SNEE Business Intelligence

# SEND Health Performance Dashboard

## 1.0 Health provider report of the number of children under school age to local authority. Parents of the opinion that there is SEND or SEND identified.

View raw data

**Year Received**: 2020 | 2021 | 2022

**Month Received**: 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8

**Age ...**: 1 | 2 | 3 | 4 | 6

**Organisation**: Butterflies Children's Centre | Child Development Centre, BSE | Community Child Health | Debenham children's centre | Debenham Children's Centre

**Child primary area of need**: Autistic Spectrum Disorder | Complex Health Needs | Global Development Delay | Hearing Impairment | Specific Learning Difficulties

**CCG**: Great Yarmouth and Waveney | Ipswich & East Suffolk | West Suffolk | (blank)

| | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **2020/21** | #REF! | #REF! | #REF! | #REF! | #REF! | #REF! | #REF! | #REF! | #REF! | #REF! | #REF! | #REF! | #REF! |
| **2021/22** | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | #REF! | #REF! | | #REF! |

| Provider Submissions | YTD Total S23s submitted |
|---|---|
| Butterflies Children's Centre | #REF! |
| Child Development Centre, BSE | #REF! |
| Community Child Health | #REF! |
| Debenham children's centre | #REF! |
| Debenham Children's Centre | #REF! |
| Eye Children's Centre | #REF! |
| Eye Health Centre | #REF! |
| Hartismere Hospital | #REF! |
| High Suffolk Children's Centre | #REF! |
| ICPS | #REF! |
| James Paget Univeristy Hospital | #REF! |
| Kirkley Children's Centre | #REF! |
| Lowestoft and Waveney Health Visiting Team | #REF! |
| Newberry Child Development Centre | #REF! |
| The Grove Medical Centre | #REF! |
| (blank) | #REF! |
| **Total** | **#REF!** |

| Primary Area of Need | Count |
|---|---|
| Autistic Spectrum Disorder | #REF! |
| Complex Health Needs | #REF! |
| Global Development Delay | #REF! |
| Hearing Impairment | #REF! |
| Specific Learning Difficulties | #REF! |
| Speech Language Communication | #REF! |
| (blank) | #REF! |
| **Total** | **#REF!** |

## 2.0 Report of number of advice requests received by health provider responded to within 6 weeks of receipt

Integrated Community Paediatric Services SEND Advice Request Responses

| | | Feb-21 | Mar-21 | Apr-21 | May-21 | Jun-21 | Jul-21 | Aug-21 | Sep-21 | Oct-21 | Nov-21 | Dec-21 | Jan-22 | YTD tota | % target |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Response < 6 weeks of receipt by LA | Count | | | | | | | | | | | | | 0 | 100% * |
| | % | | | | | | | | | | | | | #DIV/0! | |
| Response > 6 weeks of receipt by LA | Count | | | | | | | | | | | | | 0 | 100% * |
| | % | | | | | | | | | | | | | #DIV/0! | |

*Note reasonable allowance should be made for exceptions

## 3.0 The number of young people aged 13/14 school year 9 and beyond with SEND where health actively contributing to the transitional pathway

**Currently on hold**

## 4.0 Health provider captures and records complaints data specifically relating to their CYP services with identified themes

4.1 Provider Complaints reporting

**Harm/No Harm**: No Harm

**Locality/Service**: Suffolk CFYP - East | Suffolk CFYP - Speci...

**Complaint theme**: Care quality | Communication | Complaint agains...

NSFT Suffolk Complaints
Based on CFYP services. Pending confirmation of ages covered

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **2021** | | 0 | 0 | #REF! | #REF! | #REF! | #REF! | #REF! | #REF! | #REF! | #REF! | #REF! | **#REF!** |
| **2022** | #REF! | #REF! | 0 | #REF! | #REF! | #REF! | #REF! | #REF! | #REF! | #REF! | #REF! | #REF! | **#REF!** |

| Complaint Theme | Occurrences |
|---|---|
| Service access | |
| Care quality | |
| Other | |
| Waiting time | |
| Communication | |
| Complaint against staff | |
| Confidentiality breach | |
| Medication | |
| **Total** | **0** |

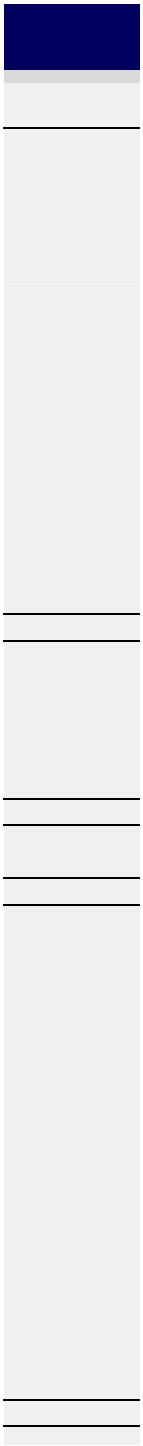
4.2 PALS Complaints

Please note, PALS data relates to all complaints relating to patients under 25 where the age has been recorded. Note that age is not always recorded in PALS complaints. These individuals do not necessarily have SEND identified.
Note the table below is unaffected by slicers in 4.1

Click to view data

| | 2018/19 | 2019/20 | 2020/21 | Total |
|---|---|---|---|---|
| Ipswich & East Suffolk | | | | |
| West Suffolk | | | | |
| **Total** | **0** | **0** | **0** | **0** |

4.3 CYP serious incidents reporting

There are currently no known cases of serious incidents involving CYP in Suffolk

## 5.0 Emotional wellbeing and mental health services have a positive impact for SEND