




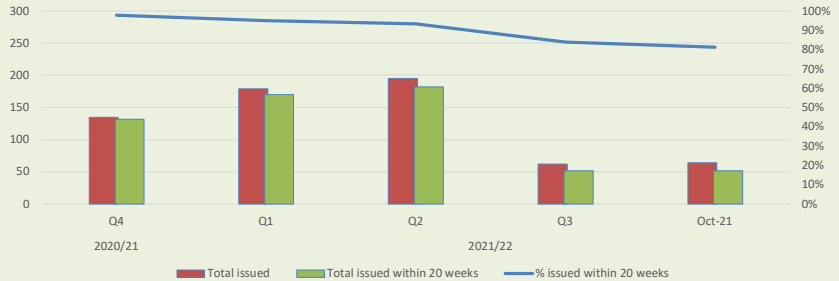
Suffolk SEND Outcome and KPI measures -				Oct/Sept	2021	Current Performance	Baseline	Sep-19	Jan-20	May-20	Commentary		
1. Parents, children and young people to get the right support at the right time and feel that they are listened to and in control													
69 % of children/young people that have an EHCP, believe they were either well or very well placed at the centre of the process. (2019)								69% (2019)	63% (2018)	n/a	75%	n/a	The SPCN annual survey reports the level of satisfaction/confidence in this area - this will not change until a further survey is completed by SPCN or we have alternative outcome measures to support this. There was not a 2020 annual survey
2. Suffolk pupils with an EHCP or on SEND support reach their expected standards at age 11 in English, reading and mathematics (to include, LAC and care leavers)													
Key Stage 2 Results								18% (2019)	16% (2018)	n/a	21%	n/a	Since 2017 the percentage of pupils with SEN achieving the expected standard in reading, writing and mathematics has increased by 3%pt in Suffolk
Expected Standard in Reading, Writing and Maths													
Year	SEN	Gap	Non-SEN	Ntl Gap		LA-Ntl Gap							
2017	15	50	65	53		-3							
2018	16	52	68	53		-1							
2019	18	52	70	53		-1							
3. Suffolk pupils with an EHCP or on SEND Support make expected progress at age 16 (to include, LAC and care leavers)													
Progress 8 Score								-0.47 (2019)	-0.43 (2018)	n/a		n/a	Since 2017 the Progress 8 figures for pupils with SEN has decreased from -0.44 to -0.47.
Year	SEN	Gap	Non-SEN	Ntl Gap		LA-Ntl Gap							
2017	-0.44	0.48	0.04	0.66		-0.18							
2018	-0.43	0.58	0.15	0.69		-0.11							
2019	-0.47	0.52	0.05	0.70		-0.18							
For pupils with EHCPs Suffolk figures has fallen by 0.09 to -0.87.													
For pupils with SEN support in Suffolk the figure has remained constant at -0.3.													
The Standards and Excellence team work with school leaders including governors to support and challenge them in their whole school improvement work to secure improvement so that their provision meets the needs of their pupils, particularly, vulnerable learners including those with SEND. This support and challenge is provided to all LA maintained schools and those academies that take up the offer of visits. A range of evidence is used to evaluate the impact of the school's provision in meeting their pupils' needs. The last published performance data was in 2019 and the next validated published performance data will be , at the earliest, available in November 2022.													

4. Education health and care needs assessments are completed within statutory timescales.

EHCP timeliness data – proportion of EHCP issued within 20 weeks (exc. exceptions)

EHCP's Issued

(By Fin Year quarter and latest month)



	2020/21	2021/22				
	Q4	Q1	Q2	Q3	Oct-21	
Total issued	135	179	195	62	64	
Total issued within 20 weeks	132	170	182	52	52	
% issued within 20 weeks	98%	95%	93%	84%	81%	

81 %
Oct 2021

41 % average for
the first quarter
of 2019/20

50%

65%

70%

EHCPs issued within 20 weeks (excl exceptions) has remained above 95% in the past 4 quarters

The completion of EHC Needs Assessment within 20 weeks for 2020 performance as reported by DfE was 80.1% the national average saw a dip to 55.6%.

National performance for 2019 was 60% and In 2019 Suffolk was 35% so this represents a very significant improvement due to the work of teams.

5. Assessment advice and EHC plans provide clear information regarding the needs of C&YP, the specific provision they require to meet those needs and outcomes are person-centred and specific to support progress

Type of Document	Internal Audit Score March 2020	Internal Audit Score Feb 2021	Variance since 2020
Final EHC Plan	16.4	17.8	+1.8
Final Amended EHC Plan	n/a	17.4	n/a
Annual Review Reports	n/a	13	n/a
Parent/CYP Advice	13	15	+2
Educational/Setting Advice	13	16	+3
Health/Medical Advice	7	11	+4
Speech and Language Therapy (SALT) Advice	12	18	+6
Occupational Therapy Advice	13	15	+2
Physiotherapy Advice	13	17	+4
Educational Psychology Advice	17	19	+2
Social Care	11	11	0

	Feb 21 Cycle	Mar 20 Cycle
Plans Avg. Score	17.80	16.40
Advice Avg. Score	15.25	12.10

The internal audit findings from 2020 to 2021, show improvements in the quality of the EHC Plan and in the EHC Needs Assessment Advice. There were significant improvement in the SALT advice, now scoring 18 after scoring just 12 in the Internal and Enhance March 2020 audits. Improvements have been supported by review of the advice templates and training delivered to all caseworkers

The external audit findings also track an improvement in the overall quality of both EHC Needs Assessment EHC Plans and the advice. There were notable increases in the SALT and Physiotherapy scores. Annual review paperwork was found to be lacking in detail which impacts on the quality of amended EHC Plans and, in some cases, where information has been provided, this is not being fully incorporated into the amended plans.

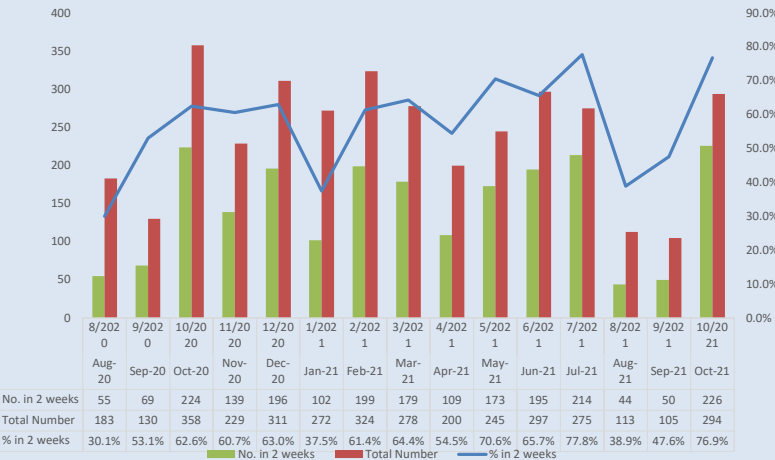
6. Children and Young People with an EHC plan make good progress in achieving their outcomes.

This needs a new reporting process from the Capita System. The annual review report has been amended to capture progress towards outcomes as data as well as narrative so data can be reported on. The Capita SEND professional portal is now being tested to accommodate electronic annual reviews and will be implemented at scale from September 2021

The EHC plan annual review documentation has the appropriate questions to measure progress against outcomes under the four areas of need and the short-term targets set, the management information system to record and report is under development for implementation at scale from September 2021

7. Annual reviews are well managed and impactful

a) % of LA responses to annual review reports within 2 weeks of receipt



76.9%

2021

Oct

17.4%

Dec

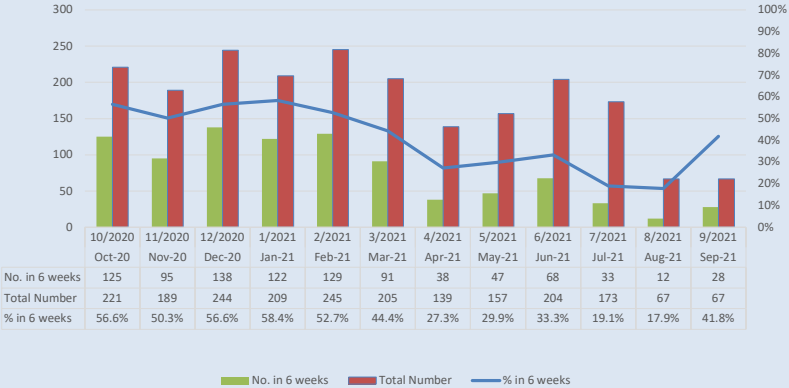
50%

70%

90%

Performance is not yet consistent and has been impacted by the processing of a backlog of reports and draft EHC Plans. KPIs will need to be reviewed in this area to include a wider system measures and the issue of final amended EHC plans.

b) % of draft amended plans issued within a further 6 weeks



41.7%

Sep 2021

44.0%

2018

Dec

50%

60%

70%

SEN Exclusions

Annual

2021-22 (end September)

2020-21

Fixed term exclusions

No.

%

No.

%

Fixed term exclusions (all pupils)

585

0.6

3,248

3.5

- Primary School

133

0.2

726

1.3

- Secondary School

450

1.2

2,510

6.6

- Special School

2

0.2

12

1.0

Fixed term exclusions (pupils with an EHCP)

71

2.1

408

15.0

- Primary School

20

1.7

180

14.9

- Secondary School

49

5.3

217

23.5

- Special School

2

0.2

11

0.9

Fixed term exclusions (pupils with SEN Support)

232

2.1

1,161

11.9

- Primary School

65

1.0

360

5.4

- Secondary School

167

3.8

801

18.1

Permanent exclusions

No.

%

No.

%

Permanent exclusions (all pupils)

6

0.01

67

0.07

- Primary School

1

0.00

10

0.02

- Secondary School

5

0.01

57

0.15

Permanent exclusions (pupils with an EHCP)

1

0.03

9

0.33

- Primary School

1

0.08

3

0.25

- Secondary School

0

0.00

6

0.65

Permanent exclusions (pupils with SEN Support)

0

0.00

15

0.15

- Primary School

0

0.00

4

0.06

- Secondary School

0

0.00

11

0.25

Permanent exclusion: Trend over time

All Pupils

Number started

Number upheld(with a date off roll)

Number with a meeting date but not yet upheld

EHCP Pupils

Number started

Number upheld(with a date off roll)

Number with a meeting date but not yet upheld

SEN Support Pupils

Number started

Number upheld(with a date off roll)

Number with a meeting date but not yet upheld

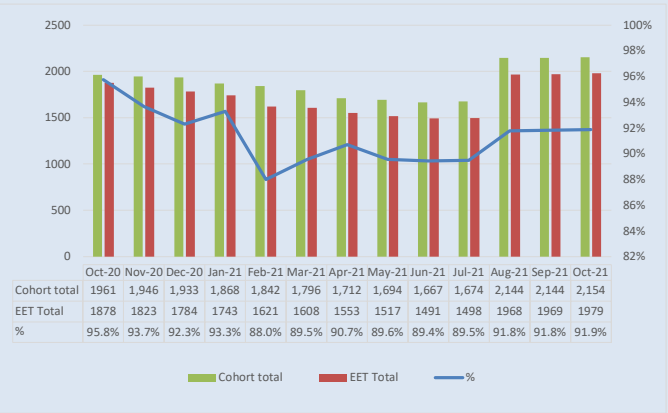
We have a less clear picture of Fixed Term Exclusions (FTEs), now known as Suspensions. In October 2021 we requested a termly submission of FTEs from all schools and indications are that compliance will be good. We will get data in January for the Autumn Term. As FTE is often a precursor to PEX, having this data available will enable us to target support to schools and individual children earlier.

Early data for 2021/22 on Permanent School Exclusions (PEXs) shows a declining trend over the past 3 years. Whether this will be sustained is unclear. Very recent data in the first half of November 2021 indicates some escalation in the number of PEXs.

In the current academic year, a third of PEXs are for children with SEND. 10% of children permanently excluded have EHC plans.

9. All young people aged 16 – 25 with an EHC plan are in education, employment or training

Percentage of young people 16-25 years old that are EET



91.9%
Oct 2021

80.1%
2018

Dec

90%

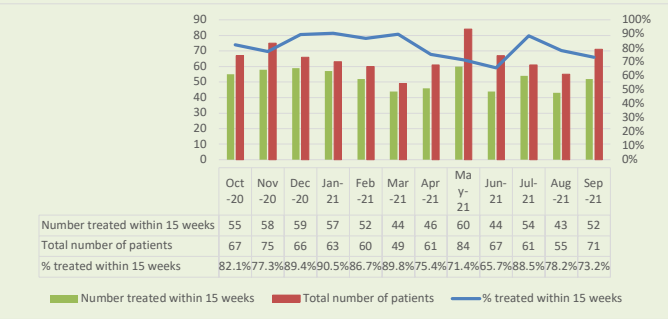
90%

90%

Programme Manger note: The approach used to calculate this data will be subject to a review as part of the refresh of the Outcomes Framework

10. Children & young people access Emotional Wellbeing and Mental Health support

a) Under 18 Referrals treated within standard (15 weeks) Ipswich E&W Suffolk



73.2%
Sept 2021

95%

95%

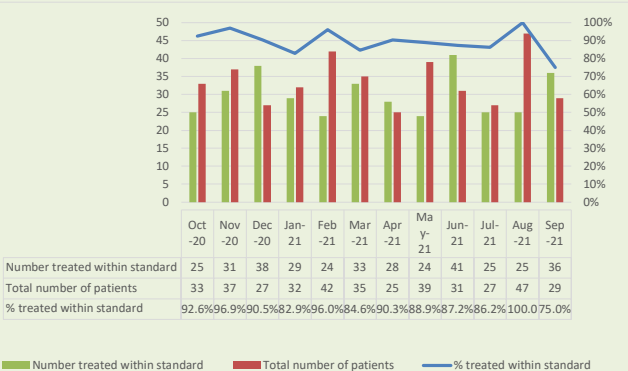
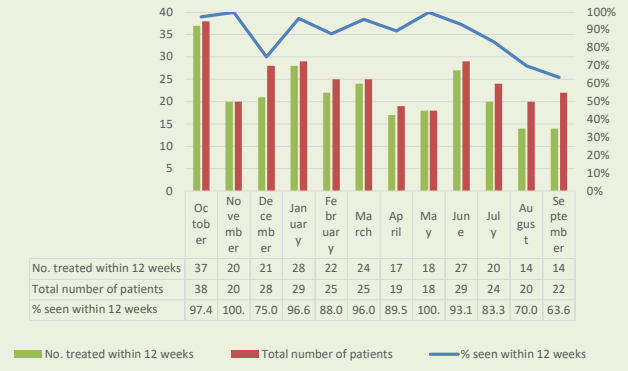
95%

Emotional Wellbeing Hub Caseload is no longer growing and has reduced by 32% (739 cases) to 1598 within 4 months.

Reduction in red waiting times to <1 day and in amber waiting times to approx. 2-4 days. Barnardo's have stated that closing 50/week is still achievable.

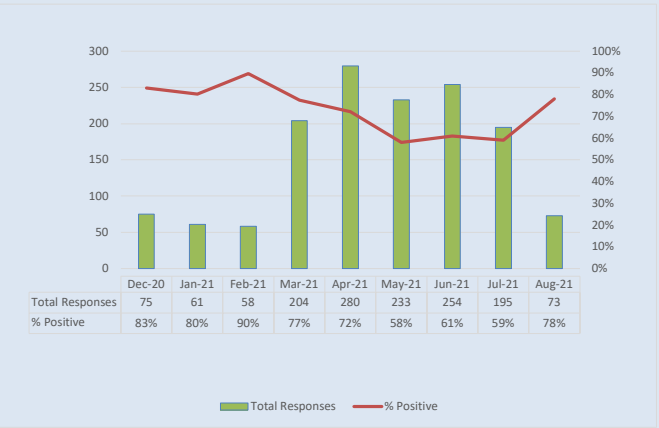
Meeting arranged with MIND and the CCG to explore the offer to support under 18s waiting for treatment.

Successful bid accepted with the support from Ipswich Community Trust to offer sport and wellbeing sessions in the new year.

Suffolk SEND Outcome and KPI measures -			Oct/Sept	2021	Current Performance	Baseline	Sep-19	Jan-20	May-20	Commentary																																																				
b) 18 and over referrals treated within standard (Ipswich E&W Suffolk)					75% Sept 2021		95%	95%	95%	Treatment waits for CBT are being addressed by commissioning Heolios who can offer a virtual service. Contracts meetings currently being arranged and pathways created to ensure clarity for clinicians and assurance. NSFT continue to use the support offered by Barnados and MIND.																																																				
 <table><thead><tr><th></th><th>Oct-20</th><th>Nov-20</th><th>Dec-20</th><th>Jan-21</th><th>Feb-21</th><th>Mar-21</th><th>Apr-21</th><th>May-21</th><th>Jun-21</th><th>Jul-21</th><th>Aug-21</th><th>Sep-21</th></tr></thead><tbody><tr><td>Number treated within standard</td><td>25</td><td>31</td><td>38</td><td>29</td><td>24</td><td>33</td><td>28</td><td>24</td><td>41</td><td>25</td><td>25</td><td>36</td></tr><tr><td>Total number of patients</td><td>33</td><td>37</td><td>27</td><td>32</td><td>42</td><td>35</td><td>25</td><td>39</td><td>31</td><td>27</td><td>47</td><td>29</td></tr><tr><td>% treated within standard</td><td>92.6%</td><td>96.9%</td><td>90.5%</td><td>82.9%</td><td>96.0%</td><td>84.6%</td><td>90.3%</td><td>88.9%</td><td>87.2%</td><td>86.2%</td><td>100.0%</td><td>75.0%</td></tr></tbody></table>						Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Number treated within standard	25	31	38	29	24	33	28	24	41	25	25	36	Total number of patients	33	37	27	32	42	35	25	39	31	27	47	29	% treated within standard	92.6%	96.9%	90.5%	82.9%	96.0%	84.6%	90.3%	88.9%	87.2%	86.2%	100.0%	75.0%						
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c) Under 18 Referrals treated within standard (12 weeks) - Waveney					63.6% Sept 2021		95%	95%	95%	Mental health and well being Work continues to refine and improve the data we receive from NSFT. During September, a significant number of CYP were seen as a result of a new 'Waiting list initiative'. This is a bespoke project to..... The data assumes a greater number of referrals and an emerging increasing trend of individuals not seen within 12 weeks for their first contact The data is in line with activity observed across multiple health pathways. COVID19 continues to impact on workforce capacity and demand for support																																																				
 <table><thead><tr><th></th><th>October</th><th>November</th><th>December</th><th>January</th><th>February</th><th>March</th><th>April</th><th>May</th><th>June</th><th>July</th><th>August</th><th>September</th></tr></thead><tbody><tr><td>No. treated within 12 weeks</td><td>37</td><td>20</td><td>21</td><td>28</td><td>22</td><td>24</td><td>17</td><td>18</td><td>27</td><td>20</td><td>14</td><td>14</td></tr><tr><td>Total number of patients</td><td>38</td><td>20</td><td>28</td><td>29</td><td>25</td><td>25</td><td>19</td><td>18</td><td>29</td><td>24</td><td>20</td><td>22</td></tr><tr><td>% seen within 12 weeks</td><td>97.4</td><td>100</td><td>75.0</td><td>96.6</td><td>88.0</td><td>96.0</td><td>89.5</td><td>100</td><td>93.1</td><td>83.3</td><td>70.0</td><td>63.6</td></tr></tbody></table>						October	November	December	January	February	March	April	May	June	July	August	September	No. treated within 12 weeks	37	20	21	28	22	24	17	18	27	20	14	14	Total number of patients	38	20	28	29	25	25	19	18	29	24	20	22	% seen within 12 weeks	97.4	100	75.0	96.6	88.0	96.0	89.5	100	93.1	83.3	70.0	63.6						
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11. Emotional wellbeing and mental health services to have a positive impact for children and young people with SEND

The FFT data for childrens and young people services (NSFT)



78% in
Aug 2021

Decrease in FFT responses over last month.
Working with team admins to ensure FFT cards are available in services and posters displayed.
Working to look at how we can ensure teams are easy to locate so that the correct team is chosen.
Looking at option of qr code based on yp feedback.
We now have a monthly FFT young persons group where we discuss themes and look at comments. This is then feedback to local clinical governance groups by young person and PPL.
We have started to create a “you said, we did” leaflet, which focuses on how FFT feedback has been used to make improvements. Example, one comment spoke about being dissatisfied with welcome from receptionist. Admin to attend training to look at values/behaviours to look at this.
PPL contacting those who leave details to ensure they are kept in loop and look at improvements.
Contact made with team to ensure FFT bespoke questions are in easy read formats

Recent feedback:
Comments: If young people are in need of help I would signpost them but with caveats that it may not be successful
Improvements: Increase capacity - everyone is so overstretched that young people are not getting the support early enough. Timely intervention leads to much better outcomes and in the long term must be cost benefits for NSFT

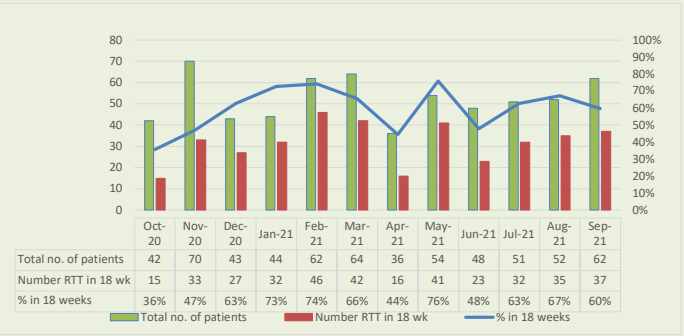
Comments: The ladies that I saw were absolutely amazing and made me feel really calm. I felt heard, validated and they made me feel that what I felt really mattered.
Improvements: No.

Comments: Very good treatment. Very caring.
Improvements: No.

Comments: Seemed good but was first visit
Improvements: Couldn't comment yet

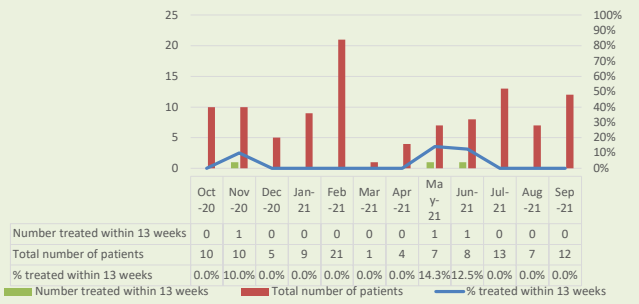
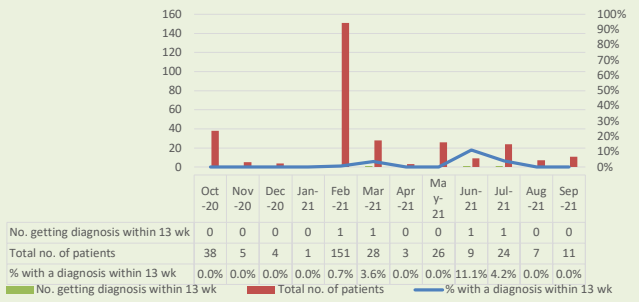
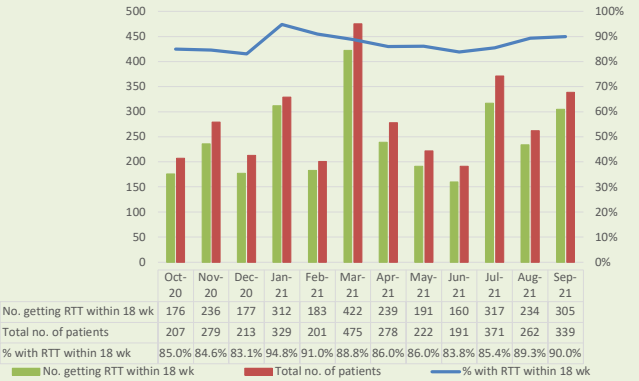
12. Children and young people with SEND have access to ASD & ADHD services within expected timeframes

a) Number and percentage of children and young people seen within 18 weeks by Integrated Community Paediatric Services. (Ipswich E&W Suffolk)



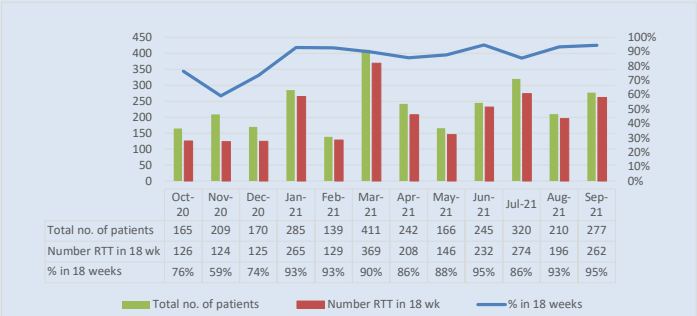
60%
Sept 2021

12a relates to the NHS waiting standard for first appointment from initial referral to the community paediatric medical team. This chart is for all referrals to the Paediatric East & West Team and not just those on the ASD assessment pathway. An agency Locum Consultant Paediatrician has been secured (covering existing vacancy) and this resource is being targeted at the backlog of children requiring assessment in the school age ASD pathway. Referral numbers remain high with still a relatively high rate of referral rejection.

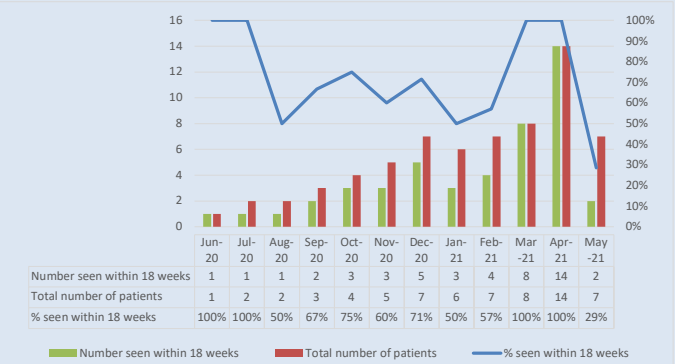
Suffolk SEND Outcome and KPI measures -	Oct/Sept	2021	Current Performance	Baseline	Sep-19	Jan-20	May-20	Commentary																																																				
b) Number and percentage of children and young people with suspected Autism receiving an assessment that are seen within 13 weeks of referral (Ipswich E&W Suffolk)	 <table><thead><tr><th></th><th>Oct-20</th><th>Nov-20</th><th>Dec-20</th><th>Jan-21</th><th>Feb-21</th><th>Mar-21</th><th>Apr-21</th><th>May-21</th><th>Jun-21</th><th>Jul-21</th><th>Aug-21</th><th>Sep-21</th></tr></thead><tbody><tr><td>Number treated within 13 weeks</td><td>0</td><td>1</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>1</td><td>1</td><td>0</td><td>0</td><td>0</td></tr><tr><td>Total number of patients</td><td>10</td><td>10</td><td>5</td><td>9</td><td>21</td><td>1</td><td>4</td><td>7</td><td>8</td><td>13</td><td>7</td><td>12</td></tr><tr><td>% treated within 13 weeks</td><td>0.0%</td><td>10.0%</td><td>0.0%</td><td>0.0%</td><td>0.0%</td><td>0.0%</td><td>0.0%</td><td>14.3%</td><td>12.5%</td><td>0.0%</td><td>0.0%</td><td>0.0%</td></tr></tbody></table>		Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Number treated within 13 weeks	0	1	0	0	0	0	0	1	1	0	0	0	Total number of patients	10	10	5	9	21	1	4	7	8	13	7	12	% treated within 13 weeks	0.0%	10.0%	0.0%	0.0%	0.0%	0.0%	0.0%	14.3%	12.5%	0.0%	0.0%	0.0%	0.0% Sept 2021						ASD There continues to be longer waits within the assessment pathway for ASD due to service restrictions for some assessments, and access, caused by the pandemic. New system in place. Currently running three 'clinics' a week and able to conclude (ie. ASD/Non ASD) two out of the three families in the same week. This new system has enabled the team to catch up on many cases from earlier in the year also.
	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21																																																
Number treated within 13 weeks	0	1	0	0	0	0	0	1	1	0	0	0																																																
Total number of patients	10	10	5	9	21	1	4	7	8	13	7	12																																																
% treated within 13 weeks	0.0%	10.0%	0.0%	0.0%	0.0%	0.0%	0.0%	14.3%	12.5%	0.0%	0.0%	0.0%																																																
c) Number and percentage of children and young people receiving a ADHD diagnosis within 13 weeks of referral (Ipswich E&W Suffolk)	 <table><thead><tr><th></th><th>Oct-20</th><th>Nov-20</th><th>Dec-20</th><th>Jan-21</th><th>Feb-21</th><th>Mar-21</th><th>Apr-21</th><th>May-21</th><th>Jun-21</th><th>Jul-21</th><th>Aug-21</th><th>Sep-21</th></tr></thead><tbody><tr><td>No. getting diagnosis within 13 wk</td><td>0</td><td>0</td><td>0</td><td>0</td><td>1</td><td>1</td><td>0</td><td>0</td><td>1</td><td>1</td><td>0</td><td>0</td></tr><tr><td>Total no. of patients</td><td>38</td><td>5</td><td>4</td><td>1</td><td>151</td><td>28</td><td>3</td><td>26</td><td>9</td><td>24</td><td>7</td><td>11</td></tr><tr><td>% with a diagnosis within 13 wk</td><td>0.0%</td><td>0.0%</td><td>0.0%</td><td>0.0%</td><td>0.7%</td><td>3.6%</td><td>0.0%</td><td>0.0%</td><td>11.1%</td><td>4.2%</td><td>0.0%</td><td>0.0%</td></tr></tbody></table>		Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	No. getting diagnosis within 13 wk	0	0	0	0	1	1	0	0	1	1	0	0	Total no. of patients	38	5	4	1	151	28	3	26	9	24	7	11	% with a diagnosis within 13 wk	0.0%	0.0%	0.0%	0.0%	0.7%	3.6%	0.0%	0.0%	11.1%	4.2%	0.0%	0.0%	0.0% Sept 2021						ADHD Suffolk CFYP continue to experience challenges of the capacity of the team to meet the needs of the caseload continues. 1 nurse is the team undertaking her non-medical prescribing course currently, this will increase the education review resource in the team in the West of the county. The ADHD recovery business case has been submitted to the CCG and is awaiting review of the CCG comments provided before it can be agreed. If successful this will ensure there is sufficient capacity in the team to undertake the medication reviews in line with NICE guidance, under 10 year monthly, over 10 years 6 Monthly. This will also enable the following report to increase awareness, knowledge and skills in the community:- Education and training provision for GP's to recognise the signs of ADHD nad to provide patients a better understanding of their expectations of ADHD diagnosis. Education and training in schools for psycho-education to support them to better understanding the impact of ADHD will have in their interaction and preparation for children with ADHD. Dedicated parenting education and support working alongside out partners in universal services. Promotion of good practice under SEND by development and implementation of targeted health information/education to wider health, social care services and education potential to reduce diagnostic overshadowing. Develop service user engagement in service development and patient experience feedback. Service user engagement to enable working together. Listening to and embracing the expertise of those with lived experience as equal and valued partners in driving the design and development of better ADHD services going forward.
	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21																																																
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d) Number and percentage of children and young people receiving treatment within 18 weeks of referral (Ipswich E & W Suffolk)	 <table><thead><tr><th></th><th>Oct-20</th><th>Nov-20</th><th>Dec-20</th><th>Jan-21</th><th>Feb-21</th><th>Mar-21</th><th>Apr-21</th><th>May-21</th><th>Jun-21</th><th>Jul-21</th><th>Aug-21</th><th>Sep-21</th></tr></thead><tbody><tr><td>No. getting RTT within 18 wk</td><td>176</td><td>236</td><td>177</td><td>312</td><td>183</td><td>422</td><td>239</td><td>191</td><td>160</td><td>317</td><td>234</td><td>305</td></tr><tr><td>Total no. of patients</td><td>207</td><td>279</td><td>213</td><td>329</td><td>201</td><td>475</td><td>278</td><td>222</td><td>191</td><td>371</td><td>262</td><td>339</td></tr><tr><td>% with RTT within 18 wk</td><td>85.0%</td><td>84.6%</td><td>83.1%</td><td>94.8%</td><td>91.0%</td><td>88.8%</td><td>86.0%</td><td>86.0%</td><td>83.8%</td><td>85.4%</td><td>89.3%</td><td>90.0%</td></tr></tbody></table>		Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	No. getting RTT within 18 wk	176	236	177	312	183	422	239	191	160	317	234	305	Total no. of patients	207	279	213	329	201	475	278	222	191	371	262	339	% with RTT within 18 wk	85.0%	84.6%	83.1%	94.8%	91.0%	88.8%	86.0%	86.0%	83.8%	85.4%	89.3%	90.0%	90% Sept 2021	95%	95%	95%			
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13. Children and young people with SEND to have access to therapies within the timeframes (Physio, OT, speech & language)

a) Number and percentage of children and young people seen within 18 weeks by Integrated Community Paediatric Services



b) Number and percentage of children and young people with speech and language therapy seen within 18 weeks by Waveney



95%
Sept 2021

This data reflects all children seen within month from a new referral for initial assessment within the ICPS therapy teams (Clinical Psychology, OT, Physio, SCARC)

The ICPS therapy teams continue to be able to respond to the majority of initial assessments within 18 wks as expected. This data reflects all referral activity and not just children with SEND.

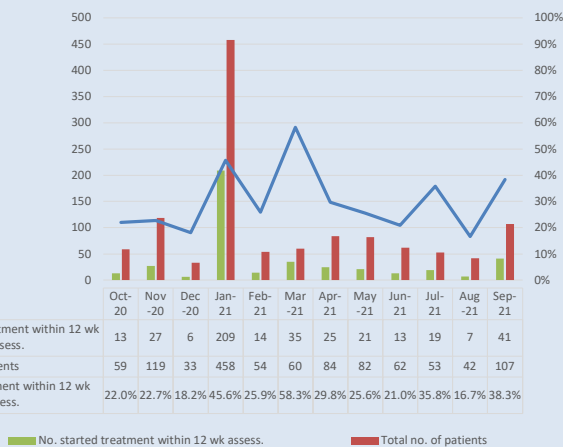
29%
May 2021

95%

95%

95%

Cambridgeshire Community Services is the provider of SLT for Norfolk and Waveney. There is a robust backlog plan in place to manage children who have been waiting too long. Challenges continue around EHCP provision in Waveney

Suffolk SEND Outcome and KPI measures -	Oct/Sept	2021	Current Performance	Baseline	Sep-19	Jan-20	May-20	Commentary																																																					
c) % of children receiving speech and language therapy, who started treatment within 12 weeks of initial assessment (Paediatric SLT Community clinics and mainstream schools). Ipswich East&West Suffolk			38.3% Sept 2021		95%	95%	95%	Initial assessment and delivery of strategies to support need following referral is within expected 18wks standard. Access to blocks of therapy is still being impacted on by a number of factors, mostly associated with pandemic. Access to clinics continues to be challenging across the county and similarly access to children in schools can be problematic due to current rates of covid transmission. These issues can be mitigated by the use of virtual methods of contact for therapy however some families are opting to wait for "in person" therapy. Remote training offer to schools for certain packages (developing vocabulary) is proving to be effective with positive feedback being received. Recruitment to some vacancies, specifically in some specialist pathways/roles, is proving to be challenging at the moment.																																																					
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14. Service users are aware of and use the local offer website

Monthly usage statistics of the local offer website

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