

Suffolk SEND Outcome and KPI measures -	December	2021	Current Performance	Baseline	Sep-19	Jan-20	May-20	Commentary	
1. Parents, children and young people to get the right support at the right time and feel that they are listened to and in control									
69 % of children/young people that have an EHCP, believe they were either well or very well placed at the centre of the process. (2019)					Jna-22 Further work will be undertaken with SPCF, SENDIASS AND YPN as part of the KPI Review				
					69% (2019)	63% (2018)	n/a	75%	n/a
2. Suffolk pupils with an EHCP or on SEND support reach their expected standards at age 11 in English, reading and mathematics (to include, LAC and care leavers)									
Key Stage 2 Results					18% (2019)	16% (2018)	n/a	21%	n/a
Expected Standard in Reading, Writing and Maths									
Year	SEN	Gap	Non-SEN	Ntl Gap	LA-Ntl Gap				
2017	15	50	65	53	-3				
2018	16	52	68	53	-1				
2019	18	52	70	53	-1				
3. Suffolk pupils with an EHCP or on SEND Support make expected progress at age 16 (to include, LAC and care leavers)									
Progress 8 Score					-0.47 (2019)	-0.43 (2018)	n/a		n/a
Year	SEN	Gap	Non-SEN	Ntl Gap	LA-Ntl Gap				
2017	-0.44	0.48	0.04	0.66	-0.18				
2018	-0.43	0.58	0.15	0.69	-0.11				
2019	-0.47	0.52	0.05	0.70	-0.18				
4. Education health and care needs assessments are completed within statutory timescales.									
EHCP timeliness data – proportion of EHCP issued within 20 weeks (exc. exceptions)					40% Dec 2021	41 % average for the first quarter of 2019/20	50%	65%	70%
EHCP's Issued									
(By Fin Year quarter and latest month)									

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		2020/21	2021/22						
		Q4	Q1	Q2	Q3	Dec-21			
Total issued		#REF!	#REF!	#REF!	#REF!	35			
Total issued within 20 weeks		#REF!	#REF!	#REF!	#REF!	14			
% issued within 20 weeks		0%	0%	0%	0%	40%			

5. Assessment advice and EHC plans provide clear information regarding the needs of C&YP, the specific provision they require to meet those needs and outcomes are person-centred and specific to support progress

Type of Document	Internal score March 2020 (baseline)	Cycle 1 score (Sept-Nov 20)	Cycle 2 score (Mar-May 21)	Cycle 3 score (June-Aug 21)
New EHCP	16.4	17.8	18.7	18.8
Amended EHCP	n/a	17.4	18	18.7
Annual Review	n/a	12.6	13.6	12.6
Parent/CYP	13	15	17	13
Educational Setting	13	16	15	13
Specialist Teacher	n/a	n/a	14	11
Medical	7	12	16	14
Mental Health	7	9	13	13
SALT	12	18	18	18
Occupational Therapy	13	15	19	17
Physiotherapy	13	17	n/a	19
Educational Psychology	17	19	19	19
Social Care	11	11	13	17
Internal average advice score	11.8	15.3	16.8	15.5
Enhance average excluding 'absent' social care and medical scores	10.5	13.8	12.5	14.2
Internal New Plan score	16.4	17.8	18.7	18.8

	Feb 21 Cycle	Mar 20 Cycle
Plans Avg. Score	17.80	16.40
Advice Avg. Score	15.25	12.10

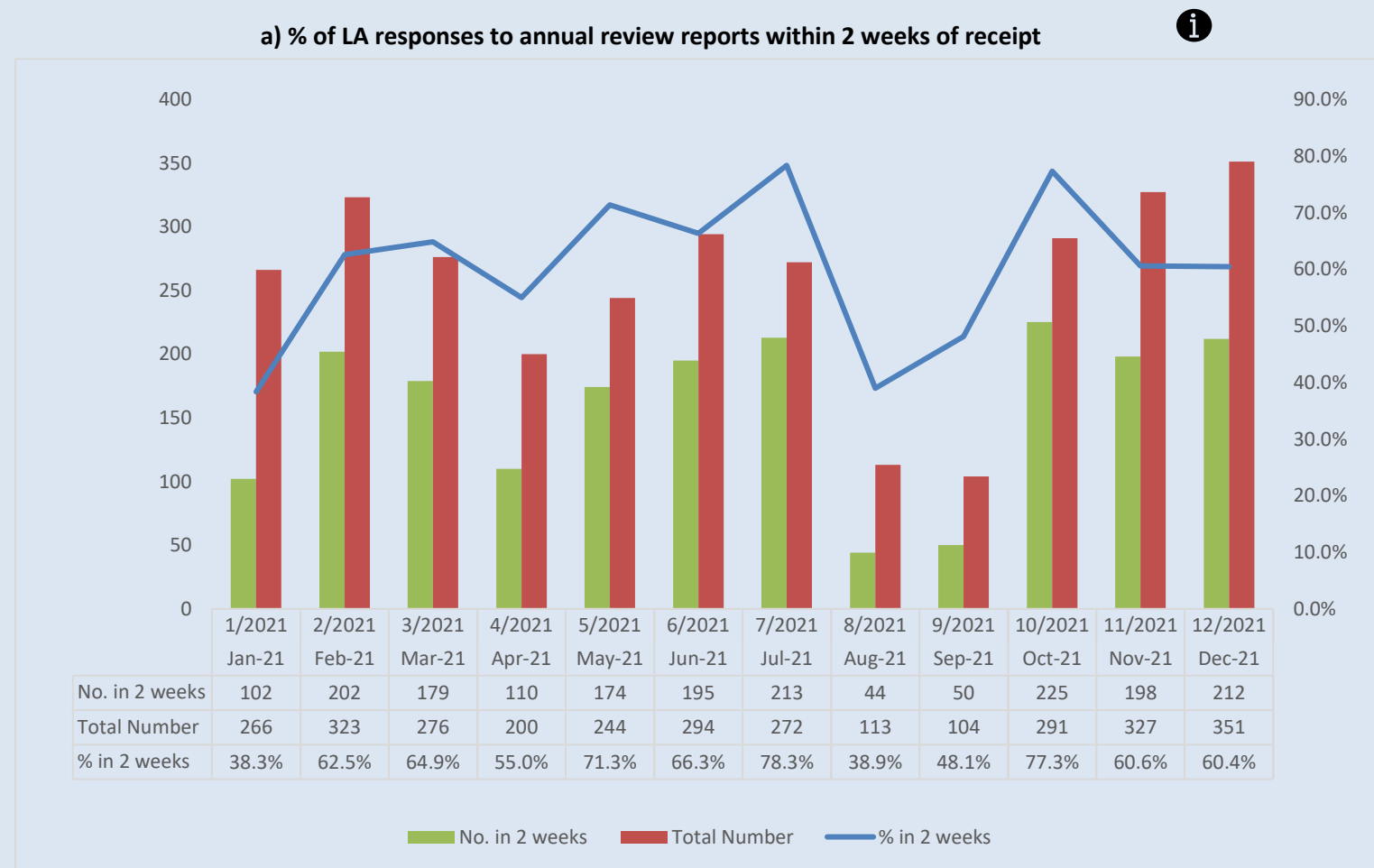
Jan-22 The internal audits continue to show an improvement. A full year cycle has now been completed, showing an overall improvement in all areas. Most significant improvement is within the SALT advice. With Occupational Therapy and Physiotherapy showing a marked improvement too. A full report will be provided to Programme Board in January 2022. Year 2 of the QA Programme will begin March 2022. A number of changes have been proposed to the multiagency QA Board, following feedback from practitioners involved in auditing. Suggestions include more collaborative auditing between managers and practitioners, monthly QA of new EHCPs only and improved mechanisms for feedback.

6. Children and Young People with an EHC plan make good progress in achieving their outcomes.

This needs a new reporting process from the Capita System. The annual review report has been amended to capture progress towards outcomes as data as well as narrative so data can be reported on. The Capita SEND professional portal is now being tested to accommodate electronic annual reviews and will be implemented at scale from September 2021

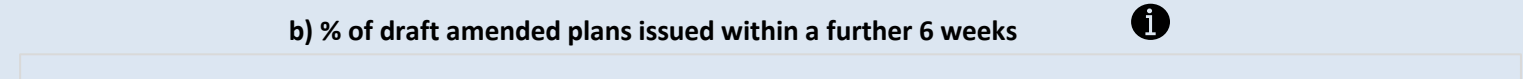
Jan-22 The EHC plan annual review documentation has the appropriate questions to measure progress against outcomes under the four areas of need and the short-term targets set, the management information system to record and report is under development for implementation at scale from September 2021

7. Annual reviews are well managed and impactful



60.4%	17.4%	Dec
Dec 2021	2018	
50%	70%	90%

Jan-22 Additional resource has been invested to focus on the phased transfer annual reviews. A improvement will be seen in the coming months of the timeliness as the investment in additional staff being, trained and operational will have impact.



22.7%	44.0%	Dec
Nov 2021	2018	
50%	60%	70%

Suffolk SEND Outcome and KPI measures -

December 2021

Current Performance

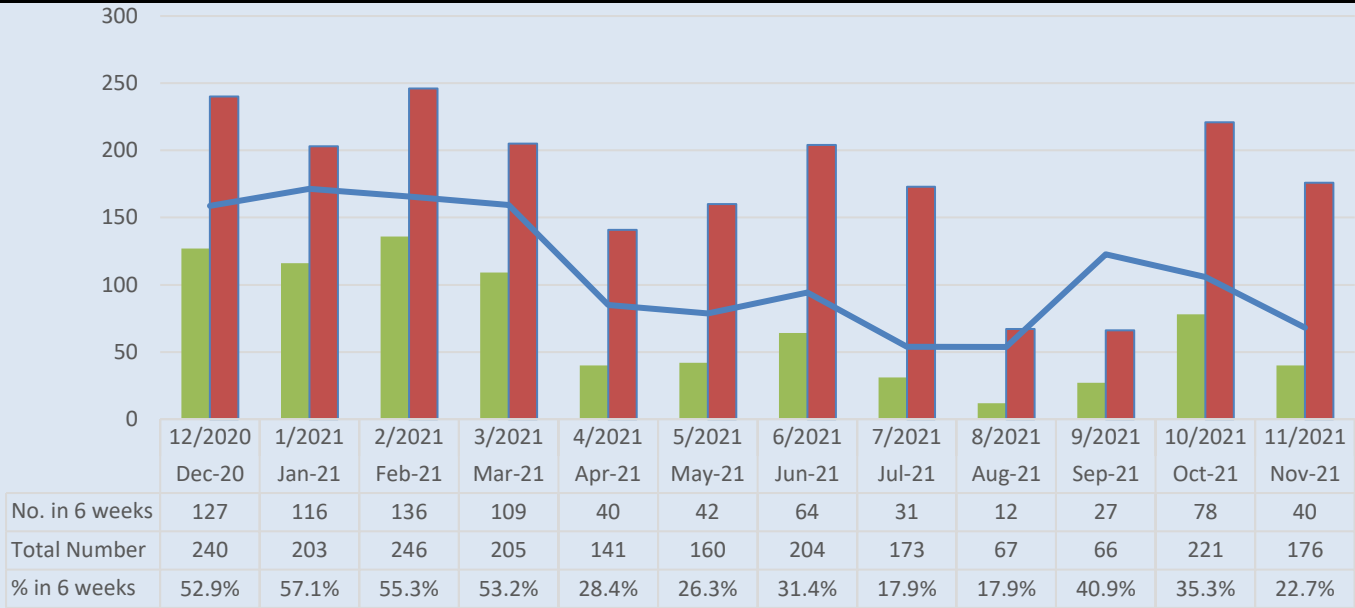
Baseline

Sep-19

Jan-20

May-20

Commentary



8. Children and young people with SEND are rarely excluded from school

SEN Exclusions



Annual Suspensions	2021-22 (end December)		2020-21	
	No.	%	No.	%
Suspensions (all pupils)	1,663	1.8	3,248	3.5
- Primary School	300	0.5	726	1.3
- Secondary School	1,354	3.5	2,510	6.6
- Special School	9	0.7	12	1.0
Suspensions (pupils with an EHCP)	169	5.1	408	15.0
- Primary School	42	3.5	180	14.9
- Secondary School	118	12.8	217	23.5
- Special School	9	0.7	11	0.9
Suspensions (pupils with SEN Support)	626	5.7	1,161	11.9
- Primary School	165	2.5	360	5.4
- Secondary School	461	10.4	801	18.1
Permanent exclusions	No.	%	No.	%
Permanent exclusions (all pupils)	21	0.02	67	0.07
- Primary School	5	0.01	10	0.02
- Secondary School	16	0.04	57	0.15
Permanent exclusions (pupils with an EHCP)	1	0.03	9	0.33
- Primary School	1	0.08	3	0.25
- Secondary School	0	0.00	6	0.65
Permanent exclusions (pupils with SEN Support)	3	0.03	15	0.15
- Primary School	2	0.03	4	0.06
- Secondary School	1	0.02	11	0.25

Permanent exclusion: Trend over time

Jan-22 Suspensions (previously referred to a fixed term exclusions) continue to decline across all categories of pupils.

School level data is reviewed and targeted work undertaken to support and challenge schools around the use of suspension. This has also included challenge to the Regional School Commissioners team about the use of suspension data as part of their annual conversation with MATs. LA officers have held meetings with MATs where exclusion rates are a concern. We continue to challenge and support schools to consider alternative solutions and as a consequence the number of permanent exclusions begun but not concluded has increased. Furthermore, we have communicated our graduated response and redesign of the Specialist Education Services to all secondary schools attending the IYFAP setting an expectation of seeking earlier support from September.

Jan-22 Permanent exclusions across all groups of pupils have fallen. While it is positive to see a reduction compared with 19/20 it is difficult to assess what this data means because of the very unusual circumstances of the pandemic. Exclusions due to persistent disruptive behaviour continue to occur, this is an area of priority focus to address. It is positive to see the reduction in PEx for children with EHCPs and substantial reduction for those on SEN support.

School level data is discussed and shared with the Regional Schools Commissioners team and targeted work by LA officers is undertaken to consider how schools can be supported and challenged to reduce rates of exclusion for this group of young people. Currently sharing with Stakeholders in the school community about how to address the impact. We continue to challenge and support schools to consider alternative solutions and as a consequence the number of permanent exclusions begun but not concluded nhas increased. Furthermore, we have communicated our graduated response and redesign of the Specialist Education Services to all secondary schools attending the IYFAP setting an expectation of seeking earlier support from September.

Suffolk SEND Outcome and KPI measures -

December

2021

Current
Performance

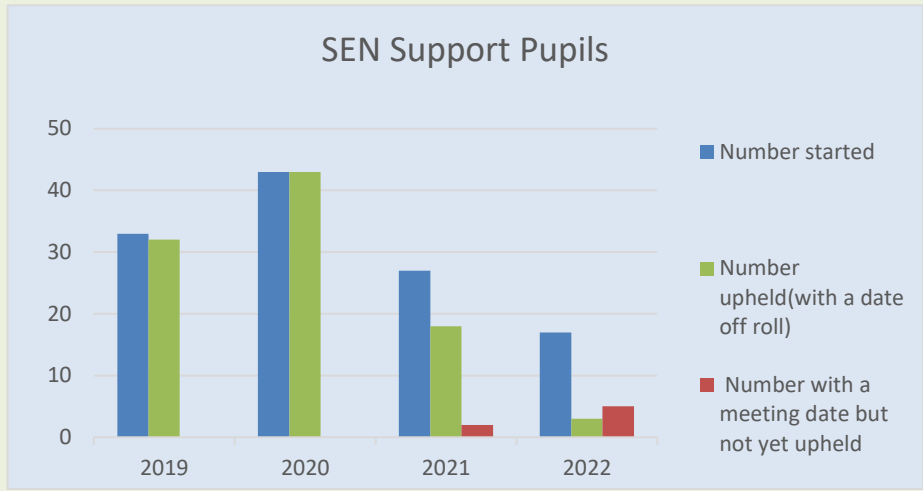
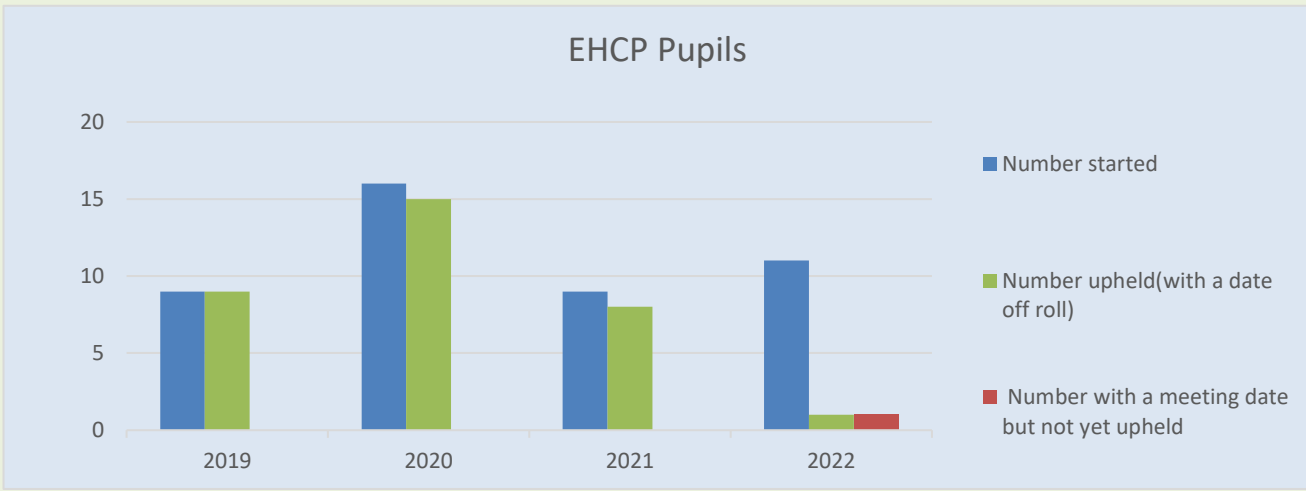
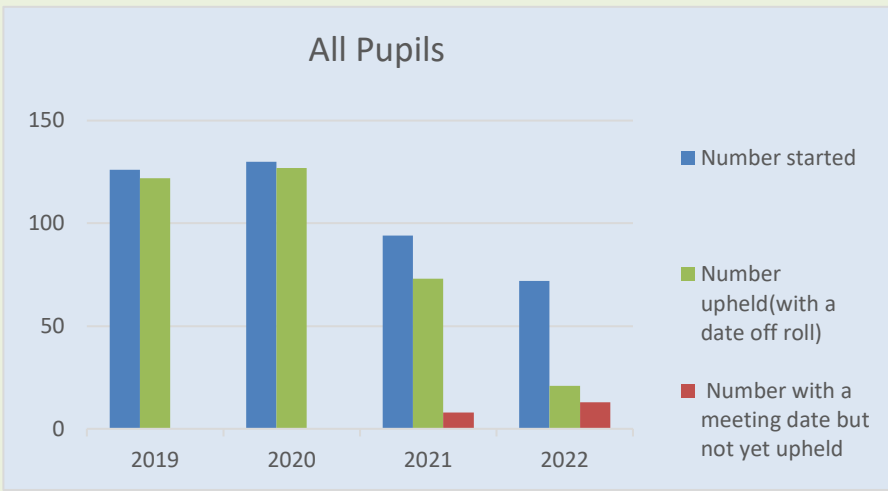
Baseline

Sep-19

Jan-20

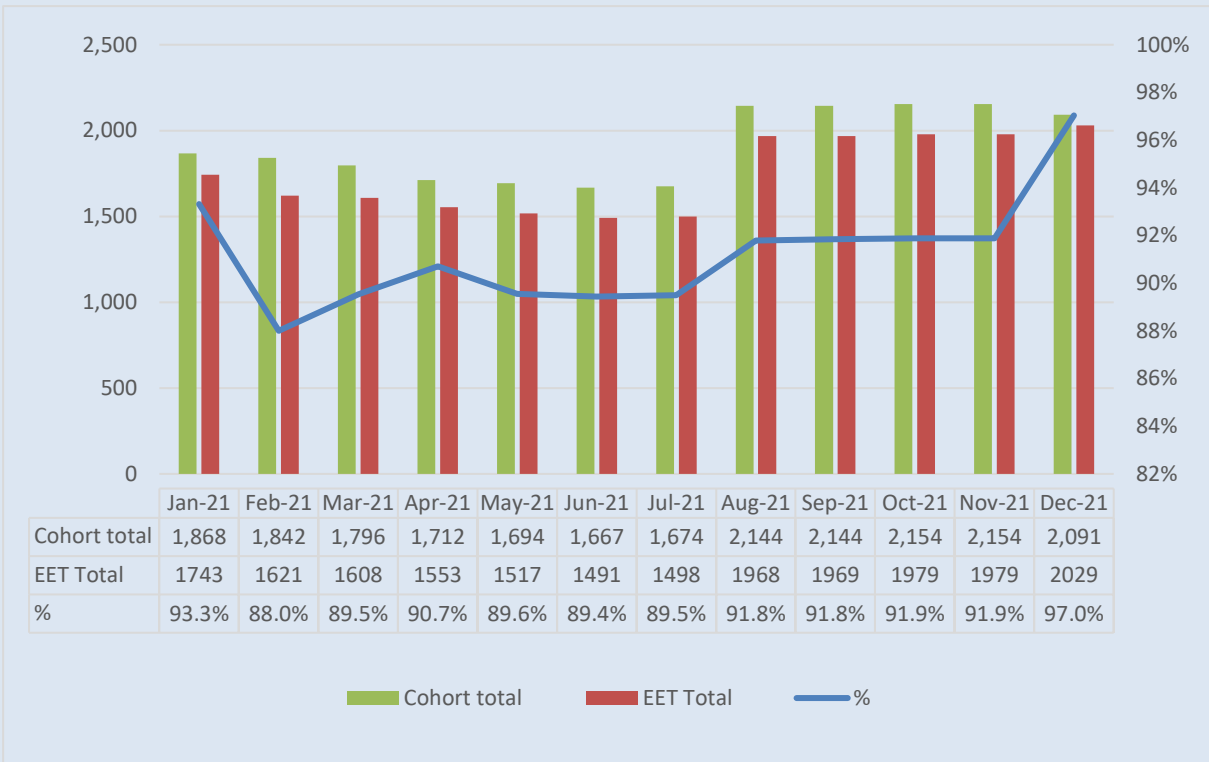
May-20

Commentary



9. All young people aged 16 – 25 with an EHC plan are in education, employment or training

Percentage of young people 16-25 years old that are EET



97%
Dec
2021

80.1%
Dec
2018

90%

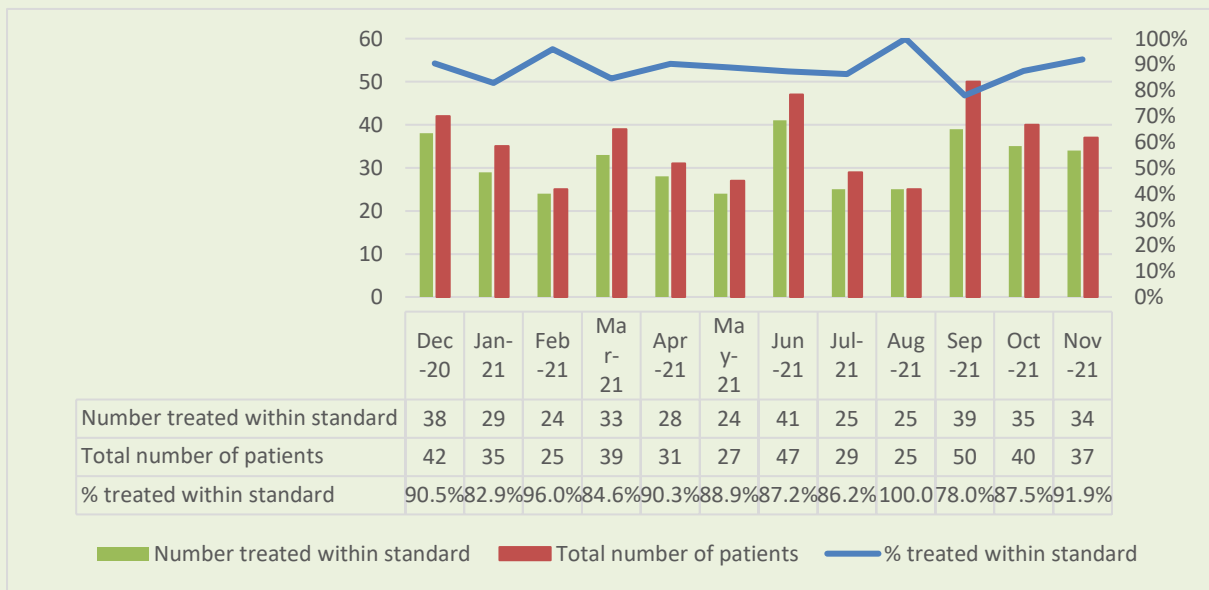
90%

90%

Programme Manger note: The approach used to calculate this data will be subject to a review as part of the refresh of the Outcomes Framework

10. Children & young people access Emotional Wellbeing and Mental Health support

a) Under 18 Referrals treated within standard (15 weeks) Ipswich E&W Suffolk



91.9%
Nov 2021

95%

95%

95%

Jan-22 10 Agency staff have nw been recruited to support the EWH. A detailed plan is in place to address ongoing needs and support. A clinical nurse specialist has now started and is supporting the clinical team, prioritising the ADHD referrals. There are 300 cases in the EWH that have been identified for ADHD, while we know only a small percentage of these meets ADHD service criteria, there referrals are waiting triaging to enable them to move to the ADHD team. An additional resource band 4 and band 6 are currently reviewing the EWH referrals and wfmurther work led by the Clinical Nurse Lead in the EWH will be reviewing how referrals are screended and what information is sent with the referral to improve the pathway and anable all ADHD referrals that meet the criteria are sent to the ADHD. VCS offers are available and wil soon jon the exisiting hub staff supporting triagging and signposting. The option of a parent helpline is currently beinf explored with Barnadoes. CFYP external webpage is now under development with guidance that relates to self help and parental support.

b) 18 and over referrals treated within standard (Ipswich E&W Suffolk)



91.9%
Nov 2021

95%

95%

95%

Jan-22 The Wellbeing service are currently supporting Youth Services to review currently waiting lists and action referrals to themselves as appropriate. NSFT continue to work with VCSE colleagues in MIND and Turning Point. The Community Trust are also currently supporting NSFT to offer wellbeing sessions and this

Suffolk SEND Outcome and KPI measures -

December 2021

Current
Performance

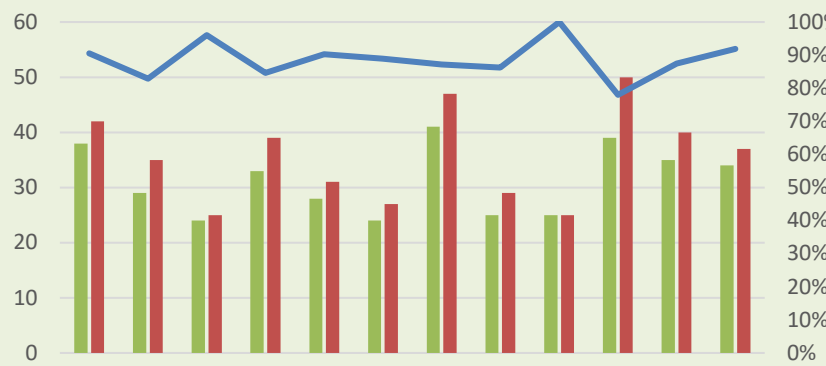
Baseline

Sep-19

Jan-20

May-20

Commentary

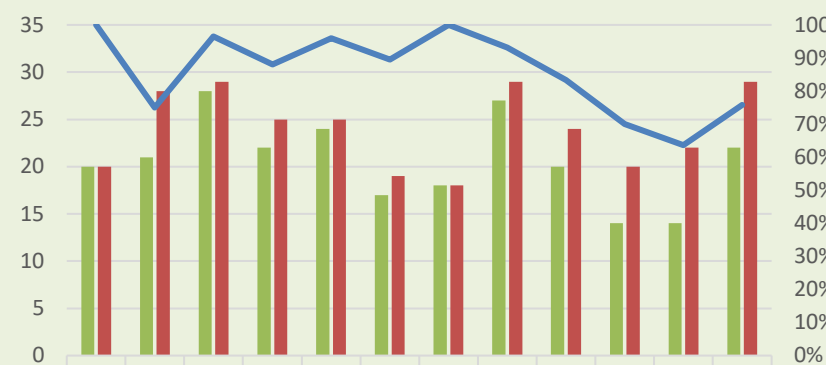


Number treated within standard	38	29	24	33	28	24	41	25	25	39	35	34
Total number of patients	42	35	25	39	31	27	47	29	25	50	40	37
% treated within standard	90.5%	82.9%	96.0%	84.6%	90.3%	88.9%	87.2%	86.2%	100.0%	78.0%	87.5%	91.9%

Number treated within standard Total number of patients % treated within standard

Turning Point. The Community Trust are also currently supporting NSF-I to offer wellbeing sessions and this will commence in the Spring of 2022.

c) Under 18 Referrals treated within standard (12 weeks) - Waveney



No. treated within 12 weeks	20	21	28	22	24	17	18	27	20	14	14	22
Total number of patients	20	28	29	25	25	19	18	29	24	20	22	29
% seen within 12 weeks	100%	75.0%	96.6%	88.0%	96.0%	89.5%	100%	93.1%	83.3%	70.0%	63.6%	75.9%

No. treated within 12 weeks Total number of patients % seen within 12 weeks

75.9% Oct 2021

95%

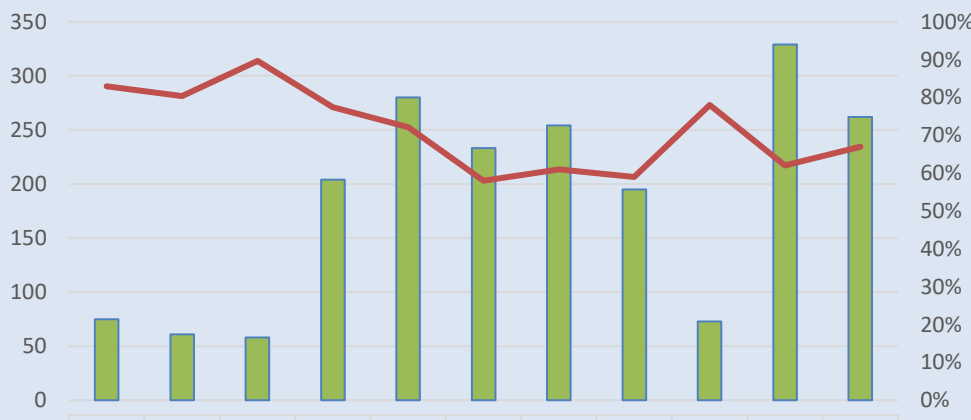
95%

95%

No update Jan-22

11. Emotional wellbeing and mental health services to have a positive impact for children and young people with SEND

The FFT data for childrens and young people services (NSFT)



Total Responses	75	61	58	204	280	233	254	195	73	329	262
% Positive	83%	80%	90%	77%	72%	58%	61%	59%	78%	62%	67%

Total Responses % Positive

67% in Oct 2021

Jan-22 - Friends and Family Test.

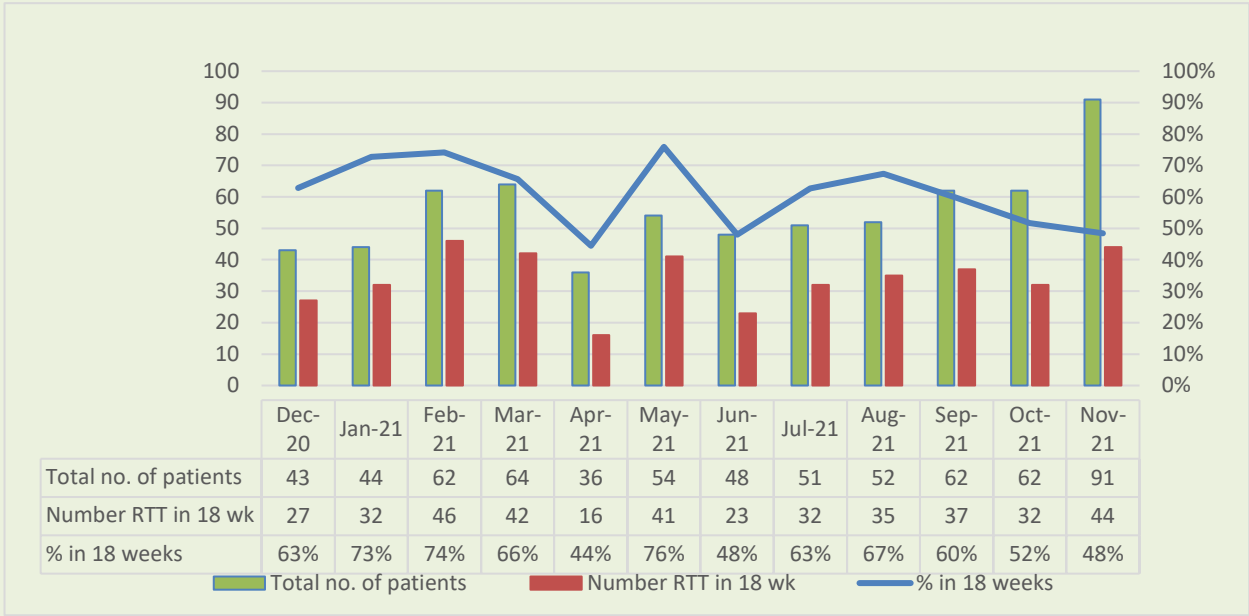
CFYP recognised that responses to FFT questionnaires was very low. A re-design of FFT questions was proposed and taken to two Young peoples participation groups.:

The first group met to discuss what questions yp would like to see in the FFT. The second group then met and compared these questions with the questions which were used in the EWH and against the QNCC standards. The new Suffolk CFYP bespoke questions are now being sent out since mid April. Information from these surveys are sent regularly to Teams for discussions and actions.

12. Children and young people with SEND have access to ASD & ADHD services within expected timeframes

a) Number and percentage of children and young people seen within 18 weeks by Integrated Community Paediatric Services. - Paediatric Lead (Ipswich E&W Suffolk)

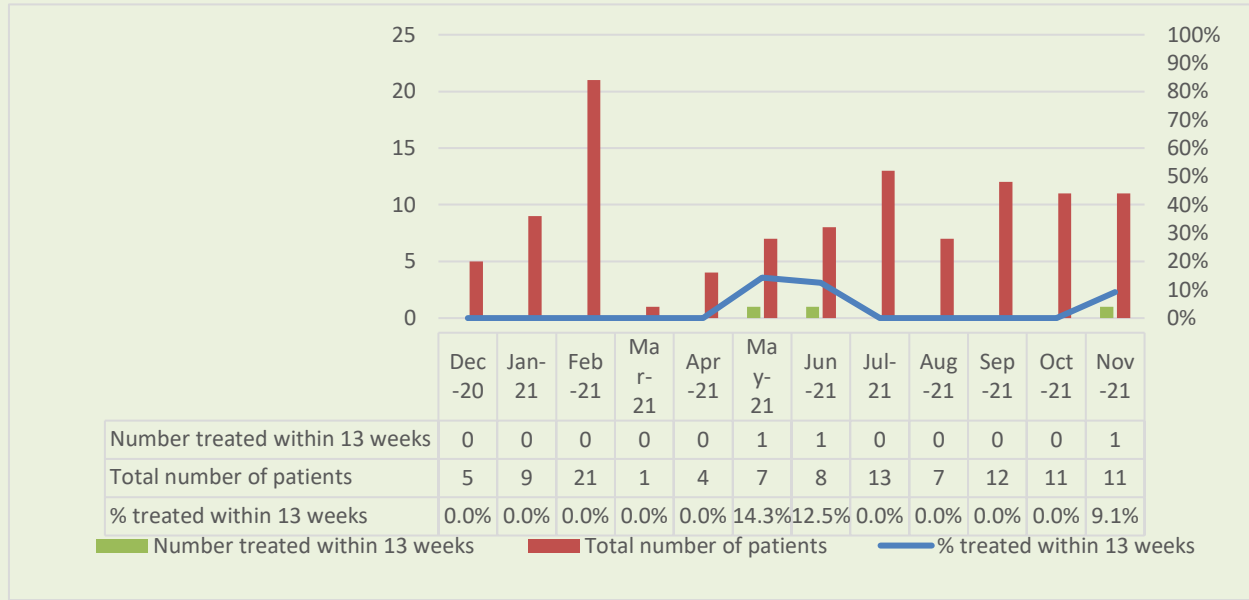
48%
Nov 2021



Jan-22 12a relates to the NHS waiting standard for first appointment from initial referral to the community paediatric medical team. This chart is for all referrals to the Paediatric East & West Team and not just those on the ASD assessment pathway. A Locum Consultant Community Paediatrician is in post (to cover a core vacancy) and is being targeted at school age ASD referrals with the aim of reducing the backlog/long waits. Another part time Paediatrician has retired in December meaning that his caseload has been shared with exisiting team (east) - a Locum has just started to cover this role for new referrals. High number of referrals for ASD still being made but also a reasonable number being rejected as not appropriate or poor quality. Paediatricians needing to prioritise complex case load management and increased volume of children in care assessments received in Decemember/Jan.

b) Number and percentage of children and young people with suspected Autism receiving an assessment that are seen within 13 weeks of referral (Ipswich E&W Suffolk)

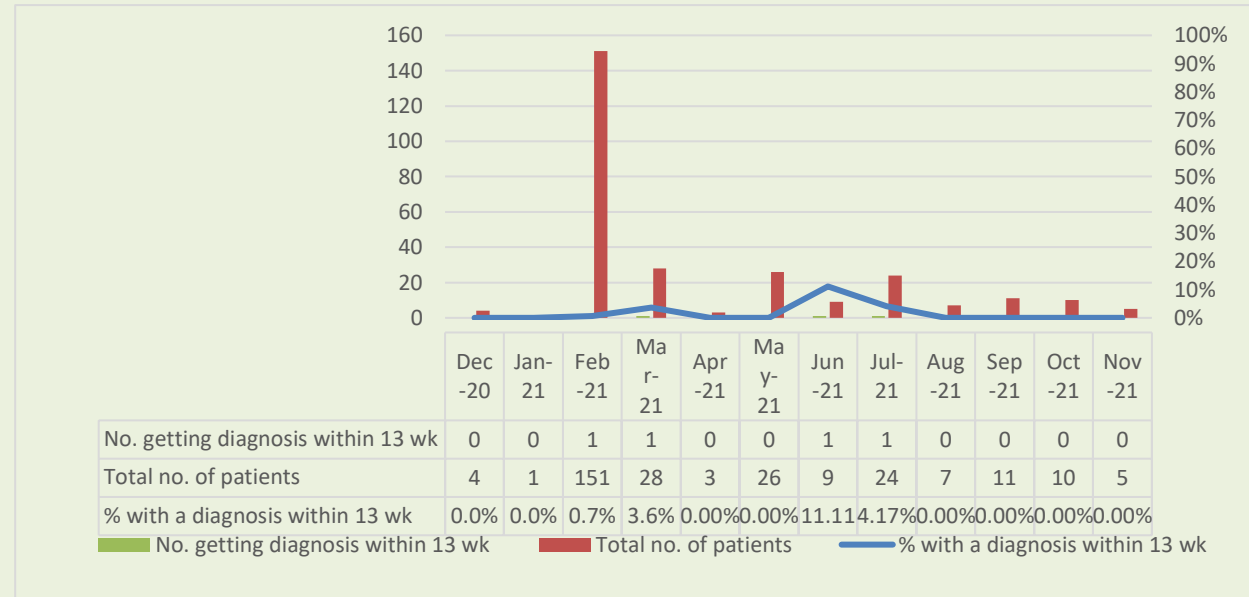
9.1%
Nov 2021



ASD (NSFT)
Jan-22 There continues to be longer waits within the assessment pathway for ASD due to service restrictions for some assessments, and access, caused by the pandemic. New system in place. Currently running three 'clinics' a wee and able to conclude (ie. ASD/Non ASD) two out of the three families in the same week. This new system has enabled the team to catch up on many cases from earlier in the year also. It is hoped that the team will reach its KPIs by the end of the summer.

c) Number and percentage of children and young people receiving a ADHD diagnosis within 13 weeks of referral (Ipswich E&W Suffolk)

0.0%
Oct 2021



ADHD
Jan-22 The ADHD Service have experienced a peak in referrals with 35 received in Dec compared to 27 in Nov and 22 in October. This is impacting on the ability of the team to manage the current caseload an undertake new assessments. The recruitment to the additional temporary funding continues to be challenging with requests for agency staff and advertising both within NSFT and on NHS jobs not fruitful. Helios has been commissioned to undertake ADHD assessments commencing in January to support the current cases waiting in the EWH. The team continue to provide additional clinics at weekends and evenings to ensure medication reviews are undertaken.

The ADHD team have been working with the EWH to ensure the ADHD criteria is clearer and inline with NICE guidance and reduce the number of referrals from the EWH that are not accompanied with the right supporting information to be able to ascertain if it is suitable for the ADHD service. It is anticipated this will reduce the number of cases referred to the ADHD Service that do not meet the criteria, that have required the team to undertake a full assessment, which will increase the capacity of the team to focus on referrals that are true ADHD. A member of the team is being supported to undertake their Non-Medical Prescribing (NMP) course in 2022 and a newly qualified NMP in the service has commenced NMP practice. The launch of the Neuro Developmental Pathway is due to launch in January 2022, how this will impact on the ADHD team is not yet known.

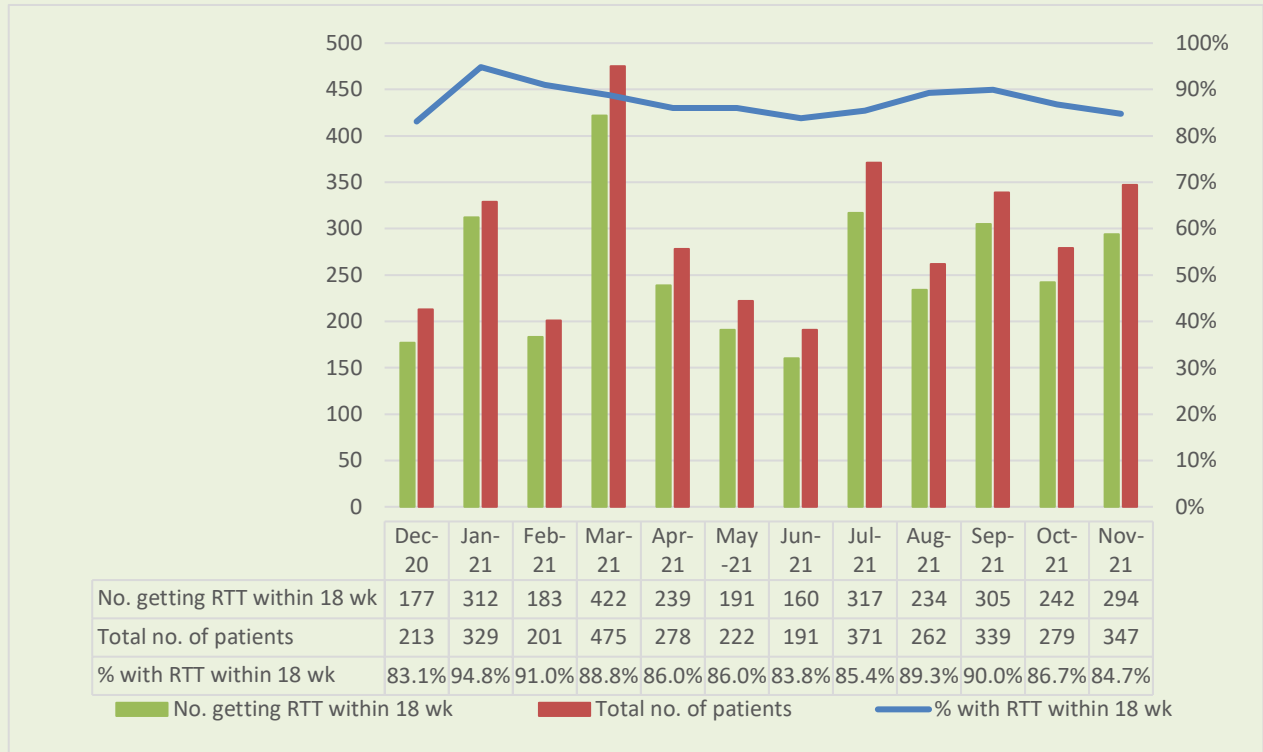
d) Number and percentage of children and young people receiving treatment within 18 weeks of referral Paediatric Consultant led and non Paediatric Consultant led (Ipswich E & W Suffolk)

84.7%
Nov 2021

95%

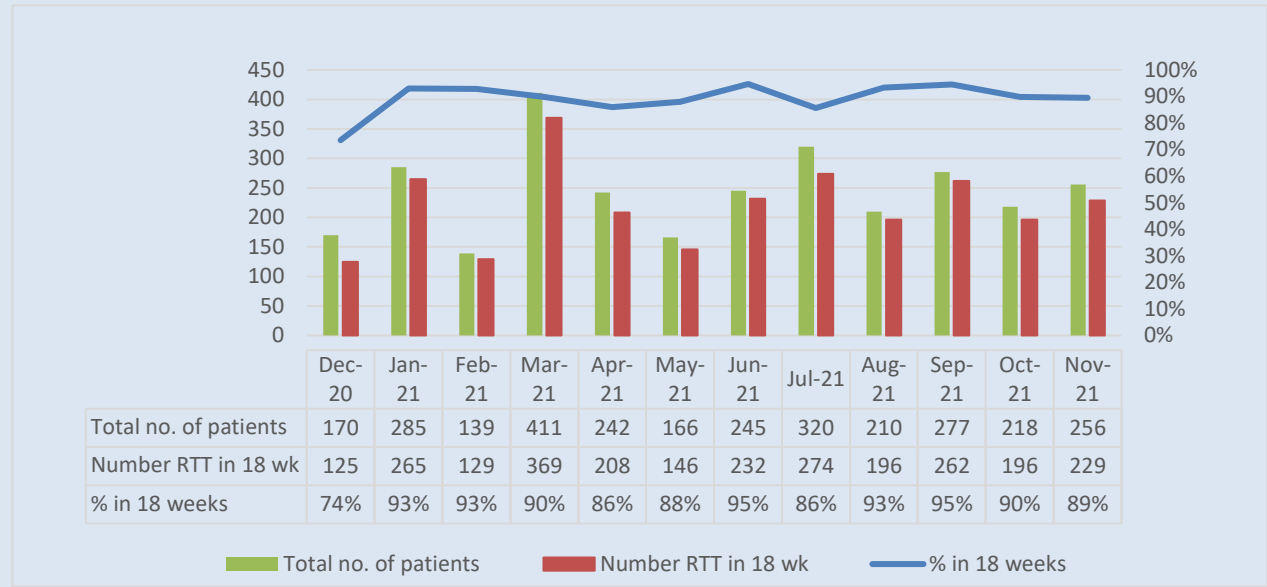
95%

95%



13. Children and young people with SEND to have access to therapies within the timeframes (Physio, OT, speech & language)

a) Number and percentage of children and young people seen within 18 weeks by Integrated Community Paediatric Services

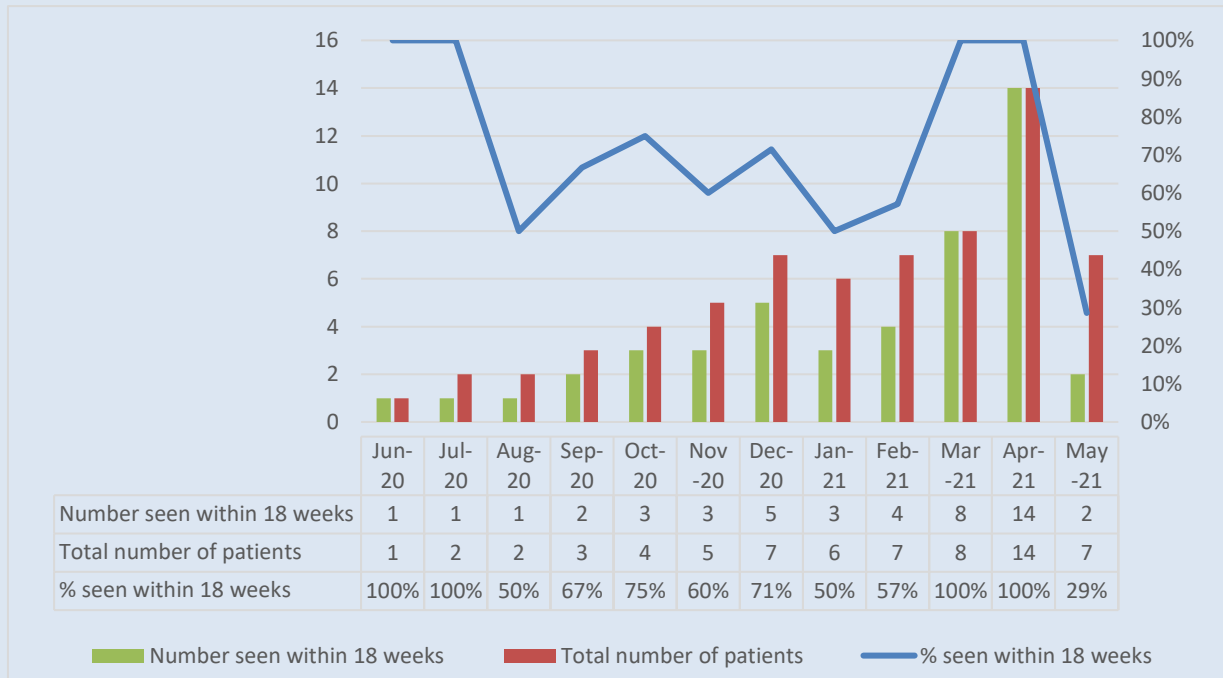


89%
Nov 2021

Jan-22 This data reflects all children seen within month from a new referral for initial assessment within the ICPS therapy teams (Clinical Psychology, OT, Physio, SCARC)

The ICPS therapy teams continue to be able to respond to the majority of initial assessments within 18 wks as expected. This data reflects all referral activity and not just children with SEND. There is increasing complexity being managed within therapy caseloads with more support needed for children with physical disability who have been impacted on by pandemic restrictions elsewhere in system (orthopaedic surgery etc)

b) Number and percentage of children and young people with speech and language therapy seen within 18 weeks by Waveney



29%
May 2021

95%

95%

95%

No update Jan-22 ECCH are currently delivering EHCP provision in Waveney but the community caseload is experiencing a significant backlog expected to be approximately 65 in Waveney (1400 in total). Provider is prohibited by lockdown restrictions in delivering school based therapy but is increasing their digital offer. The digital platform has improved and more children are accessing therapy this way since the first lockdown. Where this is not clinically appropriate, face to face appointments are being requested by ECCH should schools be able to facilitate this.

Suffolk SEND Outcome and KPI measures -

December 2021

Current Performance

Baseline

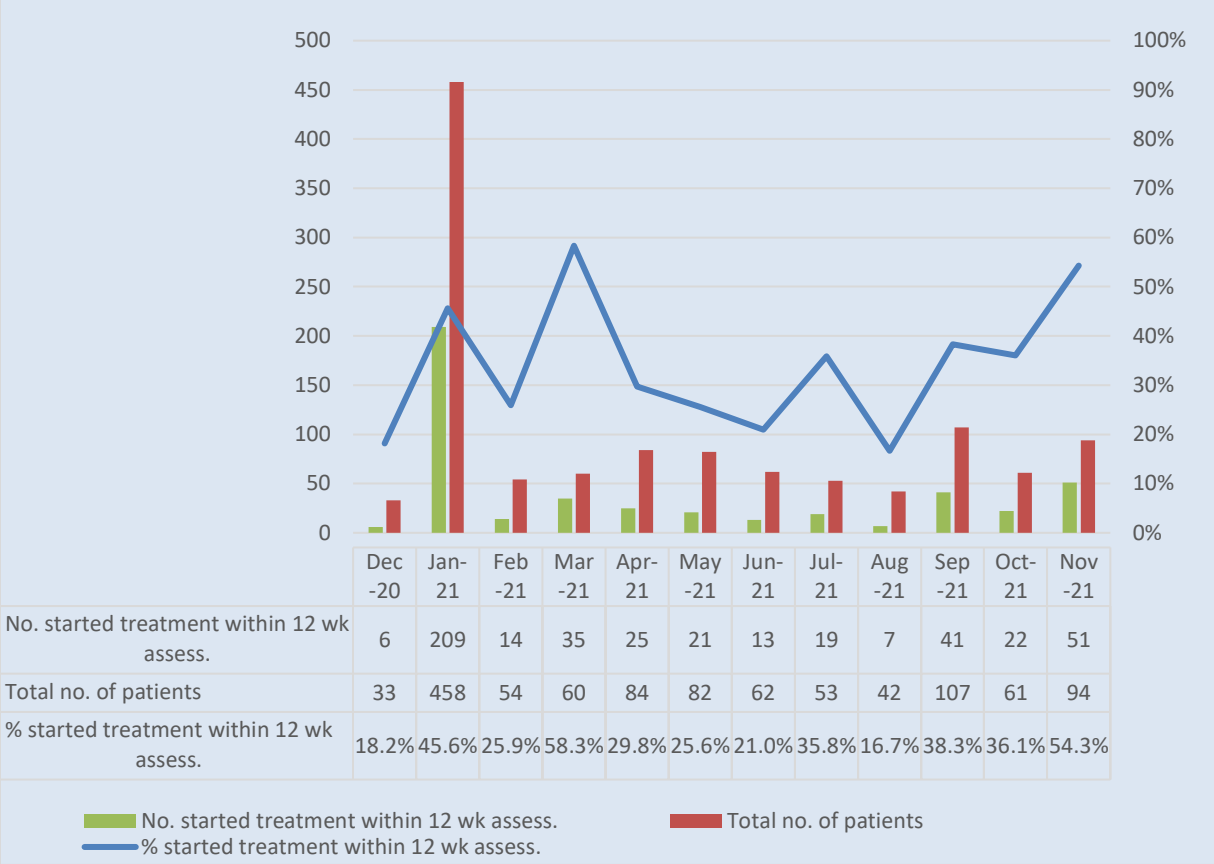
Sep-19

Jan-20

May-20

Commentary

c) % of children receiving speech and language therapy, who started treatment within 12 weeks of initial assessment (Paediatric SLT Community clinics and mainstream schools). Ipswich East&West Suffolk



54.3%
Nov 2021

95%

95%

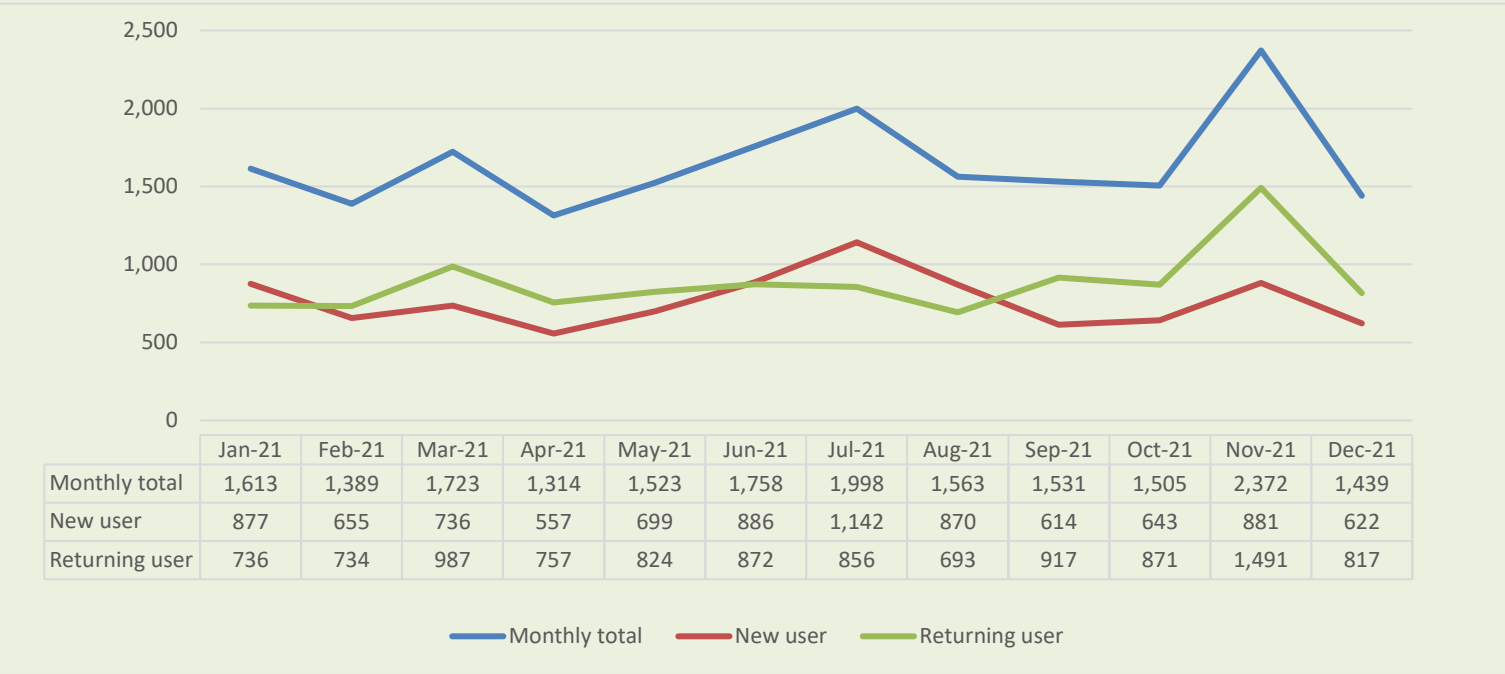
95%

Jan-22 Offering children therapy within 3 months of assessment (their 1stPoC), was the target once all the funding had been utilised and other aspects of the re-design was in place. Due to Covid this has restricted what we can offer (no face to face groups-so waiting lists and times have increased; early years staff unable to carry out f2f assessment/intervention; re design of early years intervention is on hold)

- We have 4 whole time equivalent vacancies due to mat leave and back fill and 1 staff member on reduced hours to manage health issues. We have been unable to find cover for any fixed term posts at all adding strain to the capacity available.
- We continue with virtual assessment and therapy; increasing face to face where this is essential, appropriate and a suitable space is available. Virtual appointments take as much if not more time to organise, prepare for and execute due to all the information governance and practical elements to this
- We are unable to carry out any face to face group work and this was a large part of our work in seeing 4-5 children at any 1 time. We are unsure when this will be possible due to social distancing requirements and access to suitable space.
- This will have a significant impact on waiting times as all children have to be seen individually which increases the length of wait
- Schools were still closed to most children until 8thMarch, so a virtual offer has been offered but some parents are unable to take this up due to having IT issues, siblings at home, home schooling
- The service migrated from our old IT contract to WSFT IT in February, and this did present with challenges for some staff where sessions had to be cancelled due to the IT not working as it should.
- Training of school staff is on the increase as the service devised new PoC and ways of delivering training to several schools virtually

14. Service users are aware of and use the local offer website

Monthly usage statistics of the local offer website



1,439
Dec 2021

813 hits in
December 2018

Maintain 1,000 hits per month

Maintain
1,000 hits
per month

Maintain
1,000 hits
per month

Jan-22 The website and social media traffic continues to grow, and we are seeing a large reach across our media channels. We are pushing towards consistently reaching over 1,500 unique visitors every month, with only 3 months in 2021 missing out on this target.

With our planned development work over the next few months, including our social media communications encouraging website traffic, we are expecting visitor numbers to continue to increase.

Have you heard of the 0-25 SEND Local Offer Website ? (SPCN 2019 survey)



41.6% 2018

41.6% of respondents had heard of the Local Offer website