## Inclusion Roadshow – Summer 2023 Suffolk County Council and partners



## Agenda (9:00-12:30)

Time	Item	Lead				
9:00	Welcome	Ros Somerville				
9:15	Improving SEND Services in Suffolk	Ros Somerville				
10:00	Mental Health: a parent/carer perspective	Sue Willgoss				
10:15	Introduction to SENDIASS	Nicki Howlett				
10:30	Break					
10:45	45 <b>Supporting Students with Mental Health Needs:</b> What's available? How do we access it? How do we choose?					
	Wellbeing in Education & Specialist Education Services	Claire Darwin & Izzy Connell				
	Psychology in Schools, CAMHS & Mental Health Support Teams	Lauren Moloney (Lowestoft) Amy Alexander & Annie Bryant (Bury) Linda Brindle & Alex Staines (Ipswich)				
	Other avenues of support / commissioning updates	Jaime Hawkins, Jamie Mills				
12:15	Questions, feedback, thank you	Ros Somerville				

# Improving SEND Services in Suffolk: Summer 2023 Update



Ros Somerville Assistant Director for Inclusion, Suffolk County Council

## Suffolk SEND Integrated Strategy

"Working together, we will support all children and young people with SEND to meet their potential and to live active, healthy and fulfilling lives as part of their community.

Children, young people and their families will be listened to, included and empowered. They will have access to the right support, at the right time, by the right people."

#### Building on Better: Suffolk's SEND Strategy 2021-23

#### **Our Vision**

Working together, we will support all children and young people with SEND to meet their potential and to live active, healthy and fulfilling lives as part of their communities. Children, young people and their families will be listened to, included and empowered, and will have access to the right support at the right time from the right people.

1	2	3	4
Priority One: Communication	Priority Two: The Child/Young Person's Journey	Priority Three: Commissioning and Services	Priority Four: Preparing for Adulthoo
We will:	We will:	We will:	We will:
1. Improve the Local Offer navigation and search functionality for families.     2. Develop our communication strategy to increase accessibility and visibility for all users, including our use of multimedia communication.     3. Develop our work with the Young Person's Network to continue to improve the way we communicate with young people and ensure their voices . are represented.     4. Promote awareness and understanding of SEND and SEN support services amongst families, practitioners and our wider communities.     5. Regularly seek feedback from families, young people and frontline practitioners on all aspects of our communication.     6. Keep young people, families and practitioners informed about the progress we are making across all our priority areas.	<ol> <li>Make the SEND journey for children and young people, clear and understandable across education, health and care, from early identification of needs.</li> <li>Embed the Graduated Response across education, health and care to provide timely early intervention and whole school indusive practices.</li> <li>Ensure that assessments and reviews involve the right people and are completed on time.</li> <li>Ensure that assessment and review reports, including Education, Health and Care Plans are person-centred, specific and understandable.</li> <li>Ensure that children and young people receive the support they need to make progress towards their identified outcomes and ambitions.</li> <li>Strengthen SEND operational practice by developing key roles within Social Care and Health, working closely with SEND and Education leaders.</li> <li>Review and learn from SEND feedback including surveys, complaints, compliments and comments, mediation, Tribunal appeals and Ombudsman outcomes to improve practice across the whole SEND system.</li> <li>Transform the SEND Decision Making Panels and ensure capacity and capability within Inclusion Services to operate effectively.</li> </ol>	<ol> <li>Jointly review our SEND provision to understand demand, identify, gaps and plan for future provision across education, health and care.</li> <li>Increase the number of specialist education places available within Suffolk by completing the delivery of the current Suffolk SEND Capital Programme (2020-2024).</li> <li>Complete our redesign of mental health services for children and young people and implement the new model.</li> <li>Complete the development of the neur-development of the neur code and implement the new model.</li> <li>Co-produce a new offer of Care, Education and Treatment Reviews, supported by the Transforming Care Partnership, that is based on a fuller understanding of children and young people's needs.</li> <li>Extend the respite offer for under 18s to include children and young people with disabilities and challenging behaviours who are not currently supported by the Disabled Children's Team.</li> </ol>	<ol> <li>Embed high-quality person- centred planning as our approat to transition planning for children and young people with SEND.</li> <li>Empower children, young peop and their families to make inform decisions about transitions throug good quality advice, guidance an support.</li> <li>Extend the local learning offer f 16-25 year olds to address gaps identified in SEND Sufficiency, with focus on quality, options and progression.</li> <li>Develop our health offer to bett meet the needs of 16-25 year olds, achieve straightforward, family centred transitions, including for adoiescent mental health and tho supported by Transforming Care</li> <li>Develop our social care offer t include care planning and ensur straightforward transitions, takin account of mental capacity and m safeguarding guidelines.</li> <li>Provide good employment/ sel employment support for young people with SEND and potential employers to extend the options leading into work.</li> <li>Develop our Short Breaks for old young people and the support th enlations the support th relationships and social skills.</li> </ol>

2. Children and young people with SEND and their families will access services and their communities through the right support at the right time from the right people.

 Children and young people with SEND and their families will tell us that early years, education, health and care services are meeting their needs.

4. Our children, young people and families will tell us that they trust services across early years, education, health and social care.



#### **Priority One: Communication** *How do we stay in touch? (Click the links for more info)*

#### **Schools and Settings**

Suffolk Local Offer website – now includes webchat! Suffolk Learning website Inclusion Support Line (01473 265502) Suffolk Headlines SENCO Bulletin SENCO Forums SENCO Central Roadshows!

#### **Families**

Suffolk Local Offer <u>New EHC Portal</u> <u>Local Offer News</u> <u>The Source website</u> Local Offer Helpline (0345 606 1490)

Time to Listen appointments

**Open** letters from Senior Leaders

Social Media (<u>Facebook</u> and <u>Twitter</u>)

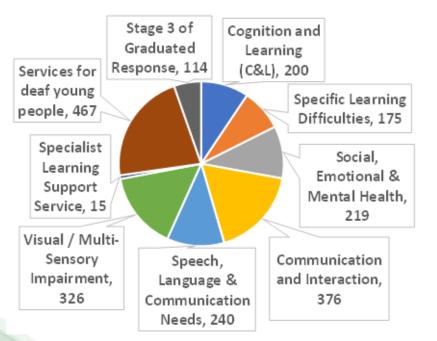
Partnership working with Suffolk Parent Carer Forum

For more info on accessing any of the above, ask one of the team or email localoffer@suffolk.gov.uk

What have we done	Next Steps		
Performance is tracked weekly, shared and scrutinised by SEND Accountability Board and Senior Officers.	<ul> <li>Greater oversight through Liquid Logic now that all children have an allocated worker.</li> </ul>		
<ul> <li>Suffolk has experienced an increase in EHCNAs and EHCPs in the past 5 years.</li> <li>We continue to seek to reduce the need for these through the resources available as part of the Graduated Response, including VSEND, the Essential SENCO Toolkit, the AANT and more.</li> </ul>	<ul> <li>The VSEND rollout continues across the county</li> <li>'What's ordinarily available' is currently being co- produced and will be launched in 2024</li> <li>The Specialist Education Service are moving to a locality based model in 2024, to enable them to support more schools more quickly.</li> </ul>		
• EHCNA decisions: 63% within 6 weeks (May 23). We have improved the timeliness of our advice requests and are working with partners to ensure evidence is high quality.	<ul> <li>The recent transition to Liquid Logic will enable us to better monitor when advice is received going forwards.</li> </ul>		
<ul> <li>89% of EHCPs were issued within 20 weeks in 2021, however a shortage of Education Psychologists led to this falling to 21% in 2022. This is a national shortage – at current demand levels we need 13 additional EPs.</li> </ul>	<ul> <li>We have a specific Recruit &amp; Retention strategy for EPs (3 newly qualified EPs start in Sept 23)</li> <li>We are using locum EPs and Psychology Assistants where possible.</li> </ul>		
<ul> <li>Capacity review undertaken. £1.8m additional funding agreed, largely to increase capacity in Family Services.</li> </ul>	Continued recruitment to vacancies, and training for new staff.		
<ul> <li>Moved the process for EHCNAs and issuing of EHCPs to Liquid Logic.</li> </ul>	<ul> <li>Support parent/carers to access the new portal</li> <li>Annual Reviews will begin to be processed through the portal in late 2023.</li> </ul>		
<ul> <li>Delivering Better Value project – grant funded by DfE. The aim is to provide focussed support to schools to enable targeted interventions where they are most needed.</li> </ul>	Recruitment underway, more info to follow.		

#### What support do children and young people receive during their EHCNA and whilst awaiting their final plan ✓ Specialist Education Services (SES) provide

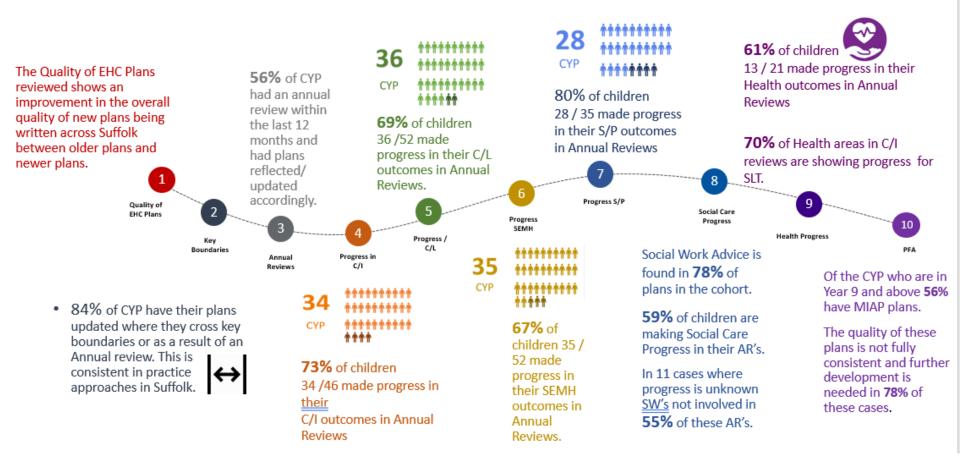
#### SES Caseload Autumn Term 22/23



- ✓ Specialist Education Services (SES) provide support to schools across Suffolk this support is for all children and young people with SEND, whether they have an EHCP or not.
- Whole School Inclusion (WSI) works with schools on a whole school level to ensure that schools are providing inclusive practice to support CYP with SEND.
- ✓ SES & PTS provide Inclusion Support Meetings for schools
- ✓ All schools can contact the Inclusion Support line for advice on sign posting to support CYP with SEND
- ✓ VSEND is currently being rolled out across <u>Suffolk</u>, <u>and</u> is supporting schools to identify CYP needs and how their schools can support.

### Quality of Education, Health and Care Plans

Audit of 100 plans looking at the most vulnerable groups of CYP with an EHCP



### **Other Progress Updates**

- SEND Decision-Making Panels <u>come along and join us!</u>
- Development of <u>Graduated Response & Suffolk Inclusion Toolkit</u>
- Continued rollout of the <u>Valuing SEND (VSEND) programme</u>
- New Education Access Team
- New dedicated EHCNA and Annual Review teams

#### **Recording of mental health related absence – DfE guidance**

- "It is important that children and parents/carers do not feel as though their concerns about mental health have gone unheard which is why, as explained in the Working together to improve school attendance guidance, schools must record absences as authorised where pupils of compulsory school age cannot attend due to illness (both physical and mental health related).
- There is no need to routinely ask for medical evidence to support recording an absence as authorised for mental health reasons... In instances of long-term or repeated absences for the same reason, however, seeking medical evidence may be appropriate."

DfE Guidance: '<u>Responsibilities where a mental health issue is affecting attendance</u>' Published Feb 2023

## **Priority Three: Commissioning and Services**

#### **Key Area for Development: Access to Mental Health Support**

What have we done	Next Steps	
<ul> <li><u>Mental Health Support Teams for Schools</u> will reach 49% coverage in Suffolk by Jan 24. <u>Primary MH Workers</u> and School Nurses will provide support in areas with no MHST in place.</li> <li>50% of coverage by 2024 across <u>Norfolk &amp; Waveney</u></li> </ul>	<ul> <li>Locality model commenced - three new Mental Health workers in primary care and plans for a further seven.</li> <li>National funding programme now ended, we await news of additional funding so we can bid for more teams.</li> </ul>	
<ul> <li>Online support available via <u>Emotional Wellbeing Gateway</u> <u>website</u> and the <u>Wellbeing in Education pages</u>.</li> <li>The <u>Emotional Wellbeing Hub</u> (East &amp; West Suffolk, including Barnado's) and <u>Just One Norfolk</u> (Waveney) provide telephone support. Wait times have reduced considerably over past year.</li> </ul>	<ul> <li>Local Offer website moving to new platform in late 2023, to enable families to find information and advice more easily. Work on the Health section is being co-produced with Health colleagues, parents and carers.</li> </ul>	
<ul> <li>Demand and capacity analysis undertaken, and new pathways and co-produced for CYP MH provision as a result</li> <li>Recovery Plan in place for CAMHS</li> <li>Additional investment already agreed for 23/24 of £1.2m for NSFT and £0.5m already invested in support from the voluntary sector</li> <li>From April 23, Thrive model to be embedded into pathways and service specifications for all CYP Mental Health provision. £50K funding secured to roll out training across the system.</li> </ul>	<ul> <li>Support further improvements to reduce recovery time and support activities to reduce vacancies in CAMHS.</li> <li>On-Going Mental Health Transformation Plan</li> <li>Full and detailed demand and capacity review of core MH service provision in Waveney is currently underway.</li> <li>YMCA commissioned to support reduction in CYP waiting lists, which includes in-reach to provide holistic support.</li> <li>Roll out of Integrated Front Door for mild-moderate needs.</li> </ul>	
• CHRIS Crisis outreach team to provide specialist wrap around services for CYP to help stabilise crisis situations and Mental Health nurses recruited to the general hospitals and supported by the Peripatetic Team of VCSE & Care agencies	<ul> <li>Further embedding of new model to support families in crisis and to review effectiveness.</li> <li>Additional investment agreed for both crisis services within the last few weeks to grow the services</li> </ul>	
Establishment of system Mental Health Collaborative for Suffolk which does include Waveney	Reviewing who is best placed to deliver different levels of service.	

## **Priority Three: Commissioning and Services**

#### **Other Updates**

The <u>SEND Capital Programme</u> continues to be on track to deliver 1250 new specialist places between 2022 and 2025.

Following a bid to the Department for Education, Suffolk have secured funding for a new Special Free School to be based in East Suffolk to meet the needs of children with severe learning difficulties (SLD). This is one of only 33 such projects approved across the whole of England.

A working group has been set up to review therapy provision. It is recognised that Suffolk has a shortage of staff for Educational Psychology, Speech and Language Therapists and Occupational Therapists. This is a national problem – we are continuing to recruit as well as using Locum, Assistant and Independent Therapists where possible.

#### **Priority Four: Moving Into Adulthood**

Preparing for Adulthood A guide to transition planning from Year 9 for parents and carers of young people with for parents and carers of young people with the parent people with the par

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#### Preparing for Adulthood Year 9+ Transitions Guide

New version out this week! The refresh has been co-produced with parent / carers, colleagues from Education, Health and Social Care and other stakeholders.

#### Supported Internships

We continue to collaborate with Post 16 providers to develop supported internships for young people aged 16-24 who have an EHC plan. These internships comprise a substantial work placement alongside study, facilitated by the support of an expert job coach.

## Healthwatch: My Health, Our Future

A programme of work exploring more than 50,000 survey responses from children and young people in Suffolk about their wellbeing.

#### Key findings in 2022

- Nearly a third felt cheerful rarely or none of the time
- Two in five young people reported moderate to severe anxiety
- 20% of young people felt loved none of the time, or rarely
- A third of young people felt optimistic about the future all the time/often
- A quarter of young people had self-harmed. Half of the young people who reported current self-harm did not know where to find help

2023 survey now open – please support it, to help us gain the data to ensure support is targeted where it's most needed and you know what you can target in your school.

#### www.healthwatchsuffolk.co.uk/mhof



# Thank you for coming!

### Slides, handouts and links will follow

If you've got any queries, contact us on localoffer@suffolk.gov.uk

