

Co-Production

Our story so far

What's Happened so far?

Co production

July 2021

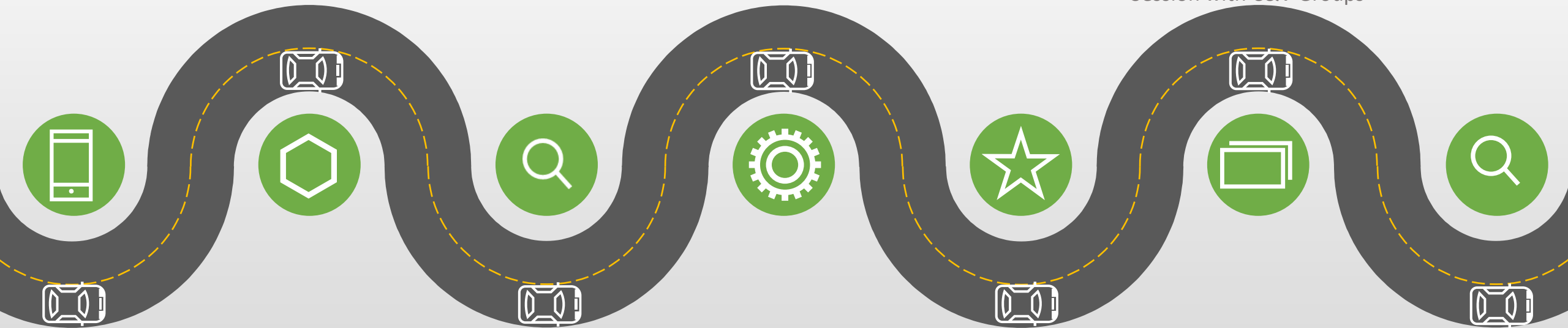
- Contact, DfE AND LA Senior Officers met
- Project Manager agreed as POC
- PM & Contact agreed Interim plan and dates for PC Sessions

September 2021

- Invites sent to voluntary and community groups for scoping session

w/c 13 September

- 3 x Scoping sessions were held with parent/carers
- Session with C&V Groups



June 2021

SPCN Closed
Contact met with LA Officer

August 2021

- Invites to PC Sessions were sent out

9 September

- Interim co production session was held

September 2021

- Share co production interim form with stakeholders

What was shared by Interim Volunteers?

- Equality
- SPCN model was too narrow
- No handover when staff change
- Lack of respect for co produced work that is then changed
- SCC Officers have reneged on co production agreements
- Listen, co production is not a tick box exercise.
- Respect, at least respond to calls and emails do not ignore us
- SCC have no credibility
- What happens if an LA Officer doesn't co produce – where is the re course for accountability?
- Why has there got to be confidentiality clause – we want complete transparency
- We want to see SEND Leaders involved in co production

Suffolk Interim SEND Volunteer Co-Production Agreement

We believe that the best outcomes for children and young people with [SEND](#) occur when young people, parents/carers and professionals work together to jointly design, commission and review services, recognising each other's experience, expertise and knowledge.

Equality

We believe that all partners (Parents, Carers, Local Authority and Health Officers) have a unique, equal role on each project. We commit to identifying and addressing barriers to participation and working together to find solutions to these.

Representation

We believe that representation on projects should reflect the users of that service as far as possible and the lived experience of their Parents and Carers.

Integrity

We will ensure that all team members are treated with honesty, understanding and respect. All opinions are valued and we will encourage a climate of openness and dialogue.

We require all co-production partners (both internal and external) to:

- Conduct themselves in a manner that is polite and respectful to all other partnership members, listening and valuing views and ensuring concerns are heard and addressed.
- Hold in confidence all matters that come to their attention that may be commercially sensitive or restricted under General Data Protection Regulations (GDPR), including information about any individual or organisations, unless permission is given for information to be shared. This is not intended to restrict communication or sharing of outcomes with parent carers, and information should only be treated as confidential where the above criteria applies.
- Declare any conflict of interest, and ensure they do not give unfair or commercial advantage to any group or business they are personally involved in.
- Ensure that they uphold and protect the reputation of the partnership, and all its members through their behaviour and communication outside their immediate co-production role, including through social media.
- Ensure as far as possible that parent/carers contributions are reflected in our final service or product. If for any reason a co-production project is no longer able to be used, we will communicate the reasons for this to all parties who participated in co-producing it.

SEND Coproduction Requests Form

Forms

SEND Co production (Interim) Requests - Saved

?

Preview

Theme

Share

Questions

Responses 3

SEND Co production (Interim) Requests

If you require a parent/carer volunteer for co production, please complete the following form in full. We will then contact our interim parent/carer volunteers to seek participation.

1. Please advise what your co production need is? *

☐ Change in service

☐ Change in process

☐ Review of documentation

☐ Ongoing participation i.e. meeting attendance

☐ Other

Estimated time to complete: 5 mins

To increase response rate, give people a heads up about how long it will take to complete the survey. We suggest adding this information to your subtitle.

Got it

Update

[Interim Request Form](#)

Co production partner

- Communication wider than the parent/carer forum
- All parent/carers should be able to be part of co production
- Parents have lived experience that needs to be heard
- Too many children are still not having needs met
- Needs to be inclusive, wider representation
- Equality
- Respect
- Listening
- Person centred
- Co production is not just about change to services
- Learn from what hasn't worked!
- We do not want just one group at the table

Next Steps

- Survey to all parent/carers on preference of how the parent/carer forum will look
- Genuine Partnership