

Commentary

The SPCN annual survey reports the level of satisfaction/confidence in this area - this will not change until a further survey is completed by SPCN or we have alternative outcome measures to support this. There was not a 2020 annual survey

The performance of all vulnerable pupils is discussed by Standards and Excellence Officers at all meetings with school leaders.

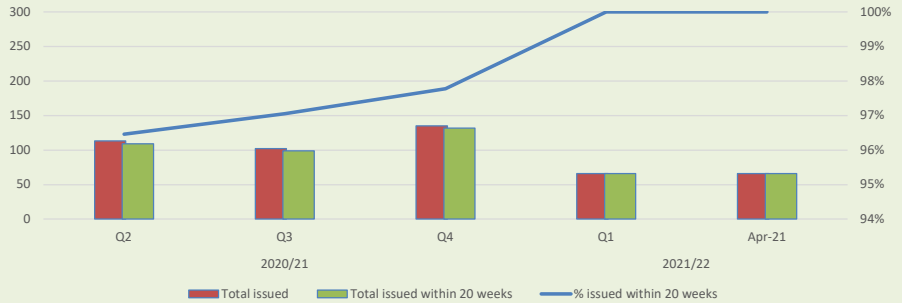
The performance of all vulnerable pupils is discussed by Standards and Excellence Officers at all meetings with school leaders.

4. Education health and care needs assessments are completed within statutory timescales.

EHCP timeliness data – proportion of EHCP issued within 20 weeks (exc. exceptions)

EHCP's Issued

(By Fin Year quarter and latest month)



	2020/21			2021/22	
	Q2	Q3	Q4	Q1	Apr-21
Total issued	113	102	135	66	66
Total issued within 20 weeks	109	99	132	66	66
% issued within 20 weeks	96%	97%	98%	100%	100%

5. Assessment advice and EHC plans provide clear information regarding the needs of C&YP, the specific provision they require to meet those needs and outcomes are person-centred and specific to support progress

Type of Document	Internal Audit Score March 2020	Internal Audit Score Feb 2021	Variance since 2020
Final EHC Plan	16.4	17.8	+1.8
Final Amended EHC Plan	n/a	17.4	n/a
Annual Review Reports	n/a	13	n/a
Parent/CYP Advice	13	15	+2
Educational/Setting Advice	13	16	+3
Health/Medical Advice	7	11	+4
Speech and Language Therapy (SALT) Advice	12	18	+6
Occupational Therapy Advice	13	15	+2
Physiotherapy Advice	13	17	+4
Educational Psychology Advice	17	19	+2
Social Care	11	11	0

	Feb 21 Cycle	Mar 20 Cycle
Plans Avg. Score	17.80	16.40
Advice Avg. Score	15.25	12.10

EHCPs issued within 20 weeks (excl exceptions) has remained above 95% in the past 4 quarters

The completion of EHC Needs Assessment within 20 weeks for the final quarter of 2020 performance will give an overall performance of 84% for calendar year 2020 which is the benchmark used by DfE and published nationally.

National performance for 2019 was 60% and In 2019 Suffolk was 35% so this represents a very significant improvement due to the work of teams.

The internal audit findings from 2020 to 2021, show improvements in the quality of the EHC Plan and in the EHC Needs Assessment Advice. There were significant improvement in the SALT advice, now scoring 18 after scoring just 12 in the Internal and Enhance March 2020 audits. Improvements have been supported by review of the advice templates and training delivered to all caseworkers

The external audit findings also track an improvement in the overall quality of both EHC Needs Assessment EHC Plans and the advice. There were notable increases in the SALT and Physiotherapy scores. Annual review paperwork was found to be lacking in detail which impacts on the quality of amended EHC Plans and, in some cases, where information has been provided, this is not being fully incorporated into the amended plans.

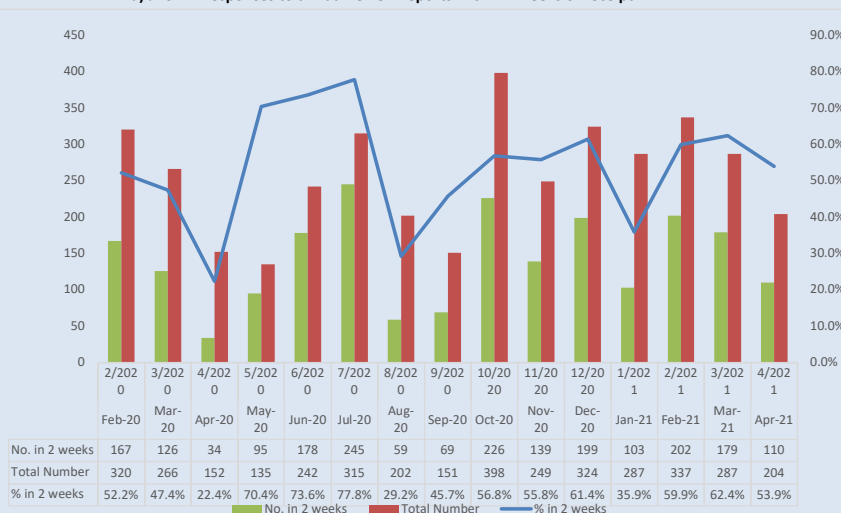
6. Children and Young People with an EHC plan make good progress in achieving their outcomes.

This needs a new reporting process from the Capita System. The annual review report has been amended to capture progress towards outcomes as data as well as narrative so data can be reported on. The Capita SEND professional portal is now being tested to accommodate electronic annual reviews and will be implemented at scale from September 2021

The EHC plan annual review documentation has the appropriate questions to measure progress against outcomes under the four areas of need and the short-term targets set, the management information system to record and report is under development for implementation at scale from September 2021

7. Annual reviews are well managed and impactful

a) % of LA responses to annual review reports within 2 weeks of receipt

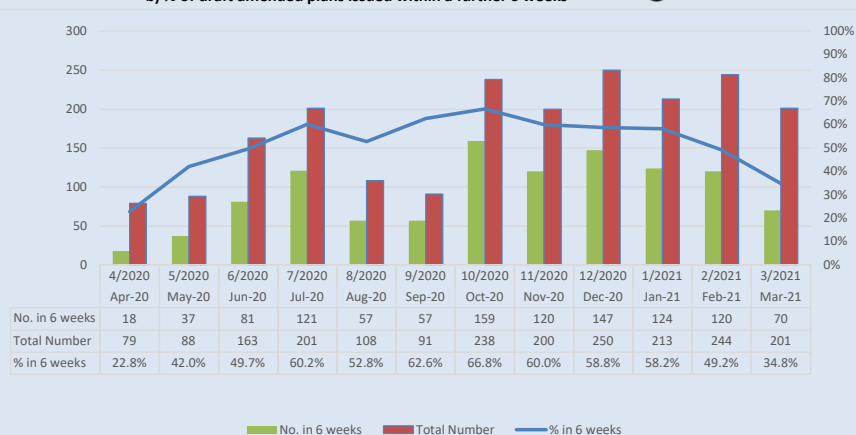


53.9% Apr 2021 17.4% Dec 2018 50% 70% 90%

Performance is not yet consistent and has been impacted by the processing of a backlog of reports and draft EHC Plans. Priority is being given to Year 6 and Year 11 annual reviews for those children who are in a phase transfer year.

KPIs will need to be reviewed in this area to include a wider system measures and the issue of final amended EHC plans.

b) % of draft amended plans issued within a further 6 weeks



34.8% Mar 2021 44.0% Dec 2018 50% 60% 70%

8. Children and young people with SEND are rarely excluded from school

Suffolk SEND Outcome and KPI measures -		April 2021		Current Performance	Baseline	Sep-19	Jan-20	May-20	Commentary
SEN Exclusions						Fixed term exclusions are declining across all categories of pupils, however, it is difficult to draw conclusions about trends because of the very unusual circumstances of the pandemic.			
Annual									
Fixed term exclusions		No.	%	No.	%	School level data is reviewed and targeted work undertaken to support and challenge schools around the use of exclusion. This has also included challenge to the Regional School Commissioners team about the use of exclusion data as part of their annual conversation with MATs. LA officers have held meetings with MATs where exclusion rates are a concern.			
Fixed term exclusions (all pupils)		2,040	2.2	3,073	3.3				
- Primary School		466	0.9	868	1.6				
- Secondary School		1,569	4.1	2,202	5.8				
- Special School		5	0.4	3	0.3				
Fixed term exclusions (pupils with an EHCP)		290	8.7	324	11.9				
- Primary School		134	11.1	157	13.6				
- Secondary School		151	16.3	164	20.6				
- Special School		5	0.4	3	0.3				
Fixed term exclusions (pupils with SEN Support)		717	6.5	1,061	10.9				
- Primary School		225	3.4	475	7.5				
- Secondary School		492	11.1	586	13.8				
Permanent exclusions		No.	%	No.	%	Permanent exclusions across all groups of pupils have fallen. While it is positive to see a reduction compared with 19/20 it is difficult to assess what this data means because of the very unusual circumstances of the pandemic. Exclusions due to persistent disruptive behaviour continue to occur, this is an area of priority focus to address. It is positive to see the reduction in PEx for children with EHCPs and substantial reduction for those on SEN support.			
Permanent exclusions (all pupils)		48	0.05	124	0.13				
- Primary School		5	0.01	33	0.06				
- Secondary School		43	0.11	91	0.24				
Permanent exclusions (pupils with an EHCP)		6	0.18	14	0.51				
- Primary School		1	0.08	11	0.95				
- Secondary School		5	0.54	3	0.38				
Permanent exclusions (pupils with SEN Support)		10	0.09	41	0.42				
- Primary School		1	0.02	18	0.28				
- Secondary School		9	0.20	23	0.54				
Permanent exclusion: Trend over time									
All Pupils									
EHCP Pupils									
SEN Support Pupils									

All Pupils

Number started

Number upheld(with a date off roll)

Number with a meeting date but not yet upheld

2018	130	95	0
2019	125	120	0
2020	130	125	0
2021	60	45	0

EHCP Pupils

Number started

Number upheld(with a date off roll)

Number with a meeting date but not yet upheld

2018	17	13	0
2019	9	9	0
2020	16	15	0
2021	7	6	0

SEN Support Pupils

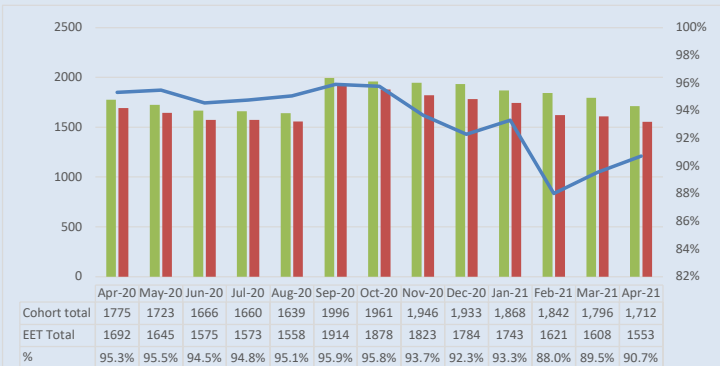
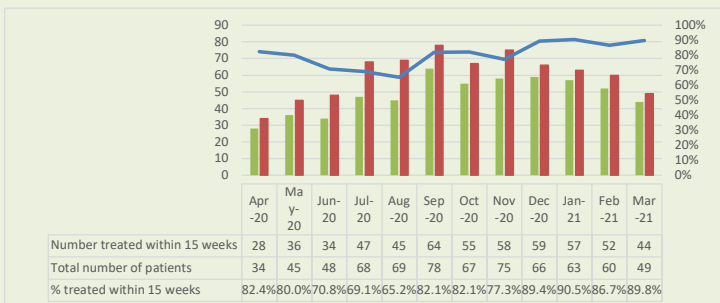
Number started

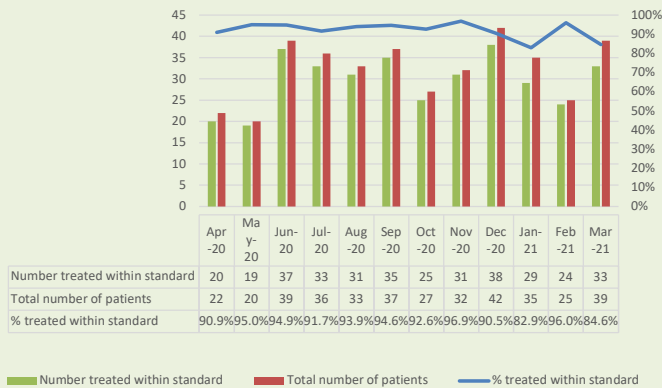
Number upheld(with a date off roll)

Number with a meeting date but not yet upheld

2018	42	31	0
2019	32	31	0
2020	43	42	0
2021	11	10	0

9. All young people aged 16 – 25 with an EHC plan are in education, employment or training

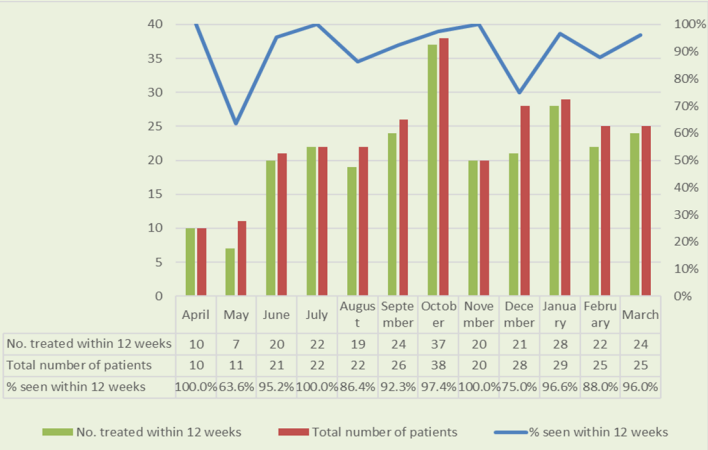
Suffolk SEND Outcome and KPI measures -		April	2021	Current Performance	Baseline	Sep-19	Jan-20	May-20	Commentary																																																									
<p>Percentage of young people 16-25 years old that are EET i</p>  <table><tr><th></th><th>Apr-20</th><th>May-20</th><th>Jun-20</th><th>Jul-20</th><th>Aug-20</th><th>Sep-20</th><th>Oct-20</th><th>Nov-20</th><th>Dec-20</th><th>Jan-21</th><th>Feb-21</th><th>Mar-21</th><th>Apr-21</th></tr><tr><td>Cohort total</td><td>1775</td><td>1723</td><td>1666</td><td>1660</td><td>1639</td><td>1996</td><td>1961</td><td>1,946</td><td>1,933</td><td>1,868</td><td>1,842</td><td>1,796</td><td>1,712</td></tr><tr><td>EET Total</td><td>1692</td><td>1645</td><td>1575</td><td>1573</td><td>1558</td><td>1914</td><td>1878</td><td>1823</td><td>1784</td><td>1743</td><td>1621</td><td>1608</td><td>1553</td></tr><tr><td>%</td><td>95.3%</td><td>95.5%</td><td>94.5%</td><td>94.8%</td><td>95.1%</td><td>95.9%</td><td>95.8%</td><td>93.7%</td><td>92.3%</td><td>93.3%</td><td>88.0%</td><td>89.5%</td><td>90.7%</td></tr></table>					Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	Cohort total	1775	1723	1666	1660	1639	1996	1961	1,946	1,933	1,868	1,842	1,796	1,712	EET Total	1692	1645	1575	1573	1558	1914	1878	1823	1784	1743	1621	1608	1553	%	95.3%	95.5%	94.5%	94.8%	95.1%	95.9%	95.8%	93.7%	92.3%	93.3%	88.0%	89.5%	90.7%	90.7% Apr 2020	80.1% 2018	Dec	90%	90%	90%	Programme Manger note: The approach used to calculate this data will be subject to a review as part of the refresh of the Outcomes Framework
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<p>10. Children & young people access Emotional Wellbeing and Mental Health support</p> <p>a) Under 18 Referrals treated within standard (15 weeks) Ipswich E&W Suffolk i</p>  <table><tr><th></th><th>Apr-20</th><th>May-20</th><th>Jun-20</th><th>Jul-20</th><th>Aug-20</th><th>Sep-20</th><th>Oct-20</th><th>Nov-20</th><th>Dec-20</th><th>Jan-21</th><th>Feb-21</th><th>Mar-21</th></tr><tr><td>Number treated within 15 weeks</td><td>28</td><td>36</td><td>34</td><td>47</td><td>45</td><td>64</td><td>55</td><td>58</td><td>59</td><td>57</td><td>52</td><td>44</td></tr><tr><td>Total number of patients</td><td>34</td><td>45</td><td>48</td><td>68</td><td>69</td><td>78</td><td>67</td><td>75</td><td>66</td><td>63</td><td>60</td><td>49</td></tr><tr><td>% treated within 15 weeks</td><td>82.4%</td><td>80.0%</td><td>70.8%</td><td>69.1%</td><td>65.2%</td><td>82.1%</td><td>82.1%</td><td>77.3%</td><td>89.4%</td><td>90.5%</td><td>86.7%</td><td>89.8%</td></tr></table>					Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Number treated within 15 weeks	28	36	34	47	45	64	55	58	59	57	52	44	Total number of patients	34	45	48	68	69	78	67	75	66	63	60	49	% treated within 15 weeks	82.4%	80.0%	70.8%	69.1%	65.2%	82.1%	82.1%	77.3%	89.4%	90.5%	86.7%	89.8%	89.8% Mar 2021			95%	95%	95%	TThe Emotional Wellbeing Hub has been experiencing a significantly increased amount of referrals since schools re opened in September. They are now receiving 30-50 referrals per day which far exceeds the contracted capacity of the EWH. The current caseload has reached over 2000 service users, the majority of which are green (low risk referrals). Working with partners within the Alliance, NSFT have implemented a plan to reduce the caseload through additional staff from within NSFT to support Amber cases. SCC and the CCG have provided staffing resource to focus on the green ragged patients to reduce the green caseload. The whole system approach to address these issues involves communication to potential referers and ensuring that everyone is aware of signposting and support to ensure referrals are sent to the correct destination.				
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<p>b) 18 and over referrals treated within standard (Ipswich E&W Suffolk) i</p>				84.6% Mar 2021			95%	95%	95%	Agency Interviews are taking place week commencing the 17th of May 2021 to recruit into																																																								



a new Targeted Support Team. This team comprises of Band 7 and Band 6 clinical staff and Assisitant Psychologists. The purpose of this team is to prvide assessments and brief interventions alongside the core teams to support those children and Young People who are currently awaing both assessment and treatment. We continue to work closely withthe CCG reviewing the resourcing to meet the current demand.

Working with Partners:
NSFT have continued to respond to requests for information and offer advice and guidance from a mental health perspective for childrena and Young People with an EHCP. This is managed via the NSFT Suffolk SEND inbox by our modern matron and a retired LD Nurse who is offering support to LDCAMHS at present. In the last two months Suffolk CFYP have responded to 169 requests.

c) Under 18 Referrals treated within standard (12 weeks) - Waveney



96% Mar 2021

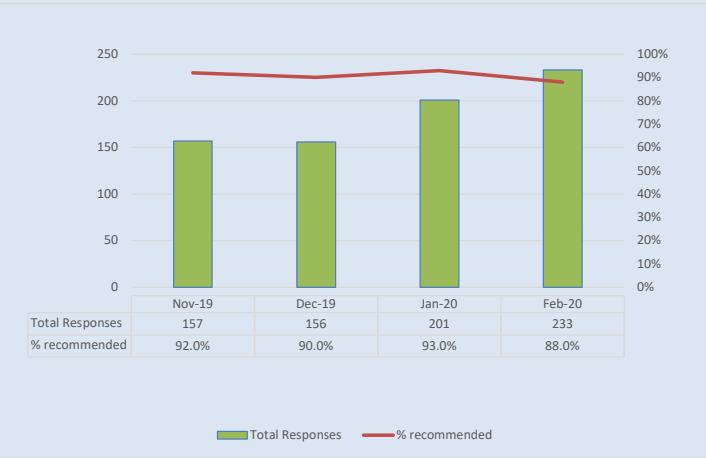
95%

95%

95%

11. Emotional wellbeing and mental health services to have a positive impact for children and young people with SEND

The FFT data for childrens and young people services (NSFT)



88% in
Feb 2020

Data submission and pulication for the Friends and Family Test has been paused during the response to COVID-19.

Friends and Family Test.

CFYP recognised that responses to FFT questionnaires was very low. A re-design of FFT questions was proposed and taken to two Young peoples participation groups.: The first group met to discuss what questions yp would like to see in the FFT. The second group then met and compared these questions with the questions which were used in the EWH and against the QNCC standards. The new Suffolk CFYP bespoke questions are now being sent out since mid April. Responses between September 2020 and 15th March 2021: 3 Responses since SMS campaign launched 15th March: 24

Examples of suggested improvements:

“Pandemic probably didn't help. Explaining myself over and over again was exhausting when going through different teams of people”
“A quicker initial assessment”

Examples of comments/compliments:

“Everyone that I've had opportunity to communicate with have been very reassuring and helpful”
“I feel that I've been listened to and respected by everyone I have spoken to from every service I have had contact with recently. Any questions I've had have been answered and I understand my condition far better as a result of this”
“Very happy the way things are going and the medication (name) receives”
“It's a caring service and your problems are treated with respect. They do all they can”
“Daughter has received good care with a team that has known her for 3 years. Good support for family too”

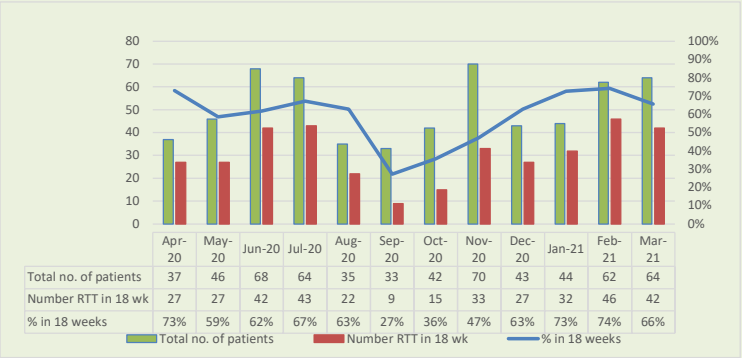
Feedback:

FFT data is discussed in participation groups so that yp/carers are involved in how we can make improvements in the areas which are being highlighted and also to look together at how we can celebrate the good work which is already taking place. Our PPL sends out feedback to teams for local learning.

12. Children and young people with SEND have access to ASD & ADHD services within expected timeframes

a) Number and percentage of children and young people seen within 18 weeks by Integrated Community Paediatric Services. (Ipswich E&W Suffolk)

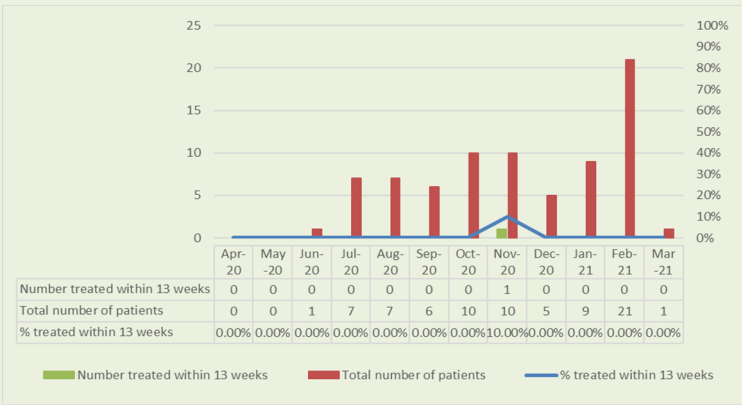
66%
Mar 2021



12a relates to the NHS waiting standard for first appointment from initial referral to the community paediatric medical team. This chart is for all referrals to the Paediatric East & West Team and not just those on the ASD assessment pathway.

b) Number and percentage of children and young people with suspected Autism receiving an assessment that are seen within 13 weeks of referral (Ipswich E&W Suffolk)

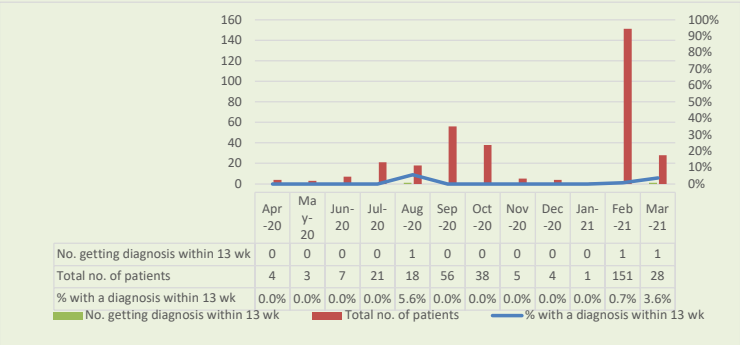
0.0%
Mar 2021



ASD
There continues to be longer waits within the assessment pathway for ASD due to service restrictions for some assessments, and access, caused by the pandemic.

c) Number and percentage of children and young people receiving a ADHD diagnosis within 13 weeks of referral (Ipswich E&W Suffolk)

3.6%
Mar 2021



ADHD

Suffolk CFYP continue to experience long waits for assessment due to the small capacity of the of the current team. Suffolk CFYP are currently working with the CCG in terms of formulating a recovery plan to address these waiting lists. A transformation program is being put in place with a proposal of a co-ordination function for ADHD and a multiagency MDT.

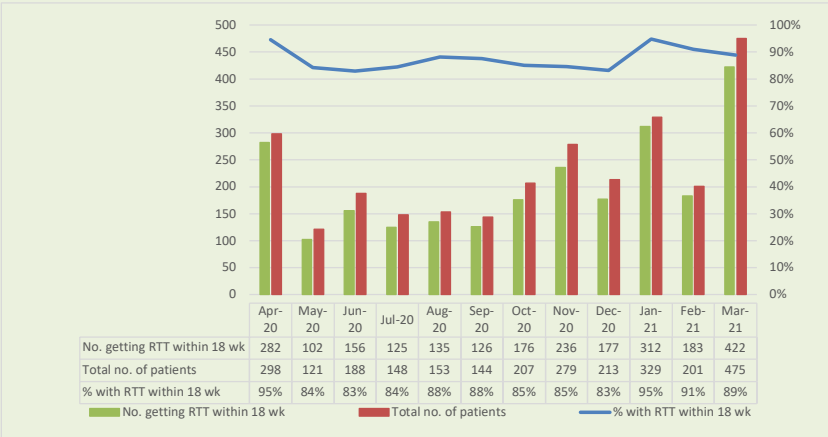
d) Number and percentage of children and young people receiving treatment within 18 weeks of referral (Ipswich E & W Suffolk)

88.8%
Mar 2021

95%

95%

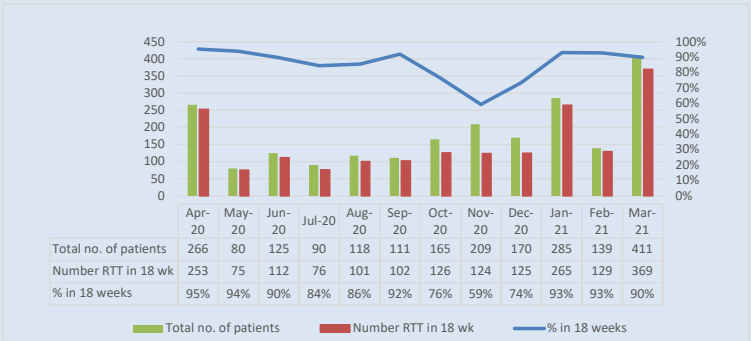
95%



13. Children and young people with SEND to have access to therapies within the timeframes (Physio, OT, speech & language)

a) Number and percentage of children and young people seen within 18 weeks by Integrated Community Paediatric Services

90%
Mar 2021

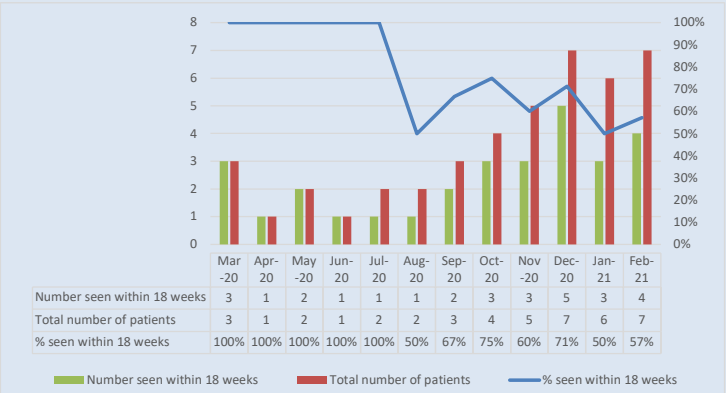


This data reflects all children seen within month from a new referral for initial assessment within the ICPS therapy teams (Clinical Psychology, OT, Physio, SCARC)

The ICPS therapy teams continue to be able to respond to the majority of initial assessments within 18 wks as expected. This data reflects all referral activity and not just children with SEND.

b) Number and percentage of children and young people with speech and language therapy seen within 18 weeks by Waveney

57%
Feb 2021



95%

95%

95%

ECCH are currently delivering EHCP provision in Waveney but the community caseload is experiencing a significant backlog expected to be approximately 65 in Waveney (1400 in total). Provider is prohibited by lockdown restrictions in delivering school based therapy but is increasing their digital offer. The digital platform has improved and more children are accessing therapy this way since the first lockdown. Where this is not clinically appropriate, face to face appointments are being requested by ECCH should schools be able to facilitate this.

Suffolk SEND Outcome and KPI measures -

April 2021

Current Performance

Baseline

Sep-19

Jan-20

May-20

Commentary

c) % of children receiving speech and language therapy, who started treatment within 12 weeks of initial assessment (Paediatric SLT Community clinics and mainstream schools). Ipswich East&West Suffolk

58.3%
Mar 2021

95%

95%

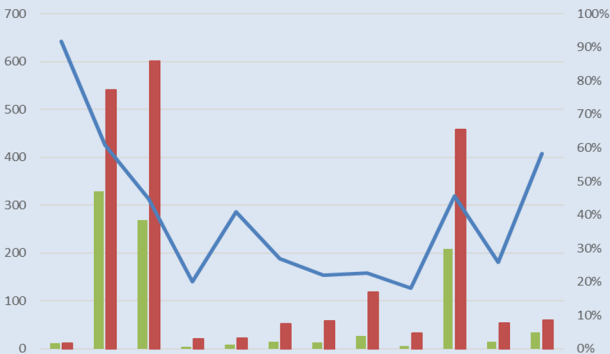
95%

Offering children therapy within 3 months of assessment (their 1stPoC), was the target once all the funding had been utilised and other aspects of the re-design was in place. Due to Covid this has restricted what we can offer (no face to face groups-so waiting lists and times have increased; early years staff unable to carry out f2f assessment/intervention; re design of early years intervention is on hold)

- We have 4 whole time equivalent vacancies due to mat leave and back fill and 1 staff member on reduced hours to manage health issues. We have been unable to find cover for any fixed term posts at all adding strain to the capacity available.
- We continue with virtual assessment and therapy; increasing face to face where this is essential, appropriate and a suitable space is available.

Virtual appointments take as much if not more time to organise, prepare for and execute due to all the information governance and practical elements to this

- We are unable to carry out any face to face group work and this was a large part of our work in seeing 4-5 children at any 1 time. We are unsure when this will be possible due to social distancing requirements and access to suitable space.
- This will have a significant impact on waiting times as all children have to be seen individually which increases the length of wait
- Schools were still closed to most children until 8thMarch, so a virtual offer has been offered but some parents are unable to take this up due to having IT issues, siblings at home, home schooling
- The service migrated from our old IT contract to WSFT IT in February, and this did present with challenges for some staff where sessions had to be cancelled due to the IT not working as it should.
- Training of school staff is on the increase as the service devised new PoC and ways of delivering training to several schools virtually

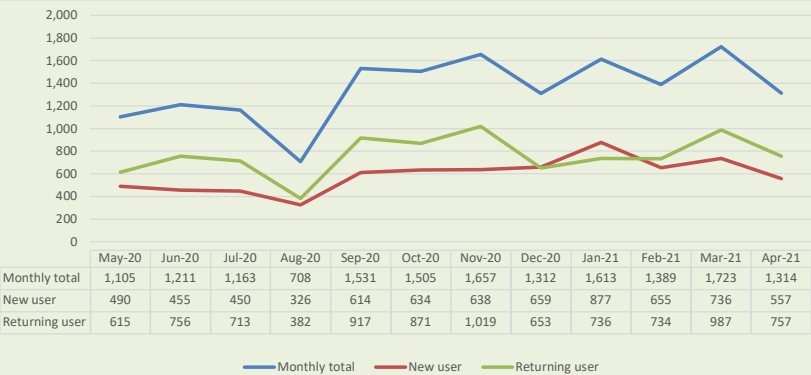


No. started treatment within 12 wk assess.	11	329	269	4	9	14	13	27	6	209	14	35
Total no. of patients	12	541	601	20	22	52	59	119	33	458	54	60
% started treatment within 12 wk assess.	91.7%	60.8%	44.8%	20.0%	40.9%	26.9%	22.0%	22.7%	18.2%	45.6%	25.9%	58.3%

No. started treatment within 12 wk assess. Total no. of patients % started treatment within 12 wk assess.

14. Service users are aware of and use the local offer website

Monthly usage statistics of the local offer website



	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21
Monthly total	1,105	1,211	1,163	708	1,531	1,505	1,657	1,312	1,613	1,389	1,723	1,314
New user	490	455	450	326	614	634	638	659	877	655	736	557
Returning user	615	756	713	382	917	871	1,019	653	736	734	987	757

Monthly total New user Returning user

Have you heard of the 0-25 SEND Local Offer Website ? (SPCN 2019 survey)



41.6% 2018

41.6% of respondents had heard of the Local Offer website

1314
April
2021

813 hits in
December 2018

Maintain
1,000 hits
per month

Maintain
1,000 hits
per month

Maintain
1,000 hits
per month

Use of the Local Offer website has remained high in this period with a mix of new and returning users

Social media engagement continues to be high with a combined reach of 45,000 across our channels.

The animation video about the local offer has been published and shared in parent/carer newsletter

Local Offer presentations have been delivered to SENCOs and to the Staff Nurse Development Programme (0-19) in February, reaching around 100 staff.