

SUFFOLK SEND PROGRAMME BOARD

SUBJECT:	SEND Health Performance Dashboard
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PURPOSE:	Progress Report

SUMMARY OF MAIN POINTS:

- Background

The current health Key Performance Indicators reported at SEND Programme Board are limited in terms of being able to tell us

- what we are doing and how well are we doing it
- whether our health services for young people who have or may have SEND due to a health condition or issue are accessible
- are we making a difference?
- measuring if we are meeting our statutory duties for health in line with the SEND Code of Practice

- Work and progress so far

CCG Commissioners, Quality Leads and Designated Clinical Officers across Suffolk East, West and Waveney have met as a working group to agree a data dashboard for health as part of the wider KPI dashboard.

The measurable health parameters within the dashboard are based upon the SEND Code of Practice (2014), the national Mental Health Data Set (MHDS) and Transforming Care.

Some of this data is already recorded within CCGs and providers and is obtainable, some is still aspirational. For example, measure 3.0, the number of people aged 13/14 with SEND where health is actively contributing to the transitional pathway. We are unable to measure this locally at present and plan to discuss with NHSI and explore practice in other areas.

Measure 7.0, access to emotional wellbeing and mental health services – our current measure is national referral to treatment times; however, this does not reflect the children, young people's and families experience.

Further work is taking place in Norfolk and Waveney to refine definitions and produce more meaningful data which reflects the young person's experience of support which will inform our dashboard. We also have agreement that health

across East & West Suffolk and Waveney with produce the same health data which has not been the case until this piece of work took place.

With some measures, (8.1 ADHD and 8.2 ASD) we are using data already reported in a different way, in order to understand how long CFYP are waiting to receive a service. This is in the context of two services where we know that we have a backlog of referrals for assessment.

There is some qualitative performance information about services included in the dashboard: complaints, Serious Incidents (4.0) The numbers of these are such that there could be drilled down reporting to identify themes for practice, learning and feedback to the Board.

Measure 10.0, Tier 4 admissions and Care Education & Treatment Reviews (CETRs) data will give the board assurance that independent review of care educational and treatment needs for our children and young people with a diagnosis of learning disability and/or autism and is taking place where they are admitted to a Tier 4 setting.

Review of this data will also feed into the CCG and NHS England led oversight of Tier 4 admissions where health, social care and education are represented and working together.

The inclusion of this data and analysis also reflects the thematic analysis work identified within Priority 4 to inform learning when SEND care issues are identified, being led by Designated Clinical Officers.

4.2 Establish an annual thematic analysis of Learning Disability Mortality (death) Review (LeDer) / Serious Case Review (SCR) / Care, Education and Treatment Reviews (CETR) / Serious Incidents) as part of the SEND quality improvement programme

Over the last month, a CCG Business Support technician has been building the dashboard. This has involved creating data flow reporting relationships and interrogating newly created data sets within the CCG, with health providers and in Suffolk County Council

The current draft can be seen here:



Copy of SEND
Dashboard V1KS.xlsx

- Challenges to this work

The data available from our NHS electronic patient record systems is unable to identify specifically where a young person has identified Special Educational Needs or Disability or an EHCP, and the systems are not currently capable of this. There is an underpinning principle within the dashboard - due to the nature of the service

being accessed, there is an assumption that the identified health issue is impacting upon the child or young person's educational needs.

Health advice requests and returns are being recorded by means of an electronic audit trail, namely email inbox and outbox. This is therefore open to error and due to the high number of requests for advice from services, adds workload. We are exploring with the Head of SEND services whether health advice returns could be recorded and reported by their electronic management system.

Section 23 notifications are reliant upon being identified and shared by health clinicians and are also recorded manually. We are aware that there are different forms in use. We are analysing this data further with the Head of Early Years services to consider if there are any information and training issues for Health staff in making these notifications.

- Next steps

We have further work to do with NSFT CFYP Care Group to set up data flow for Routine Outcome Measures from their electronic patient record to demonstrate impact for children and young people on receiving treatment.

NSFT CFYP Care Group are looking to review the way they report on ADHD waiting times which may enrich the dashboard and be possible to extend to ASD waiting times (which sits within the LD Care group).

We will be meeting with ICPS to review the access to therapies referral to treatment measure (9.0).

Work will be progressing with our Waveney partners to set up data flow.

Regular progress meetings are scheduled between Data Technician, DCO and ADoN to review progress and data flow.

A go live date is planned for September 1st 2021; however, we would like to provide a further update at July Board as to exactly what parameters will be ready to report on for September and following further consultation with ICPS and NSFT.

RECOMMENDATIONS

That Programme Board

1. Note the progress and receive further update
2. Approve proposals for the health data KPI dashboard

FINANCIAL IMPLICATIONS

1. We are currently using internal and temporary CCG resource to "build" the dashboard. We anticipate long term that this could be maintained by our SEND administrator,

however this post is a fixed term and financial implications will need further consideration and scoping.