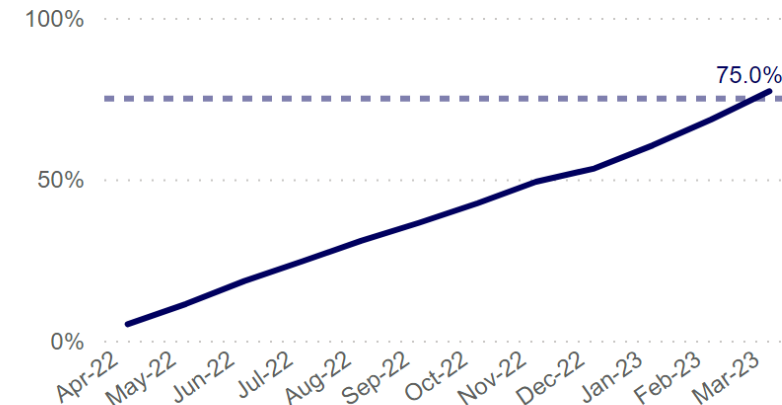
### Health Checks Uptake % (cumulative)



### Summary - 18+ Year Olds

	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
Checks (Cumulative)	190	449	729	977	1,225	1,496	1,757	2,028	2,199	2,485	2,808	3,165
Register	3,753	3,955	3,955	3,972	3,966	4,095	4,127	4,120	4,123	4,107	4,100	4,096
Uptake	5.1%	11.4%	18.4%	24.6%	30.9%	36.5%	42.6%	49.2%	53.3%	60.5%	68.5%	77.3%
Declined (Cumulative)	4	9	19	21	25	36	39	55	69	99	134	199
Action Plan Achievement	77.9%	81.1%	84.0%	84.1%	87.4%	87.3%	87.8%	89.7%	90.7%	91.8%	93.3%	96.2%

### Health Checks Uptake % (cumulative)





## 6.0 Number of young people aged 14-25 with learning disability receiving annual health check

### Commentary

#### Learning Disability Annual Health Check (LD AHC)

- Year end data shows an increase in completion of LD AHC's compared to last year, surpassing NHS England all age target of 75% (76.5% all age whole Suffolk)
- SNEE ICB LD AHC Steering Group has had initial meeting in April 2023 with area of focus including quality of Health Action Plans which result from the LD AHC
- Planned for both ACE Anglia, as well as NSFT Learning Disability Liaison Nurses, to attend SENCO Forums in Suffolk to share information with Education colleagues regarding LD Annual Health Checks for the SEND population
- Suffolk Local Offer page on LD AHC's has been updated with refreshed resources for whole of Suffolk
- Suffolk Parent Carer Forum (SPCF) website analytics showing high levels of activity on LD AHC information for all of Suffolk
- DCO's and health colleagues refreshing the EHCP Annual Review paperwork together with SCC to better link to/inform of LD AHC's

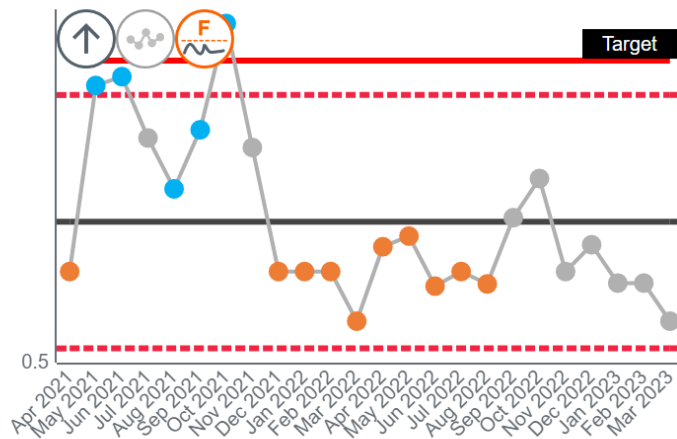


## 7.0 Children and young people have access to emotional wellbeing and mental health services within expected time frames

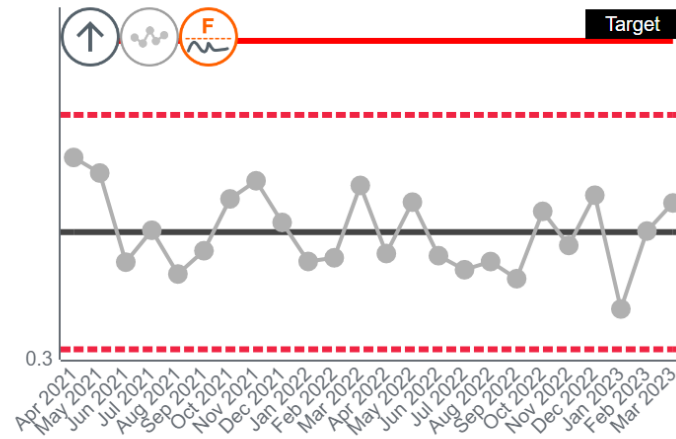
Data Source: NSFT

Indicator Name	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
Under 18 Emergency referrals assessed within 4 Hours	70.0%	71.4%	64.7%	66.7%	65.0%	73.9%	79.2%	66.7%	70.3%	65.1%	65.1%	60.0%
Under 18 Routine referrals assessed within 28 days	49.4%	60.4%	48.9%	45.9%	47.7%	44.0%	58.4%	51.1%	61.9%	37.5%	54.2%	60.2%
Under 18 Referrals treated within standard (18 weeks)	72.4%	72.9%	76.1%	67.9%	69.3%	70.3%	63.8%	72.0%	66.1%	69.1%	66.7%	58.5%
Referrals for service users aged 18 and over treated within standard: CFYP Service Line	93.8%	90.7%	82.1%	87.2%	88.6%	82.1%	66.7%	89.5%	93.8%	75.0%	60.0%	63.4%

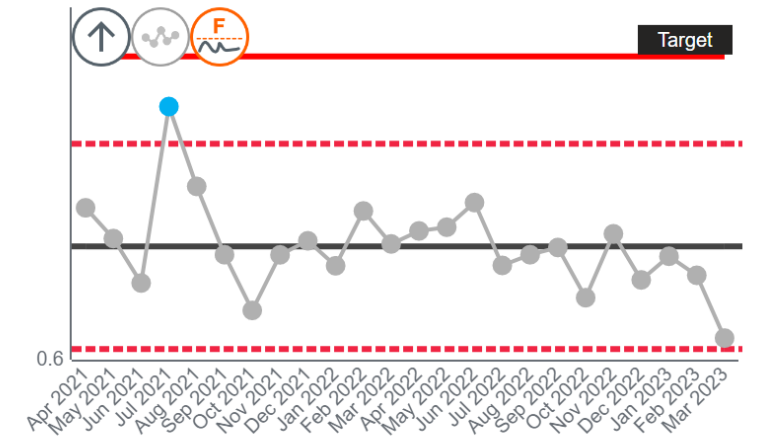
Emergency Referrals <4hrs (U18s)



Routine Referrals <28 days (U18s)



Referrals within standard (U18s)



## 7.0 Children and young people have access to emotional wellbeing and mental health services within expected time frames

### Commentary

Suffolk CFYP, Norfolk and Suffolk NHS Foundation Trust:

- Deep dive into entire case load commenced and ongoing
- Saturday clinics have been set up to support waits for assessment. These are dependent upon staff doing extra hours
- A comprehensive action plan is in place with senior leadership and project support holding oversight/support
- Increasing referrals and capacity issues have been identified and these were presented to the ICB via a successful business case
- Recruitment to new posts is well under way with key positions now filled – Psychology, Family Therapy, Occupational therapy, Social work and Nurses

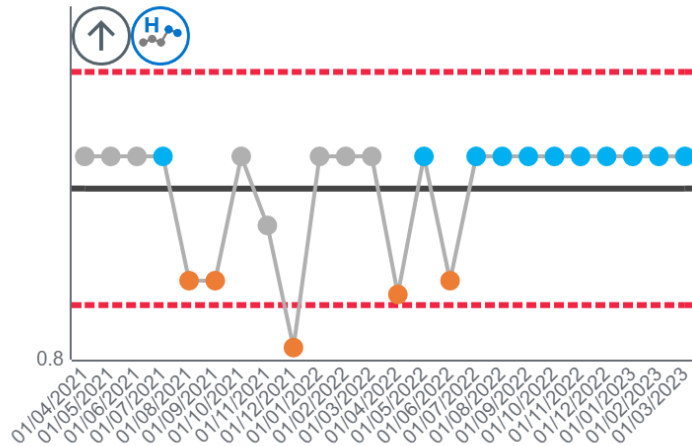
## 7.1 Children and young people have access to emotional wellbeing and mental health services within expected time frames

Data Source: NSFT

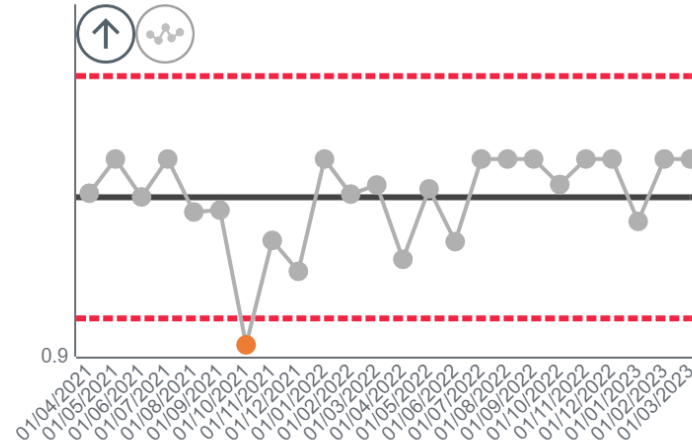
### Waveney Wellbeing Service

Indicator	Age Group	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
Wellbeing Service Waiting Times < 6 weeks	0-18	88.9%	100.0%	90.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	0-25	92.9%	97.9%	94.1%	100.0%	100.0%	100.0%	98.2%	100.0%	100.0%	95.6%	100.0%	100.0%
	19-25	93.9%	97.2%	95.1%	100.0%	100.0%	100.0%	97.5%	100.0%	100.0%	94.4%	100.0%	100.0%

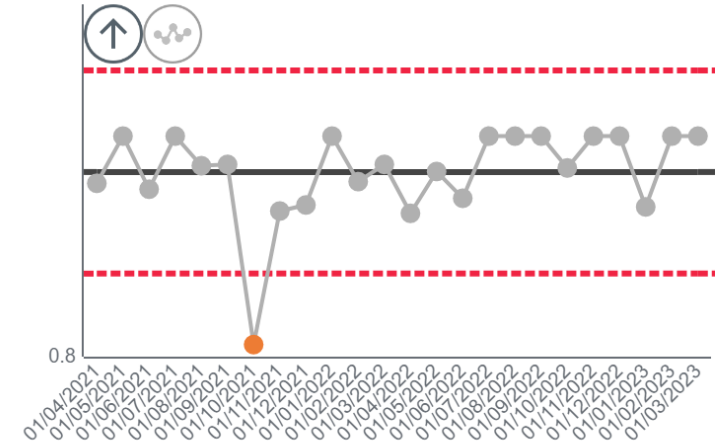
6 Week Waiting Times (0-18 years)



6 Week Waiting Times (0-25 years)



6 Week Waiting Times (19-25 years)



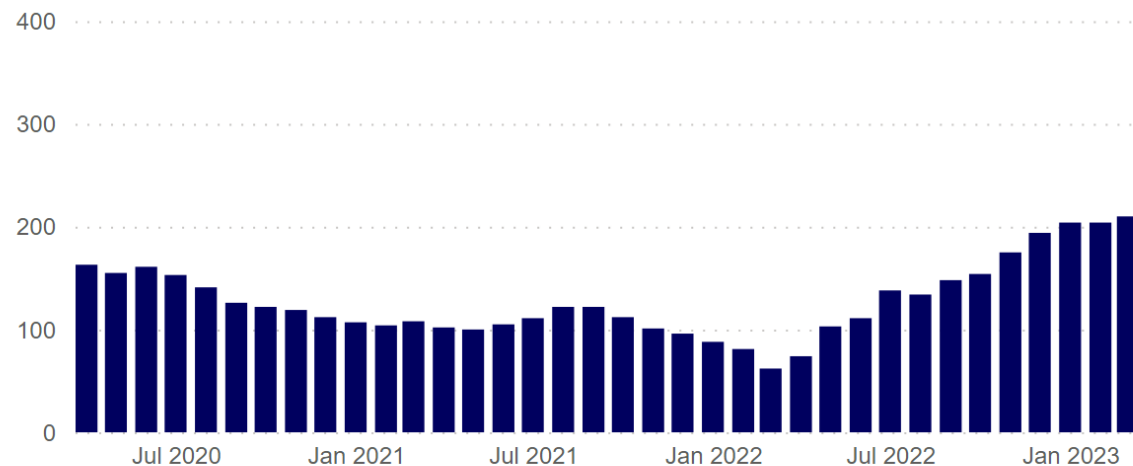
## 8.0 Children and young people have access to ADHD assessment within expected timeframes

Data Source: NSFT

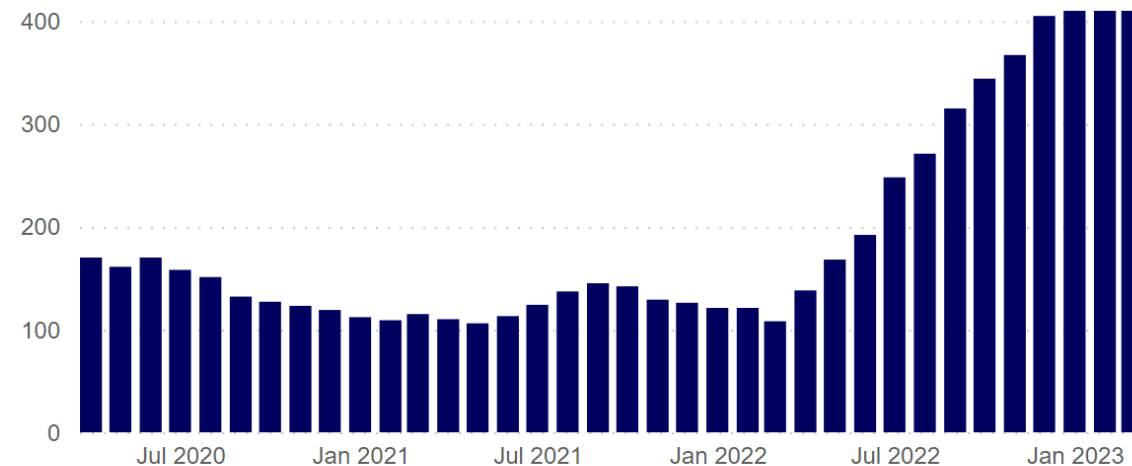
### ADHD (RTA) - Under 25s

Age Band		Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
5-9	RTA - Incomplete	41	60	60	78	75	86	86	97	105	113	114	118
	Average Weeks Waited	10.4	9.0	8.6	9.6	11.9	13.2	13.8	13.6	14.3	16.4	18.7	19.9
10-15	RTA - Incomplete	26	32	41	50	48	49	54	64	77	81	82	85
	Average Weeks Waited	19.5	13.4	10.9	10.0	11.4	12.1	12.4	13.1	13.0	14.3	15.7	15.5
16-17	RTA - Incomplete	7	11	10	10	11	13	14	14	12	10	8	7
	Average Weeks Waited	14.9	11.8	15.8	15.0	16.1	17.6	18.2	20.6	18.6	23.8	25.7	30.8
18-24	RTA - Incomplete	64	65	81	110	137	167	190	192	211	235	261	284
	Average Weeks Waited	13.1	15.7	15.0	15.2	15.5	16.3	18.4	21.7	23.2	24.2	25.4	26.9
<b>Total</b>	<b>RTA - Incomplete</b>	<b>138</b>	<b>168</b>	<b>192</b>	<b>248</b>	<b>271</b>	<b>315</b>	<b>344</b>	<b>367</b>	<b>405</b>	<b>439</b>	<b>465</b>	<b>494</b>
	<b>Average Weeks Waited</b>	<b>13.6</b>	<b>12.6</b>	<b>12.1</b>	<b>12.4</b>	<b>13.8</b>	<b>14.8</b>	<b>16.3</b>	<b>18.0</b>	<b>18.8</b>	<b>20.4</b>	<b>22.0</b>	<b>23.3</b>

### ADHD (RTA - Incomplete) - Under 18s



### ADHD (RTA - Incomplete) - Under 25s



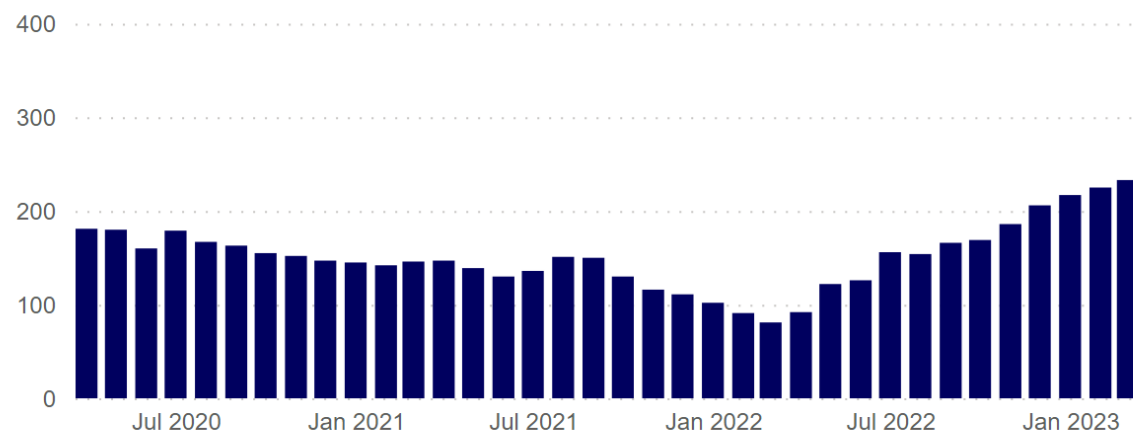
## 8.1 Children and young people have access to ADHD treatment within expected timeframes

Data Source: NSFT

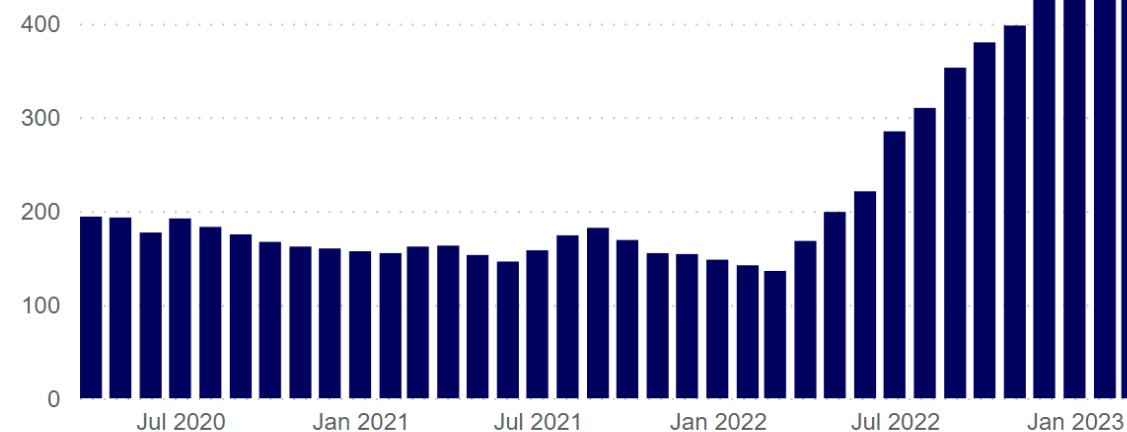
### ADHD (RTT) - Under 25s

Age Band		Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
5-9	RTT - Incomplete	50	71	69	88	85	95	95	101	109	119	124	128
	Average Weeks Waited	13.4	10.6	10.6	10.9	13.3	14.5	15.2	14.4	15.1	17.5	19.8	20.5
10-15	RTT - Incomplete	33	38	46	56	57	56	60	71	85	88	92	95
	Average Weeks Waited	24.8	16.2	13.6	11.4	14.4	14.1	14.6	15.3	15.5	16.6	17.6	16.9
16-17	RTT - Incomplete	9	13	11	12	12	15	14	14	12	10	9	10
	Average Weeks Waited	18.3	15.4	17.4	17.1	18.2	18.7	18.2	20.6	18.6	23.8	23.8	24.3
18-24	RTT - Incomplete	76	77	95	129	156	187	211	212	231	256	278	301
	Average Weeks Waited	15.4	18.3	17.3	17.2	17.7	18.4	20.6	23.6	25.4	26.2	27.0	28.5
<b>Total</b>	<b>RTT - Incomplete</b>	<b>168</b>	<b>199</b>	<b>221</b>	<b>285</b>	<b>310</b>	<b>353</b>	<b>380</b>	<b>398</b>	<b>437</b>	<b>473</b>	<b>503</b>	<b>534</b>
	<b>Average Weeks Waited</b>	<b>16.8</b>	<b>15.0</b>	<b>14.4</b>	<b>14.1</b>	<b>15.9</b>	<b>16.7</b>	<b>18.2</b>	<b>19.7</b>	<b>20.7</b>	<b>22.2</b>	<b>23.4</b>	<b>24.4</b>

### ADHD (RTT - Incomplete) - Under 18s



### ADHD (RTT - Incomplete) - Under 25s



8.0 Children and young people have access to ADHD assessment within expected timeframes

8.1 Children and young people have access to ADHD treatment within expected timeframes

## Commentary

Under 18's ADHD, Suffolk CFYP, Norfolk and Suffolk NHS Foundation Trust:

- Recovery plan with increased investment now in place. All new clinical posts recruited to and awaiting start dates. The impact of the additional 2.0 WTE registered clinical staff clinical activity has not commenced due to induction into their posts.
- There has been a 80% increase in referrals in the last quarter averaging 47 per month.
- Discharges per month were predicted 24 per month and the team are averaging 26 per month, this is due to review of the caseload and additional weekend clinics.
- The referral to diagnosis rate continues to be low which is currently 10% approximately. 90% of referrals to the team are not diagnosed with ADHD but have unmet needs outside of ADHD. All new referrals and assessments require significant pre assessment information gathering which is both time intensive and is dependant on the input of service outside ADHD i.e. schools, GP
- The ADHD team are part of the NDD demand and capacity project led by the ICB reviewing current service model and demand.
- Paediatric referrals continue to go directly to ADHD team – equates to approximately 12 additional referrals a month

Adult ADHD Service, Suffolk Care Group, Norfolk and Suffolk NHS Foundation Trust:

- Ongoing demand and capacity issues across Suffolk
- Receiving a high level of referrals (766 referrals received between Jan-Apr 2023)
- East Suffolk have recruited a Band 6 nurse for 3 days a week to support additional treatments, follow ups and annual reviews
- Ongoing ASD/ADHD adult oversight group working alongside the ICB, VCSE and those with lived experience to discuss and review current pathways to improve waiting times and discharge rates
- A clinical manager has been assigned across the Adult ADHD pathway for consistency and approach

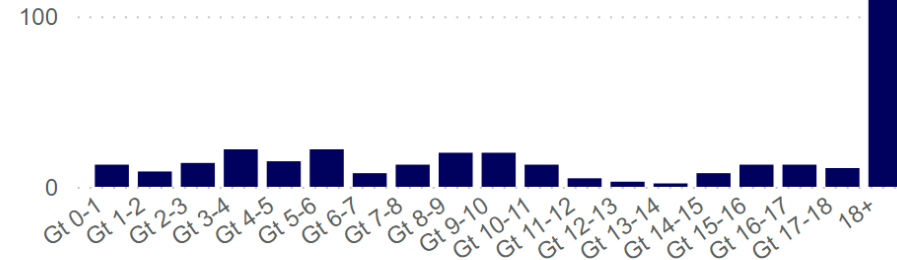
## 8.2 Children and young people have access to ASD assessment within expected timeframes

Data Source: Integrated Community Paediatric Services (ICPS)

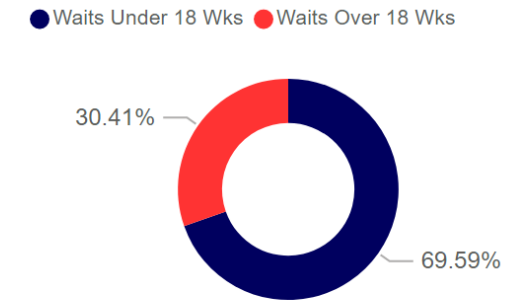
Patients identified as having Socio-Communication difficulties (Under 11s)

Month	Total Waiting	Max Waiting Time (wks)	Average Waiting Time (wks)	No. Waiting over 18 Weeks	% Wait over 18 Weeks
Dec-22	348	54.71	10.77	61	17.53%
Jan-23	322	59.14	11.46	59	18.32%
Feb-23	317	63.14	12.66	62	19.56%
Mar-23	342	67.57	13.56	104	30.41%

U11s Waits by Weeks (latest month)



% Waiting Over 18 Weeks (latest month)

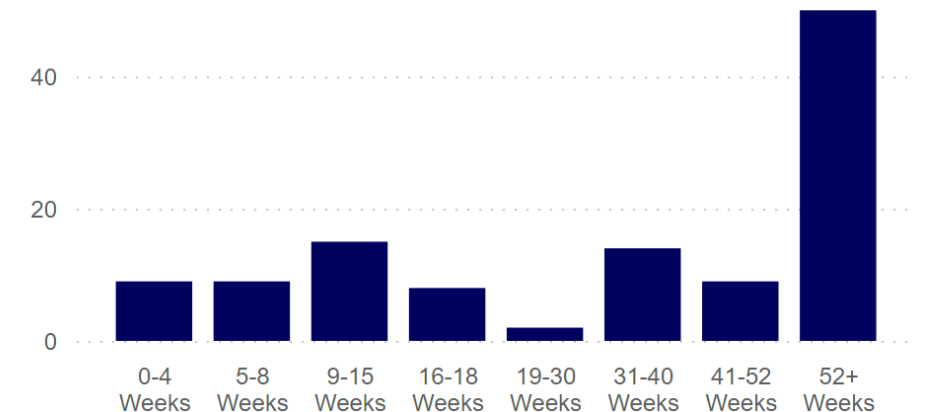


Data Source: NSFT

Youth Autism (11-18s) - Weeks Waiting for Assessment

Month	0-4 Weeks	5-8 Weeks	9-15 Weeks	16-18 Weeks	19-30 Weeks	31-40 Weeks	41-52 Weeks	52+ Weeks	Total
Feb-23	9	9	15	8	2	14	9	50	116

Youth Autism Waits by Weeks





## 8.2 Children and young people have access to ASD assessment within expected timeframes

### Commentary

#### Under 11's ASD Assessment

Integrated Community Paediatric Services, West Suffolk NHS Foundation Trust:

- The graph reflects the number of children referred with socio-communication difficulties requiring formal assessment for possible ASD with Paediatrician or the multidisciplinary team
- There continues to be high sustained demand in this area with additional capacity targeted in the school age cohort where appropriate for assessment to sit with Psychology and Speech and Language Therapy (SLT)

#### 11-18 ASD Assessment

Autism Diagnostic Youth Service for Suffolk (ADYSS), Norfolk and Suffolk NHS Foundation Trust

- Currently working on 12-18 month waiting times
- The Autism Diagnostic Youth Service for Suffolk (ADYSS) has been working with 3 full time staff vacancies despite attempts to recruit, 2 of the posts now filled and awaiting start dates
- The team has reduced the time it takes to complete assessments, this originally saw the waiting time reduce to 9-12 months but has increased again due to increased referrals following Covid
- The data doesn't always reflect accurate wait time for Autism assessment i.e. internal referrals are linked to the original referral date to mainstream mental health services
- Referrals don't reach ADYSS until after screening/triaging process but the original referral date is recorded for those referrals that have come via the Emotional Wellbeing Hub

## 9.0 Children and young people have access to Therapies and Community Paediatric Services

Data Source: Suffolk Community Services Monthly Report Pack

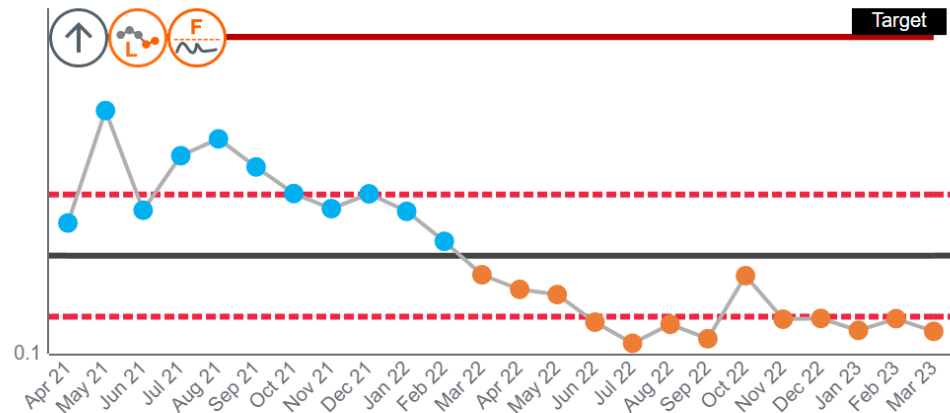
### Consultant-Led Paediatric Services (Target 95%)

	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Total
Seen within 18 weeks	14	18	14	10	11	10	22	13	10	11	12	9	154
Total Seen	53	72	80	85	65	77	73	71	54	72	65	60	827
% Seen within 18 weeks	26.42%	25.00%	17.50%	11.76%	16.92%	12.99%	30.14%	18.31%	18.52%	15.28%	18.46%	15.00%	18.62%

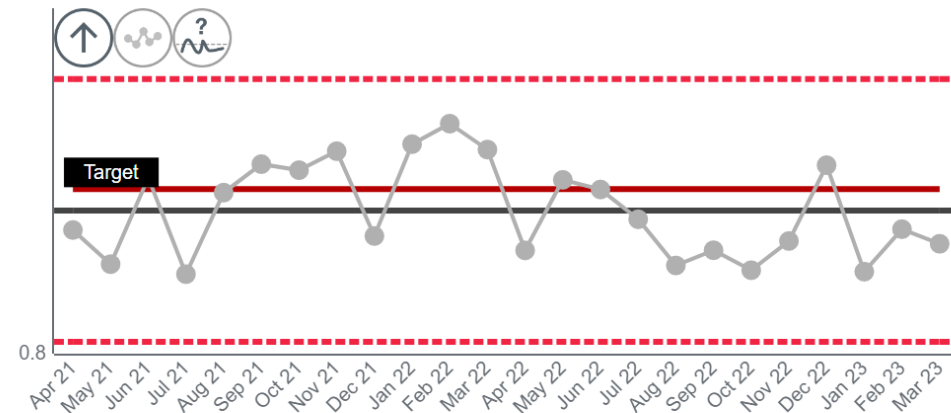
### Non-Consultant-Led Paediatric Services (Target 95%)

	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Total
Seen within 18 weeks	225	264	227	314	217	235	243	318	262	257	284	300	3,146
Total Seen	248	276	239	338	242	259	272	348	271	288	308	329	3,418
% Seen within 18 weeks	90.73%	95.65%	94.98%	92.90%	89.67%	90.73%	89.34%	91.38%	96.68%	89.24%	92.21%	91.19%	92.04%

### Consultant-Led Referrals (% within weeks)



### Non-Consultant-Led Referrals (% within weeks)



Note: Please note the figures presented relate to all paediatric contacts regardless of whether the patient has SEND identified

## 9.0 Children and young people have access to Therapies and Community Paediatric Services

### Commentary

Paediatric Medical Team (Consultant-led Paediatric Services), Integrated Community Paediatric Services, West Suffolk NHS Foundation Trust:

- Paediatric capacity continues to be impacted by sustained demand and high caseload numbers requiring medical management of complex needs
- There is a locum in place covering a vacancy but otherwise the team is fully established
- Additional capacity has been secured with a full time specialist nurse to support the team in the West locality
- A formal review of capacity and demand is planned for June/July 2023 to consider options to respond to current levels of service pressure

Commentary for non-consultant led services follows from 9.2

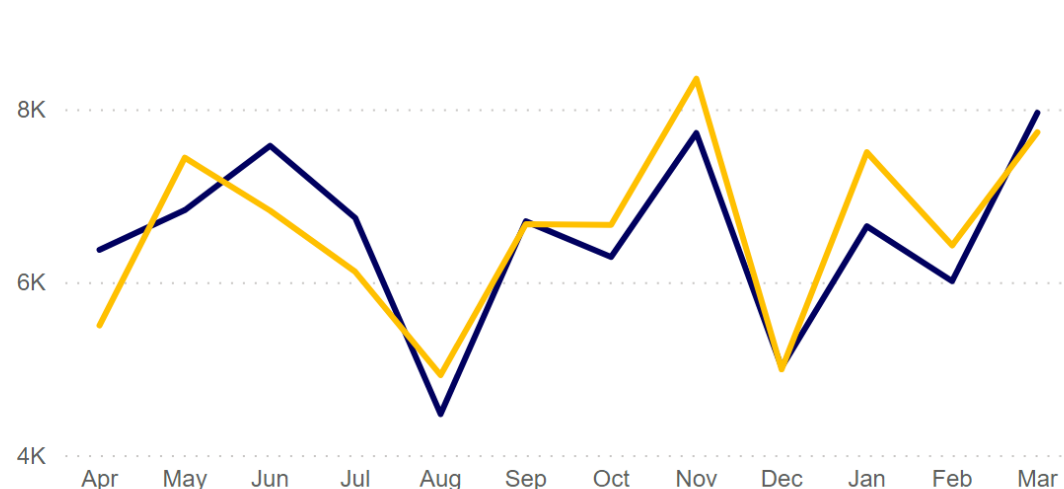
## 9.1 Contacts (number and method) of community paediatric services with children and young people

Data Source: Suffolk Community Services Monthly Report Pack

Service	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Total
Paediatric Speech & Language Therapy	2,453	3,588	3,278	2,855	1,913	2,934	3,046	3,856	1,874	3,296	2,717	3,475	35,285
Community Children's Nursing Team	1,261	1,489	1,447	1,394	1,563	1,524	1,657	2,012	1,560	1,869	1,767	1,868	19,411
Paediatric Physiotherapy	677	873	818	737	516	898	734	949	579	853	755	945	9,334
Paediatric Occupational Therapy	611	808	622	494	430	635	551	693	421	699	529	601	7,094
Audiology	305	378	370	373	307	407	352	446	304	488	329	392	4,451
Paediatric Psychology	170	274	233	240	186	233	284	325	210	235	271	381	3,042
Suffolk Communication Aids Resource Centre	23	30	60	27	11	41	38	72	45	63	57	72	539
<b>Total</b>	<b>5,500</b>	<b>7,440</b>	<b>6,828</b>	<b>6,120</b>	<b>4,926</b>	<b>6,672</b>	<b>6,662</b>	<b>8,353</b>	<b>4,993</b>	<b>7,503</b>	<b>6,425</b>	<b>7,734</b>	<b>79,156</b>

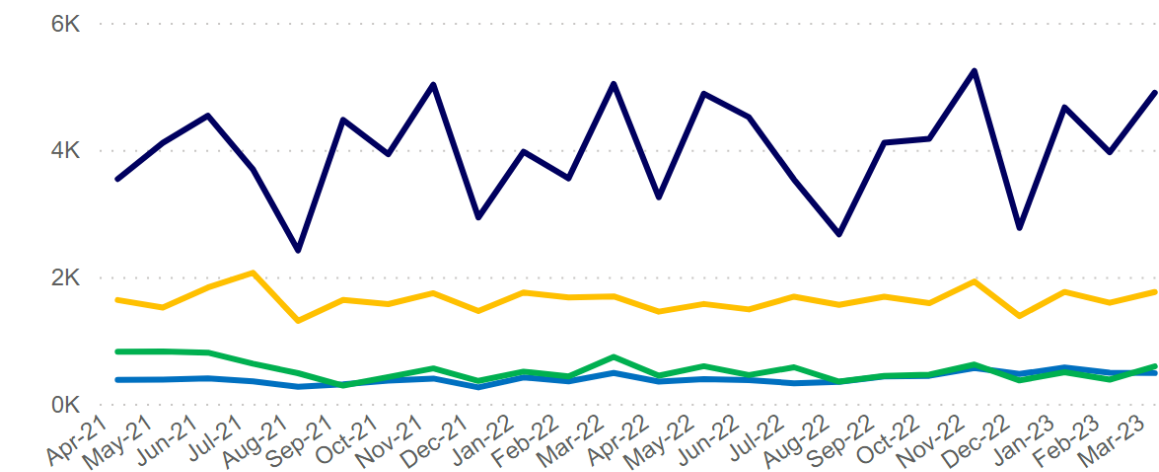
### Contacts by Year

● 2021/22 ● 2022/23



### Contacts by Method

● Email ● Face to Face ● Telephone ● Video



Note: Please note the figures presented relate to all paediatric contacts regardless of whether the patient has SEND identified

## 9.1 Contacts (number and method) of community paediatric services with children and young people

### Commentary

Integrated Community Paediatric Services, West Suffolk NHS Foundation Trust:

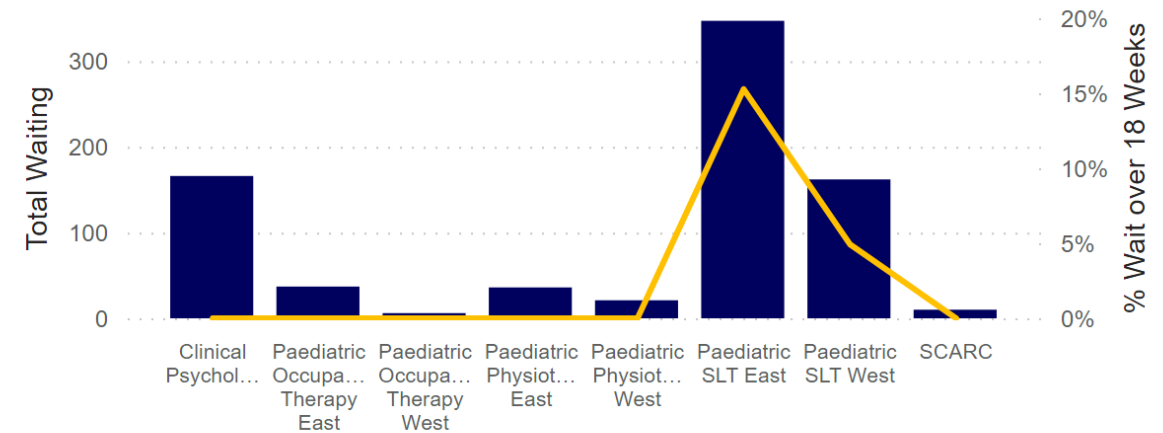
- This chart highlights all clinically relevant activity undertaken in the ICPS services, not only SEND
- Activity generally increasing across services

## 9.2 Children and young people have access to Therapies within expected timeframes

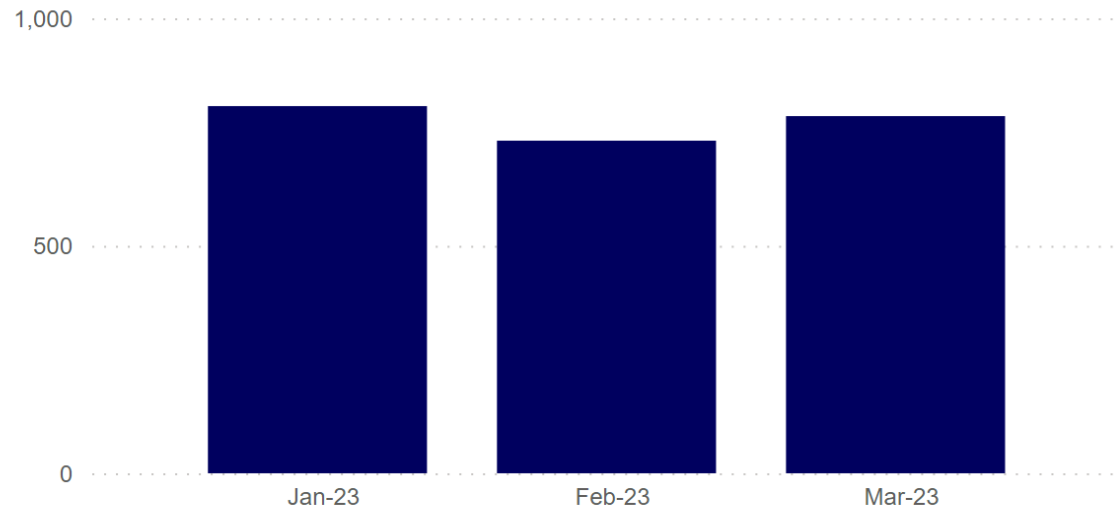
Data Source: Integrated Community Paediatric Services (ICPS)

Therapy	Total Waiting	Max Waiting Time (wks)	Average Waiting Time (wks)	No. Waiting over 18 Weeks	% Wait over 18 Weeks
Clinical Psychology	166	18.00	6.00	0	0.00%
Paediatric Occupational Therapy East	37	16.57	6.82	0	0.00%
Paediatric Occupational Therapy West	6	9.14	6.21	0	0.00%
Paediatric Physiotherapy East	36	13.29	5.33	0	0.00%
Paediatric Physiotherapy West	21	9.29	4.65	0	0.00%
Paediatric SLT East	347	35.29	9.10	53	15.27%
Paediatric SLT West	162	24.57	6.57	8	4.94%
SCARC	10	8.14	5.67	0	0.00%

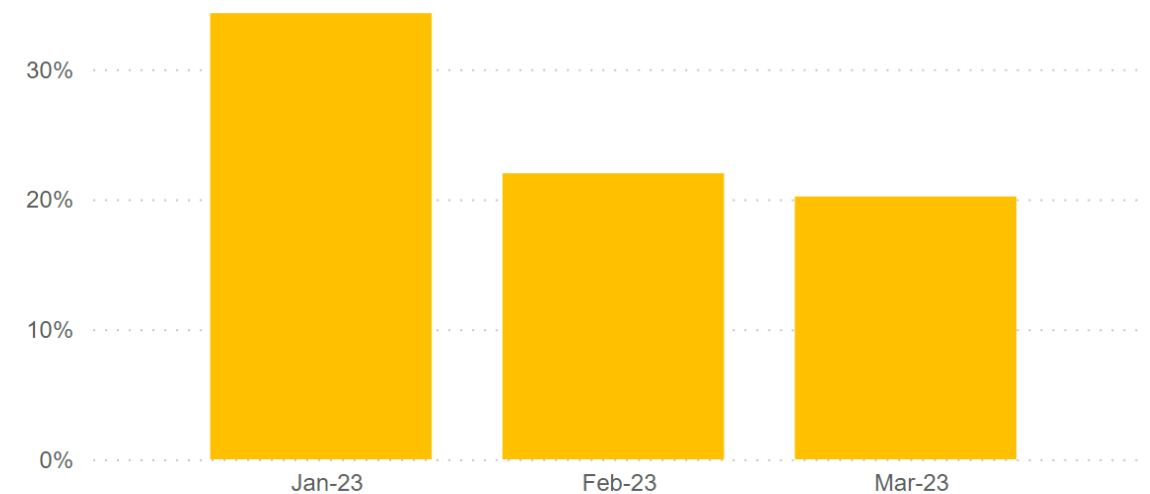
● Total Waiting ● % Wait over 18 Weeks



### Total Waiting



### % Waiting Over 18 Weeks



## 9.2 Children and young people have access to Therapies within expected timeframes

### Commentary

Integrated Community Paediatric Services, West Suffolk NHS Foundation Trust:

- Therapy services are seeing sustained levels of activity and complexity but most are meeting 18 week compliance levels
- Compliance levels within Speech and Language Therapy are due to sustained referral rates and high caseloads which is exacerbated by vacancies (turnover and maternity leave) in some pathways



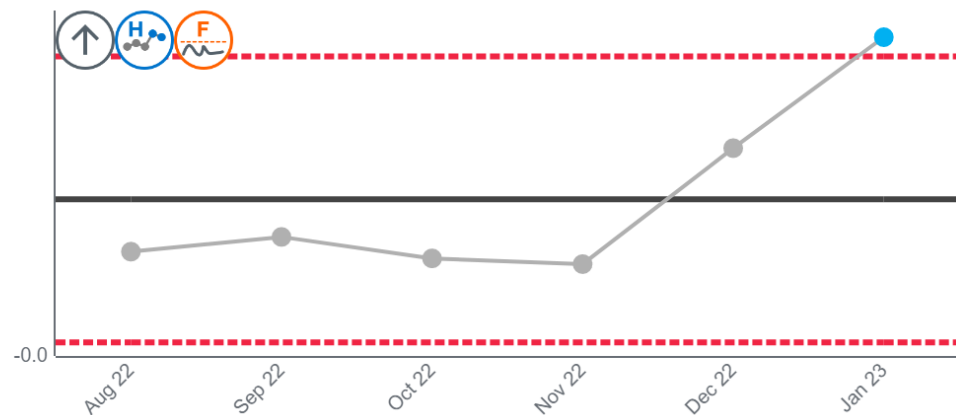
## 9.3 Children and young people have access to Therapies within expected timeframes

Data Source: Just One Norfolk

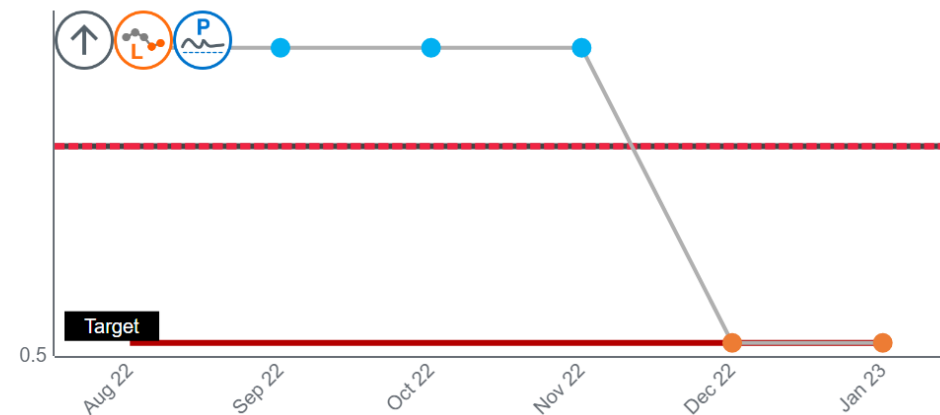
### Waveney Speech and Language Therapy Service

Key Performance Indicator		Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23
% of CYP waiting <18 Weeks for a SaLT assessment	Numerator	9	12	9	8	20	33
	Denominator	124	144	133	126	135	144
	%	7.3%	8.3%	6.8%	6.3%	14.8%	22.9%
% of CYP seen within 12 weeks of assessment for intervention	Numerator	3	6	4	2	1	1
	Denominator	3	6	4	2	2	2
	%	100.0%	100.0%	100.0%	100.0%	50.0%	50.0%

% Waiting <18 Weeks for SaLT Assessment



% Seen within 12 Weeks for Intervention



## 9.3 Children and young people have access to Therapies within expected timeframes

### Commentary

#### Norfolk and Waveney ICB:

The average time children have spent on the Norfolk and Waveney waiting list to access SaLT is 23 weeks for children aged 0-4, 33 weeks for children aged 4-10 (typically primary school age) and 41 weeks for children aged 11-16 (typically secondary school age). We accept these waits are too long, and have been working in conjunction with commissioning teams and CCS to improve outcomes for young people.

This work has identified two priorities, which are to reduce the backlog of children waiting too long to access treatment, while also creating a system approach which means in practice creating more community based provision children and families can access quickly to avoid escalation and the need for formal treatment. This in turn should improve outcomes for all young people experiencing issues of this nature. There has been significant investment into services to focus on reducing the waiting times to access SaLT, which has included CCS taking on a new contracted provider to increase capacity in the system. Reducing the backlog has proved challenging, because of the increased need for SaLT, along with a national shortage of speech and language therapists, however as a local system we have continued to invest in practitioners and upskilling staff.

A recent OFSTED inspection has recognised the work the ICB and NCC are doing to actively reducing wait times for children to access SaLT. We can confirm anyone on the waiting list is pro-actively contacted by CCS, where guidance and advice is provided for how to manage in the period while they wait, along with signposting to other support agencies.

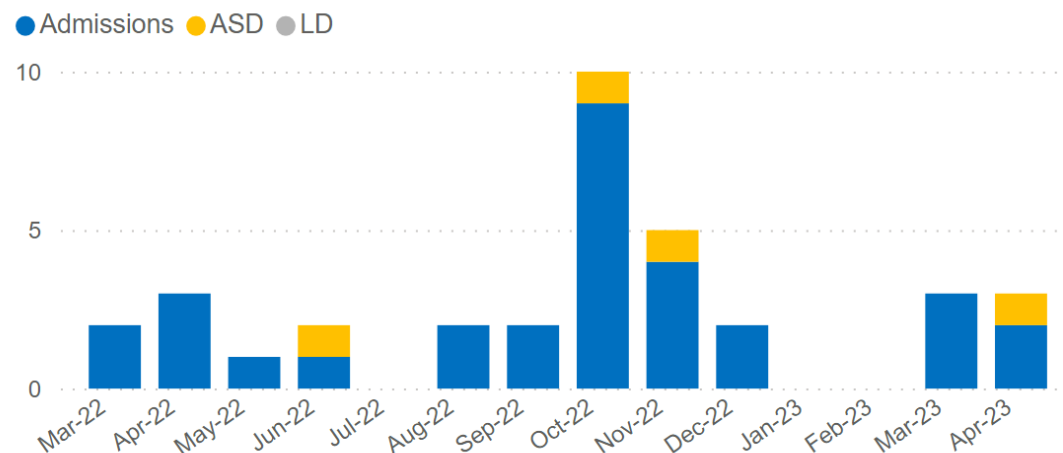
There are other avenues families can take to access support while they wait:

- Support and advice via Just One Norfolk
- Parents/Carers are able to access advice and support via Just One Norfolk (0300 300 0123) – where they are able to speak to a speech and language therapist or assistant practitioner. This will enable them to access advice about how they can support their child prior to any SaLT assessment.
- There is recorded training available on the Just One Norfolk website for professionals, parents and carers (<https://www.justonenorfolk.nhs.uk/>)

## 10.0 Children and Young people with SEND have a holistic and independently led review of their needs where accessing tier 4 care

Data Source: SNEE ICB/NHS England

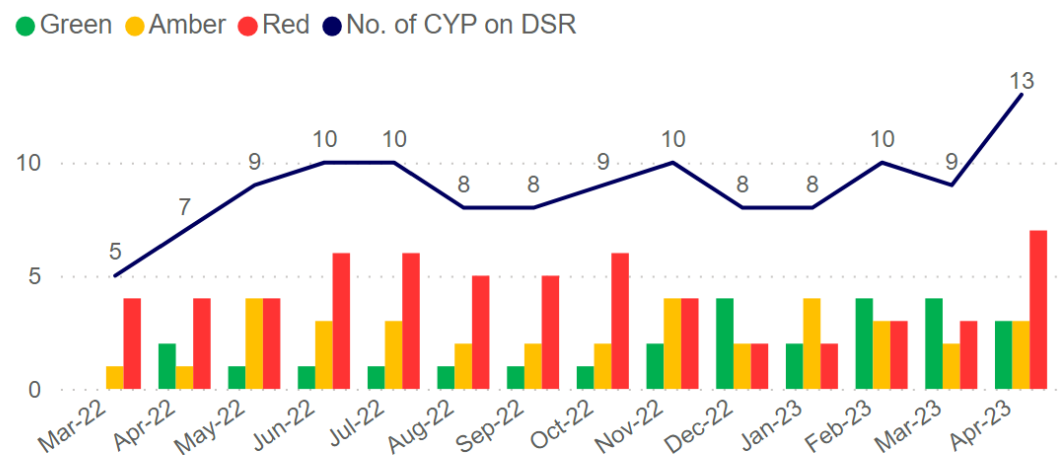
Tier 4 & TCP Admissions (Mar-22 to Apr-23)



Of the 4 TCP CYP admitted to a Tier 4 provision:

- 3 had a pre-admission community CETR.
- 1 followed the Blue Light protocol due to level of risk and the need for urgent action due the YP being in an inappropriate setting.

Dynamic Support Register (DSR) RAG Ratings (Mar-22 to Apr-23)



**Green RAG** - The CYP has previously been in a learning disability or mental health inpatient setting but is currently in the community or a residential placement and there are no concerns.

**Amber RAG** - CYP is starting to display challenging behaviour which existing services are struggling to manage.

**Red RAG** - Imminent risk of being admitted to hospital; displaying signs of challenging behaviour that are significantly challenging family and existing support services.

\*Please note in April 2023 the Cheshire and Wirral's risk stratification tool; the Children and Young People Dynamic Support Database Clinical Support Tool (CYP DSD-CST), was introduced as part of the DSR review. This is in line with the recommendations outlined in the new Dynamic Support Register and Care (Education) and Treatment Review Policy (2023) and compliancy date of 1<sup>st</sup> May 2023. This led to some CYP's RAG ratings changing and subsequently the number of those rated red increased.

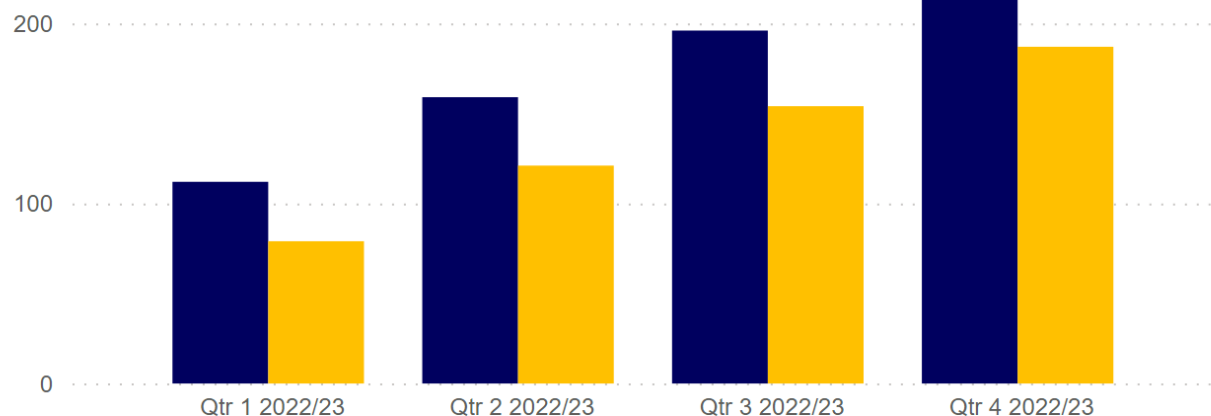
## 11.0 Number of young people accessing a health funded personal health budget

Data Source: NHS Digital/Local Data

PHB Metric	Total number	Direct payment	Third party budget	Notional budget
Total number of children and young people with a personal health budget YTD	237	54	1	182
How many children receiving continuing care had a personal health budget YTD	54	54	0	0
How many children and young people with education, health and care plans had a personal health budget YTD	47	45	0	2
How many children with a learning disability and/or autism had a personal health budget in the YTD	47	45	0	2
How many children who have a primary mental healthcare need had a personal health budget YTD	4	0	0	4
.....of those how many children were eligible for section 117	4	0	0	4
How many children have a personal wheelchair budget YTD	180	0	1	179
How many other children had a personal health budget YTD	0	0	0	0

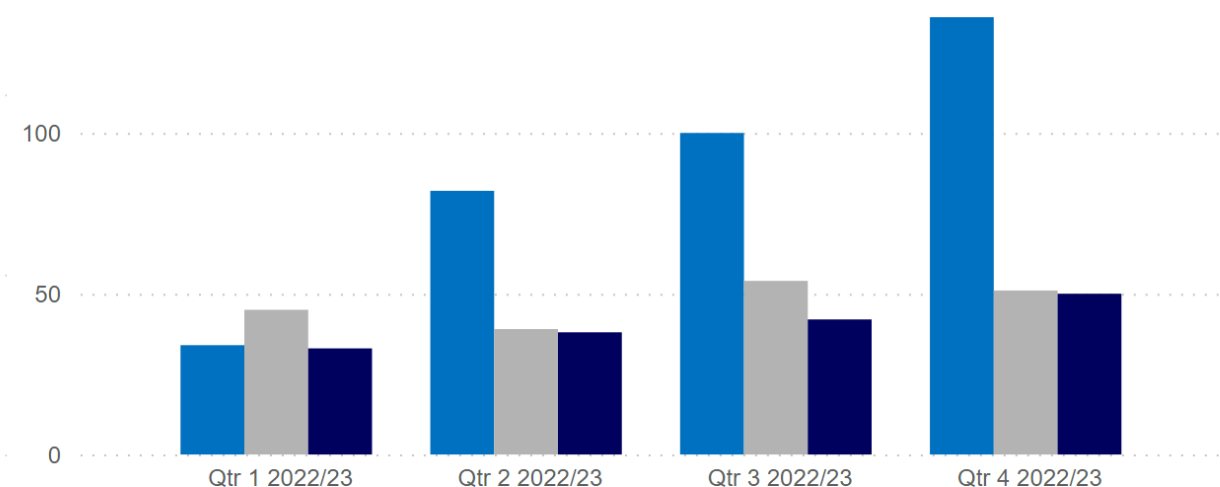
### No. of children/young people with a personal health budget (YTD)

● Suffolk (incl. Waveney) ● Suffolk (SNEE)



### No. of children/young people with a personal health budget (YTD)

● Ipswich & East Suffolk ● West Suffolk ● Waveney



11.0 Number of young people accessing a health funded personal health budget

## Commentary

Suffolk and North East Essex ICB:

- SNEE ICB are continuing to work on improving access to personalised care through Personal Health Budgets for children and young people with SEND including the Peripatetic offer, Keyworker Function and ICB Funded Short Breaks which will be included in reporting for 2023-24